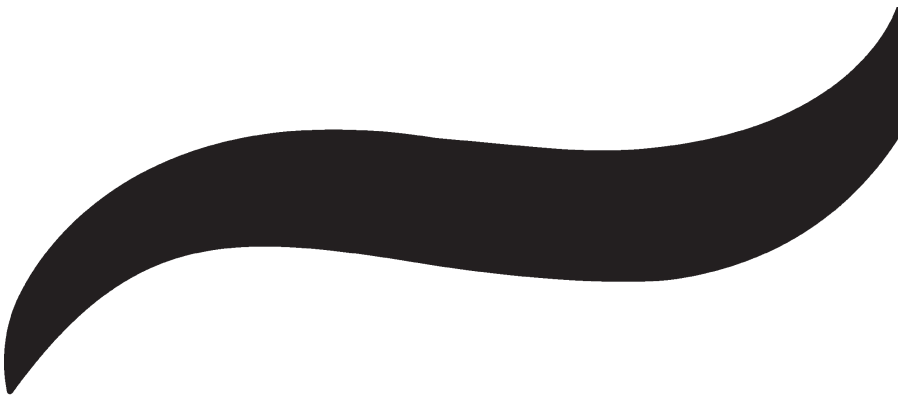




Questions Asked before Booking Transport

Information for patients
Physiotherapy



If you require patient transport please phone Patient Transport, **0300 123 1236** and press **1** for the West region then continue to follow the instructions.

It is essential you call and cancel your ambulance if it's not required on the same number **0300 123 1236**

- ❖ How do you currently attend your GP or other appointments?
- ❖ Do you have access to a vehicle or mobility car?
- ❖ How much assistance do you require?
- ❖ Will you be travelling in your own wheelchair?
- ❖ Do you have any stairs at the property?
If so, are they internal or external, how many and what assistance will you require? (If you are currently mobile in a wheelchair, you would require a 2-person ambulance crew to help you navigate stairs)
- ❖ Do you have any medical conditions? If Yes, please give details.
- ❖ Do you need oxygen?
- ❖ Do you have any COVID Symptoms?
- ❖ Have you been tested for COVID?

CONFIDENTIALITY AND THE USE OF PATIENT INFORMATION

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NHS inform - The national health information service for Scotland.
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