



Cluster Support Offer

Supporting successful cluster working through a Lanarkshire wide facilitation offer, through the provision of both administrative and quality improvement support.



Judith Cain, Senior Improvement Manager – Primary Care Improvement Team

Drivers

**THE 2018
GENERAL MEDICAL SERVICES
CONTRACT IN SCOTLAND**

- A CLEAR ROLE FOR SCOTLAND'S GPs
- BETTER CARE FOR PATIENTS
- MANAGEABLE WORKLOAD
- REDUCED RISK
- INVESTING TO MAKE IT HAPPEN
- BETTER HEALTH IN COMMUNITIES

Improving together

**A National Framework
for Quality and GP Clusters
in Scotland**

January 2017

Scottish Government
Riaghaltas na h-Alba
gov.scot

Cluster Support

Cluster Administrative Support

Quality Improvement Education
& access to Improvement Advisors



Cluster Administrative Support

- ✓ Organise Cluster meetings - scheduling / diary invites / venue booking
- ✓ Liaise with CQL and prepare/distribute agenda for Cluster meetings
- ✓ Arrange speakers / presenters as per agreed Cluster meeting agenda
- ✓ Attend Cluster meetings to take minute
- ✓ Prepare minute, liaise with CQL to approve, and distribute minutes
- ✓ Drafting communication from CQL to Cluster and e-mailing PQLs
- ✓ Maintain individual cluster Risk Registers
- ✓ Collate Cluster output - QIP log (formal record of Intrinsic/Extrinsic activity)

Introductions

Michele Lyons



Amanda Grenfell



Engaging with Cluster Administrative Support

LanCQL@lanarkshire.scot.nhs.uk

Lanarkshire Quality Clusters



Quality Improvement Education & Access to Improvement Advisors

- ✓ QI Education
 - Scottish Improvement Foundation Skills Programme
- ✓ Access to Improvement Advisors
 - Primary Care Access Programme (HIS)
 - Clusters Quality Improvement Projects

Introductions

Lynn Stewart



Lynsey McCloy



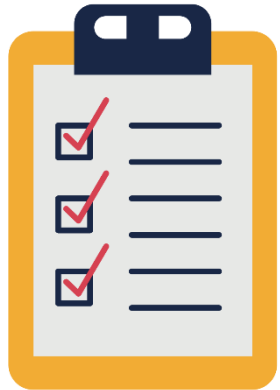
Brett Winn



Engaging with Quality Improvement Education & Access to Improvement Advisors



Registration will open Wednesday 14 June
Commence Wednesday 23 August



Sharing updates on 1st Lanarkshire Cohort
and future cohorts will be informed by ToC

+ New list

CQL request



**Enablers can
add Value**