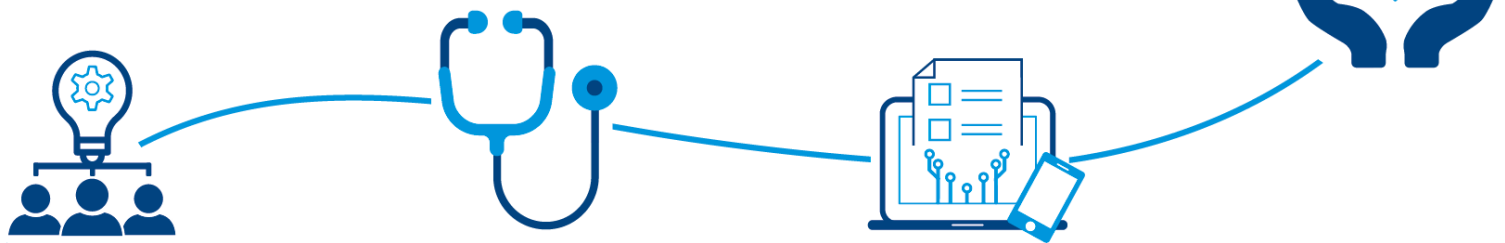


GP IT Scotland Newsletter Programme update

March 2023



Since the last newsletter in October last year, everyone involved in the GP IT re-provisioning programme has been busy, with a total of four health boards now having selected the Cegedim Vision system, with migrations and planning underway in those boards.

In this edition, we bring you an important update from Cegedim on the timelines for delivering their Vision Anywhere software. We've also focussed on highlighting the various forms of support and guidance available to find out more about the Vision system, and what to expect during the migration to the new system, both for current Vision users, and for EMIS users.

In this edition:

- Introduction from Robert Hutton, GP IT Implementation Manager
- Cegedim update
- Migration progress to the new GP IT system - Deployment team update
- Find out more about the Vision system
 - Demo sessions
 - Migration support
 - Further support and guidance
 - Website
 - Contact us

Firstly, we hear from Robert Hutton, Implementation Manager for the programme, who discusses some of the priorities the team have been working on, and what to expect in the coming months.



Robert (pictured) said: "In October's newsletter, we shared the news about EMIS withdrawing from the GP IT Scottish Framework. Since then, there has been a lot of re-planning activity, to adapt to working with a single supplier going forward. Migration of practices to Vision is now well underway in NHS Tayside and Lanarkshire, and will shortly expand into NHS Lothian and Grampian, where GP cohorts have now also chosen the Vision system.

"In this newsletter, we have provided a number of ways for you to find out more about what to expect from the new system, the migration process, and the training options available.

More on next page...



“As part of the re-planning process, the team has been engaging with the health board GP IT leads, to gather feedback on what each board’s position is with regards to next steps, and for EMIS majority boards, whether there is appetite for moving forward with early adopter groups of practices. Each health board is in a different position regarding readiness and may have other programmes of change which compete for resources. Early cohort groups would be trained to undertake the migration process, and potentially become reference sites for other practices in the health board, that may prefer to migrate at a later date.

“Later, we have an update from Judith Milligan and her team who, by working closely with GP practices, health boards and Cegedim, are instrumental in helping these migrations run smoothly.

“First, we provide you with an important update regarding Cegedim’s timescales for delivering their Vision Anywhere software.”

Supplier update

Cegedim continue to develop their Vision Anywhere (VA) product, having passed through Tranche 1 Accreditation, delivering most of the new functionality in their Vision 3 software, which is being rolled out to some health boards. While VA is available now, and used in many boards for shared care, mobile working and business continuity purposes, Cegedim are working to enhance the functionality until VA provides the full consultation functionality currently available in V3. The timeline previously shared for this had been July 2023, however after further analysis and estimation of the resources required, the anticipated delivery date has been revised to **July 2024**.



Obviously, this delay is disappointing news for the GP IT programme, and we understand it may also come as a disappointment for some health boards. However, the Cegedim team are keen to work with the programme to prioritise the most useful features when delivering VA developments, to ensure maximum benefit and usage at the earliest opportunity and have made assurances that any updates to the VA software will be made available progressively over the next 18 months.



What does this mean for health boards?

We understand that the more modern Vision Anywhere user interface is preferable to Vison 3 for many EMIS users, and for this reason some health boards have previously indicated a preference to wait until VA has full consultation capability. However, VA is available now and provides shared care capabilities, which are very valuable in taking forward multi-disciplinary team and cluster working.

Following this news of delay, the GP IT re-provisioning team is consulting again with the GP IT board project leads to understand the impact on their local planning. We are also organising Vision demos, discussed later in this newsletter, which GP practices can attend to better understand the capabilities now available from the system.

GP IT Deployment team update

Migrations to Cegedim's new system have been scaling up over the past few weeks, and Judith Milligan, our National Deployment Manager (pictured) updates on the progress made so far.



“As mentioned earlier in the newsletter, four health boards have completed the tender process, and secured a Direct Award with Cegedim (NHS Tayside, Lanarkshire, Lothian and Grampian). This means that these health boards are now in a position to migrate their practices to the new Vision system. NHS Tayside are the furthest forward with this, having been the first board to make an award to Cegedim, and a total of 23 of 58 Vision practices have already moved over successfully to the new hosted environment. NHS Tayside (and now Lanarkshire) nominated a number of practices to act as ‘early adopter’ sites, meaning they migrated to the new hosted environment with updated functionality first, allowing time for refinement to the process, and any lessons learned, before proceeding with the full rollout plan for their local board.

“The Deployment team are working very closely with Cegedim, and each of the health board IT teams, as well as the Facilitation and Training teams, to agree deployment plans and ensure early adopter sites are fully supported. The early adopter sites have been crucial to the refinement of the process. We are very grateful to them for their participation.

“The move to the new system happens in stages, and all practice staff and GPs are provided with training on the new functionality in Vision, new processes for Business Continuity and awareness of moving to the hosted environment, ahead of the migration. I’d definitely stress that this training is important, even if you are already a Vision user. We’ve worked closely with Cegedim, to ensure the training available is fit-for-purpose and user friendly and is provided in a number of formats, eLearning, live and recorded Webinars, Q&A sessions, bitesize videos and face-to-face. GP’s and practice staff can book themselves on to Webinars, in a schedule that runs across the week, at a time that suits them, to minimise any disruption during practice working hours. The training also includes a range of resources, a dedicated Migration Help Centre (detailed later in newsletter) and [Learning Zone](#), which you can access now, even if you are not at the point of migrating.”
(Registration is required, by following the prompts - you will be asked for your ODS Code / User No / C Code – this is your Practice Code, which identifies you as either a current Vision or EMIS user).

“Health board Facilitation and Training teams are being offered additional awareness and training sessions to enhance their understanding of Vision and how it applies to practice business processes, to allow them to support practices. The Deployment team are working with Cegedim, GPs and practice staff to develop screens and views for all types of clinical users and admin staff that can be used by new users to Vision from day one. These screens and views of the patient record will be configured so that a user will be able to quickly find the most useful information in a patient record for a consultation or admin task.

“Practices will be supported throughout the training process, so that each member of staff knows what they need to do, and when. The Deployment team will also work with Cegedim and your Cohort to agree a rollout pace that will suit the board, and its practices.”

Read on in this newsletter, where we’ve set out a number of ways for individuals to access support and guidance. There are also Cegedim-led demo sessions running in March – you can find out about attending these, by contacting your local project team or Facilitator Lead, who will be able to advise on what stage your health board is at, and whether it would be a good time for you to attend.

Upcoming events - Vision demo sessions

We recognise that, as part of preparing for the next steps towards moving to a new system, it may be useful to see demos of a selection of the most common usage scenarios in action. In March, the programme team and Cegedim are holding a series of demo sessions, which will run through some of the most relevant scenarios in Vision for practice and MDT staff. The sessions will also feature the chance to ask questions. The first of these sessions ran on 1 March and our first group of attendees had a chance to see Vision 3, Vision Anywhere and reporting in action.



Want to get involved?

There is an opportunity for clinicians and practice staff to attend two further sessions exploring more scenarios, which will run on 9 and 15 March. Recordings of the first session are also available. Please contact your local health board project team / Facilitator Lead in the first instance.

A separate demo for Dispensing practices is being arranged to see Pharmacy Manager, the Cegedim dispensing software.

There is also a range of ways to access more information, without attending the demo sessions, and these are detailed below.

Further support and guidance

Our recently added section on the GP IT website, [Migration Support](#), provides a number of resources to find out more about the Vision system, and learn more about what's involved in the migration process.

Vision demo videos

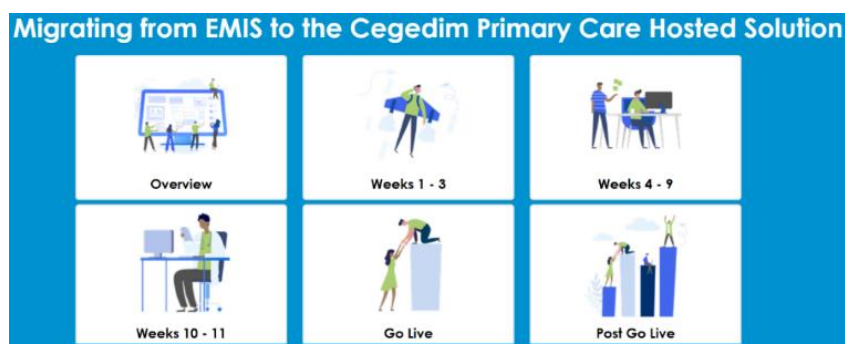
View a wide range of demo videos at the following link:

<http://info.cegedim-healthcare.co.uk/help-videos> - these include Appointments, Prescribing, Tasks, Vision Anywhere and many more.

Cegedim Help Centre

The Cegedim Help Centre provides support and guidance for current Vision and EMIS users. You can access this support via the following link, then specify whether you are migrating from EMIS or Vision 3, to access the information relevant to your practice:

[Migrating to the Cegedim Primary Care Hosted Solution Help Centre \(cegedim-healthcare.co.uk\)](#)



GP IT website

Our website contains a wide range of additional information and support – to find out more, visit: <https://www.gpit.scot.nhs.uk/> *(Please be aware that, due to the sensitive nature of some of the information, this website is accessible to Scottish NHS network users only)*

You will find all the latest news and updates at: <https://www.gpit.scot.nhs.uk/news-events/>

Our extensive FAQs section has been updated, and is available at: <https://www.gpit.scot.nhs.uk/faqs/>



Toolkits to support boards and practices

To help support the migration process, the GP IT Deployment Team has created toolkits – one for [health boards](#), and one for [practice staff and clinicians](#) – visit the dedicated pages on the GP IT website, using the links above. These contain a selection of preparation and go-live checklists, as well as other supporting documentation.

Please note: we are aware of occasional, intermittent firewall issues with some IP addresses in the boards, which at times is causing errors when trying to access the website – if this occurs, please email the programme team at the address below, and we will flag this to the SWAN team, who will contact your local IT team to resolve the issue.

Contact us

Got a question that is not answered in our FAQs? You can contact the programme team by emailing nss.gpitre-provisioning-scotland@nhs.scot.

Digital Prescribing and Dispensing Pathways programme

jointly delivered by NHS National Services Scotland and NHS Education for Scotland



Engagement Event 22 March 2023

Did you know, there is a transformation programme underway, which will revolutionise Scotland's prescribing and dispensing process.

Find out more by signing up for an engagement event on 22 March, being held at the CosLA Conference Centre in Edinburgh. Visit the event pages to register: [Digital Prescribing and Dispensing Pathways programme engagement event \(shsc.scot\)](#).