



Welcome to the iN TOUCH newsletter for July and August 2022 – providing an update on the progress of the Primary Care Improvement Plan (PCIP).

This edition contains short updates on:

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## Vaccination Transformation Programme (VTP)

### Frequently asked questions

A frequently asked questions document on NHS Lanarkshire's vaccination service was circulated on 20 July. The document included information on the plans for future vaccination programmes and how staff can refer patients to the service. The document is also attached for ease.

Please note updated information in the section about the shingles vaccine.

## Community Treatment and Care (CTAC)

### Chronic disease monitoring (CDM)

The test of change is now well underway in the Hamilton locality. Currently, we are working with four practices, with plans to bring two more on board soon. The test of change group meets regularly to discuss progress and solve any issues as they arise.

This group includes a wide range of staff, including nursing, localities, eHealth, improvement and practice staff.

The scale and spread planning for chronic disease monitoring has started. This includes a 'Getting ready for chronic disease monitoring' pack for practices and a separate one for localities.

A focus piece on chronic disease monitoring will feature in a future edition of iN TOUCH.

## Urgent care

A survey was issued to GPs to seek views on urgent care in-hours. A total of 174 responses were received. Many thanks to everyone who took the time to complete this survey.

The survey results were discussed at the urgent care in-hours workstream group and will help shape the future model of care. The survey results are attached.

## Additional professional services

### Community link workers (CLW)

#### June 2022

Of the 59 practices that referred into the programme during June 2022; 27 were in north and 32 were in south. This is 69% of the 85 live practices.

There were 291 referrals made to the GP CLW programme during June 2022 - 132 in the north (45%) and 159 in the south (55%).

Total referrals received by the service to-date (March 2021 - June 2022) is 4,532.

#### July 2022

Of the 52 practices that referred into the programme during July 2022; 23 were in north and 29 were in south. This is 61% of the 85 live practices.

There were 236 referrals made to the GP CLW programme during July 2022 – 112 in the north (47%) and 124 in the south (53%).

Total referrals received by the service to-date (March 2021 – July 2022) is 4,768.

A focus piece on community link workers will feature in a future edition of iN TOUCH.

## Contact us

If you have an enquiry or would like further details about an article in this edition of iN TOUCH, please email [LanGMS2018@lanarkshire.scot.nhs.uk](mailto:LanGMS2018@lanarkshire.scot.nhs.uk)

To read previous PCIP updates, [click here](#) and scroll down to 'PCIP updates'.