

We are listening - how did we do?



Your feedback is important as it helps us evaluate the services we provide. It allows us to identify areas where we are doing well but also areas that we can try and improve.

If you would like to tell us about your healthcare experience you can:

- ❖ speak to a member of staff
- ❖ complete the reverse of this form and hand it to a member of staff
- ❖ contact us via our website
www.nhslanarkshire.scot
- ❖ call us on Tel No: **01698 858373**
- ❖ share your story at
www.careopinion.org.uk
or call Tel No: **0800 122 31 35**



Please tell us:

Where you are

Hospital or Health Centre:

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.....

Ward or Department:

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.....

Date: / /

What we did well:

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What we could have done better:

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Staff action: *completed forms should be returned to the Quality Improvement Team, NHS Lanarkshire HQ Kirklands, Fallside Road, Bothwell G71 8BB*