# NHS Lanarkshire's option appraisal for Monklands Replacement/ Refurbishment Project



## Evaluation Form – Session 1 (4<sup>th</sup> June 2018)

NHS Lanarkshire is progressing plans to either rebuild or refurbish University Hospital Monklands. The plans, which comprise four options, were initially included in NHS Lanarkshire's Achieving Excellence consultation, which took place from August to November 2016.

## Who we are

This survey is by the Scottish Health Council. We are part of Healthcare Improvement Scotland, which sits within NHS Scotland and helps health and social care services to improve. You can find out more about our work at <u>www.scottishhealthcouncil.org</u>.

## Why we are collecting information

Part of our public task is to capture people's views on how they feel they have been engaged in proposed service change. You do not need to take part in the survey, but doing so will help us to understand if people feel they have had enough information and the opportunity to contribute to the process. We will share an anonymised report of the feedback we receive with NHS Lanarkshire to help inform their engagement and decision-making.

We use SmartSurvey to host our online surveys and to collate responses to paper-based surveys. Survey data is held on servers based in the UK and Ireland and is not transferred to any other countries. SmartSurvey is a data processor for the Scottish Health Council and only processes personal information in line with our instructions. For more information, please see <a href="https://www.smartsurvey.co.uk/privacy-policy">www.smartsurvey.co.uk/privacy-policy</a>.

## What information we collect

We are looking for information on your views and experience of being involved in NHS Lanarkshire's option appraisal process for the Monklands Replacement/ Refurbishment Programme. The survey is anonymous and we do not include any questions that ask for personal information about you or others.

## How we handle information

Your anonymous survey response will be put together with those from other survey participants. We do not focus on individual responses or use any of the information you give for non-survey purposes. We may take some comments and include them in our reports.

## Your rights

You have a number of personal data rights, including to request a copy of your information. For more information on how we handle personal data, and how to contact the UK Information Commissioner if you wish to complain about how we handle your personal data, please see our online privacy notice at: <a href="http://www.scottishhealthcouncil.org/privacy.aspx">www.scottishhealthcouncil.org/privacy.aspx</a>.

You can also speak to our data protection officer on telephone 0131 623 4300 or email <u>hcis.informationgovernance@nhs.net</u>

If you have questions regarding this questionnaire, or require it in a different format, please contact: Louise Wheeler, Service Change Advisor, by telephone on 0141 429 7545 or by email on <a href="https://www.eucouclicol.cog">www.eucouclicol.cog</a>

## About You



- 1. Where do you live? Please provide area OR first half of your postcode e.g. ML6. This is to help us understand the spread of responses from across NHS Lanarkshire.
- 2. Which group best describes you? Please tick one box you feel best represents how you are responding.

Member of the public*	NHS or social care staff or service provider
Patient or service user* Carer, friend or family member*	Elected representative Other (please specify:
Voluntary or community group	

\*If you select 'Member of the public', 'Patient or service user' or 'Carer, friend or family member', we may classify you as a member of the public.

### Support to participate

**3.** Were you offered support to help you attend and participate today? (e.g. travel expenses, pre-meetings at each of the acute hospital sites)

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## During the event

5. Do you feel NHS Lanarkshire clearly explained:

The reasons for the proposed replacement/ refurbishment of Monklands?

What is meant by the clinical model?

The process for appraising (testing) and scoring options?

How the highest scoring option(s) will be taken forward?

#### 6. Do you feel you've had the opportunity to:

Give your views on the benefits criteria and descriptors?

Agree the weightings for the benefits criteria?

Appraise and score options?

Ask questions?

7. Do you feel:

Your views were listened to? Your questions were answered? Please tell us why you feel this way?

Yes	No	Unsure

Yes	No	Unsure

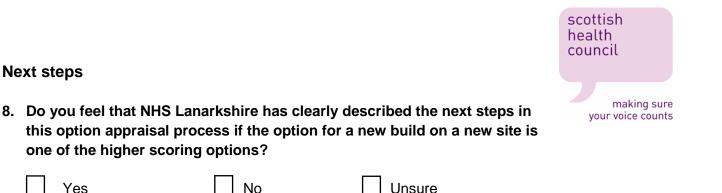
Yes	No	Unsure

scottish health council
making sure your voice counts

The Scottish Health Council is part of Healthcare Improvement Scotland.

#### Next steps

Yes



9. Do you feel you understand how a preferred option(s) will be identified?

Yes	No	Unsure
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Please tell us if you have any other comments regarding this event

Thank you for taking the time to answer this survey Please post the completed form in the pink box before you leave.

Alternatively, you can return your completed survey form in the FREEPOST envelope provided to:

FREEPOST Healthcare Improvement Scotland – Delta House

Please return your completed survey no later than Wednesday 13<sup>th</sup> June 2018

Thank you

The Scottish Health Council is part of Healthcare Improvement Scotland.