

NHS Lanarkshire's option appraisal for Monklands Replacement/ Refurbishment Project

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2. About You

1. Where do you live? (Please provide area OR first half of your postcode e.g. ML2. This is to help us understand the spread of responses from across NHS Lanarkshire).			Response Percent	Response Total
1	Open-Ended Question		100.00%	49
1	G72			
2	ML3			
3	ML4			
4	Strathaven			
5	UHW			
6	ML11			
7	G68			
8	G46			
9	ML8			
10	G44			
11	ML1			
12	ML9			
13	ML8			
14	ML6			
15	ML6			
16	FK17			
17	G61			
18	G75			
19	G77 -Work UHW			
20	ML3			
21	G76			
22	G69			
23	ML4			
24	G69			
25	ML5			
26	G83			
27	PA2			
28	ML9			
29	ML8			

1. Where do you live? (Please provide area OR first half of your postcode e.g. ML2. This is to help us understand the spread of responses from across NHS Lanarkshire).

		Response Percent	Response Total
30	G69		
31	G41		
32	ML1		
33	Glasgow		
34	G33		
35	G43		
36	FK5		
37	G74		
38	ML6		
39	ML1		
40	ML6		
41	G74		
42	ML1		
43	ML3		
44	ML1		
45	G67		
46	Larkhall		
47	Stonehouse		
48	G66 - Northern Corridor		
49	ML11		
		answered	49
		skipped	3

2. Which group best describes you? (Please tick one box you feel best represents how you are responding)

		Response Percent	Response Total
1	Member of the public*		14.00% 7
2	Patient or service user*		2.00% 1
3	Carer, friend or family member*		0.00% 0
4	Voluntary or community group		10.00% 5
5	NHS or Social Care Staff or Service Provider		70.00% 35
6	Elected representative		2.00% 1
7	Other (please specify):		2.00% 1
		answered	50
		skipped	2

2. Which group best describes you? (Please tick one box you feel best represents how you are responding)

		Response Percent	Response Total
Other (please specify): (1)			
1	SL Health and Social Care Forum		

3. Support to participate

3. Were you offered support to help you attend and participate today? (e.g. travel expenses, pre-meetings at each of the acute hospital sites)

		Response Percent	Response Total
1	Yes	69.39%	34
2	No	30.61%	15
3	Unsure	0.00%	0
		answered	49
		skipped	3



Please explain your answer (25)

1	Hospital based meetings - choice different sites. Allocation of time to attend
2	Good communication via email and offers of support
3	Pre-meeting to explain process of appraisal
4	Pre-meeting
5	NHS staff
6	Not required
7	Attended pre-meeting session
8	Staff member
9	Pre-meeting
10	Pre-meetings
11	Pre-meeting at Monklands
12	Pre-meeting for staff
13	Able to travel by car and do so for job
14	No need to do this as NHS employee
15	Briefing session WGH, NHSL employee therefore travel expenses
16	Pre-meeting briefing
17	Pre-meeting on hospital site
18	Pre-meeting attendance Cross-checking event
19	Pre-meeting at UHH (where I work)
20	NA
21	Support was not needed but it was not offered

3. Were you offered support to help you attend and participate today? (e.g. travel expenses, pre-meetings at each of the acute hospital sites)

		Response Percent	Response Total
22	Assistance given at all stages of the process		
23	Attended pre-meeting at Monklands		
24	Pre-briefing session		
25	Pre-meetings Travel via SL H&SCF		

4. Do you feel you got appropriate information in advance to help you prepare for this event?


			Response Percent	Response Total
1	Yes		98.00%	49
2	No		0.00%	0
3	Unsure		2.00%	1
			answered	50
			skipped	2
If you have answered 'no' or 'unsure', what additional information would you have found helpful? (2)				
1	Automatic update on changes to arrangements.			
2	Confusion over dates for the two cross-checking sessions			


4. During the event



5. Do you feel NHS Lanarkshire clearly explained:


	Yes	No	Unsure	Response Total
The reasons for the proposed replacement/refurbishment of Monklands?	100.0% (50)	0.0% (0)	0.0% (0)	50
What is meant by the clinical model?	100.0% (49)	0.0% (0)	0.0% (0)	49
The process for appraising (testing) and scoring options?	91.8% (45)	0.0% (0)	8.2% (4)	49
How the highest scoring option(s) will be taken forward?	100.0% (49)	0.0% (0)	0.0% (0)	49
			answered	50
			skipped	2

Matrix Charts

5.1. The reasons for the proposed replacement/ refurbishment of Monklands?			Response Percent	Response Total
1	Yes		100.0%	50
2	No		0.0%	0
3	Unsure		0.0%	0
			answered	50

5.2. What is meant by the clinical model?			Response Percent	Response Total
1	Yes		100.0%	49
2	No		0.0%	0
3	Unsure		0.0%	0
			answered	49

5.3. The process for appraising (testing) and scoring options?			Response Percent	Response Total
1	Yes		91.8%	45
2	No		0.0%	0
3	Unsure		8.2%	4
			answered	49

5.4. How the highest scoring option(s) will be taken forward?			Response Percent	Response Total
1	Yes		100.0%	49
2	No		0.0%	0
3	Unsure		0.0%	0
			answered	49

6. Do you feel you've had an opportunity to:				
	Yes	No	Unsure	Response Total
Give your views on the benefits criteria and descriptors?	98.0% (49)	0.0% (0)	2.0% (1)	50
Agree the weightings for the benefits criteria?	88.0% (44)	6.0% (3)	6.0% (3)	50
Appraise and score options?	100.0% (50)	0.0% (0)	0.0% (0)	50
Ask questions?	100.0% (49)	0.0% (0)	0.0% (0)	49

6. Do you feel you've had an opportunity to:

	Yes	No	Unsure	Response Total
			answered	50
			skipped	2

Matrix Charts

6.1. Give your views on the benefits criteria and descriptors?			Response Percent	Response Total
1	Yes		98.0%	49
2	No		0.0%	0
3	Unsure		2.0%	1
			answered	50

6.2. Agree the weightings for the benefits criteria?			Response Percent	Response Total
1	Yes		88.0%	44
2	No		6.0%	3
3	Unsure		6.0%	3
			answered	50

6.3. Appraise and score options?			Response Percent	Response Total
1	Yes		100.0%	50
2	No		0.0%	0
3	Unsure		0.0%	0
			answered	50

6.4. Ask questions?			Response Percent	Response Total
1	Yes		100.0%	49
2	No		0.0%	0
3	Unsure		0.0%	0
			answered	49

7. Do you feel:

	Yes	No	Unsure	Response Total
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7. Do you feel:


	Yes	No	Unsure	Response Total
Your views were listened to?	96.0% (48)	0.0% (0)	4.0% (2)	50
Your questions were answered?	94.0% (47)	0.0% (0)	6.0% (3)	50
			answered	50
			skipped	2

Please tell us why you feel this way? (16)

1	No right or wrong answer - Preferential bias/opinion
2	Opportunities to speak out and felt encouraged to do so.
3	Open forum with adequate time for discussion
4	Good process. I felt there was good opportunity for discussion /questions /requesting clarification.
5	Getting involved and consultation process
6	opportunity to raise issues and questions - group debate
7	Open discussions
8	Very open session, well presented and most engaging
9	Opportunity throughout the day to raise issues and ask questions.
10	Adequate time allowed for true questioning and feedback
11	Good open debate both in large and small groups.
12	Both in small group, helped by excellent facilitators and in general group, every encouragement given both to ask questions and contribute to discussions - while every attempt made to provide answers.
13	Having a facilitator at the table
14	Questions parked meantime
15	Over emphasis of the benefits of option D and the disadvantages of options A to C
16	Given opportunity to speak both in group and total group

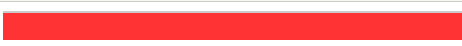

Matrix Charts

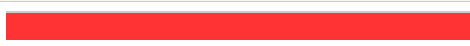

7.1. Your views were listened to?			Response Percent	Response Total
1	Yes		96.0%	48
2	No		0.0%	0
3	Unsure		4.0%	2
			answered	50

7.2. Your questions were answered?			Response Percent	Response Total
1	Yes		94.0%	47
2	No		0.0%	0

7.2. Your questions were answered?			Response Percent	Response Total
3	Unsure		6.0%	3
			answered	50

5. Next steps

8. Do you feel that NHS Lanarkshire has clearly described the next steps in this option appraisal process if the option for a new build on a new site is one of the higher scoring options?				
			Response Percent	Response Total
1	Yes		97.83%	45
2	No		0.00%	0
3	Unsure		2.17%	1
			answered	46
			skipped	6

9. Do you feel you understand how a preferred option(s) will be identified?				
			Response Percent	Response Total
1	Yes		95.74%	45
2	No		0.00%	0
3	Unsure		4.26%	2
			answered	47
			skipped	5

Were you made aware of how and when you will receive feedback from the option appraisal?				
			Response Percent	Response Total
1	Yes		0.00%	0
2	No		0.00%	0
3	Unsure		0.00%	0
			answered	0
			skipped	52

Please tell us if you have any other comments regarding this event.

		Response Percent	Response Total
1	Open-Ended Question	100.00%	11
1	Event seemed geared towards option D		
2	Good event - well done.		
3	none		
4	Excellent day / informative		
5	Insufficient input from Primary giving their view on the future clinical models. Main views from primary care expressed doubt regarding their capability to contribute to new models and no 'vision' presented by them regarding their planned model.		
6	Very well run. Clear presentations My only negative comment is that there was uncertainty in what criteria were being ranked and weighted - needed to clarify that this was based on descriptors presented not just 'headline' term.		
7	* well prepared and presented * became stuffy - door was opened to help, but if bad weather, what then?		
8	Venue and catering was excellent		
9	Organisers very protective of possible Option D sites if scored highly.		
10	The criteria 'Person Centredness' was misleading and not accurate		
11	1. Tea - very poor. Too strong 2. Too much whole group involvement as there were a number of pre-meetings		
		answered	11
		skipped	41

6. Further information