Session 2. NHS Lanarkshire's option appraisal for Monklands Replacement/ Refurbishment Project

1. Page 1

2. About You

1. Where do you live? (Please provide area OR first half of your postcode e.g. ML6. This is to help us understand the spread of responses from across NHS Lanarkshire). Response Response Percent **Total** Open-Ended Question 100.00% 13 1 ML7 2 ML1 3 G67 4 G74 5 ML6 6 ML3 7 ML3 8 ML1 9 ML1 10 G74 11 G66 Northern Corridor 12 Stonehouse 13 ML6 13 answered

2

skipped

2. Which group best describes you? (Please tick one box you feel best represents how you are responding)

			Response Percent	Response Total
1	Member of the public*		33.33%	5
2	Patient or service user*		6.67%	1
3	Carer, friend or family member*		6.67%	1
4	Voluntary or community group		46.67%	7
5	NHS or Social Care Staff or Service Provider		0.00%	0
6	Elected representative		0.00%	0
7	Other (please specify):		6.67%	1
			answered	15
			skipped	0
Oth	ner (please specify): (1)			
	1 11/06/18 12:12PM S/L Health and	d Social Care Forum		

3. Support to participate

3. Were you offered support to help you attend and participate today? (e.g. travel expenses)

		Respon Percer	se Respoi	nse al
1	Yes	80.00%	6 12	
2	No	20.00%	6 3	
3	Unsure	0.00%	0	
		answere	ed 15	
		skippe	0 b	

Was there anything else NHS Lanarkshire could have done to support your involvement? (3)

- 2 Responded timeously and helpfully to transport issues
- 3 But did not require

4. Do you feel you got appropriate information in advance to help you prepare for this event?

		Response Percent	Response Total
1	Yes	100.00%	15
2	No	0.00%	0
3	Unsure	0.00%	0
		answered	15
		skipped	0

5. Please indicate all the events that you attended:				
		Respon Percer	se Resp	onse tal
1	Pre-meeting	93.33%	6 1	4
2	Option Appraisal on Monday 4 June	80.00%	6 1	2
3	Option appraisal on Friday 8 June	100.00	% 1	5
		answer	ed 1	5
		skippe	d (0

4. During the event

6. Do you feel NHS Lanarkshire clearly explained:

	Yes	No	Unsure	Response Total
The reason for combining the scores from session 1 and session 2 to reach a total non-financial benefit score?	100.0% (15)	0.0% (0)	0.0%	15
How it reached the shortlist of options (sites)?	80.0% (12)	6.7% (1)	13.3% (2)	15
The criteria used to assess the suitability of each option (site)?	80.0% (12)	6.7% (1)	13.3% (2)	15
The process for appraising (testing) and scoring options?	100.0% (15)	0.0% (0)	0.0% (0)	15
How the highest scoring option(s) will be taken forward?	86.7% (13)	0.0% (0)	13.3% (2)	15
			answered	15
			skipped	0

If you answered 'no' or 'unsure' for any of the elements in this question, what further information would have been helpful? (3)

- 1 process for feedback?
- 2 Shortlist option (locations) excluded which only left 1 good site and 1 unsuitable site. Didn't feel balanced. Criterion should have included demand from outwith Lanarkshire.
- They only indicated why the 35 other sites were not progressed. It would have been good to see the last 8 sites.

7. Do you feel you've had the opportunity to:

	Yes	No	Unsure	Response Total
Agree how the scores from session 1 and session 2 are combined to show a total non-financial benefit score?	100.0% (15)	0.0% (0)	0.0% (0)	15
Give your views on the benefits criteria and descriptors?	93.3% (14)	0.0% (0)	6.7% (1)	15

7. Do you fee	l you've	had the	opportunity to:
---------------	----------	---------	-----------------

	Yes	No	Unsure	Response Total
Agree the ranking and weightings for the benefits criteria?	92.9% (13)	0.0% (0)	7.1% (1)	14
Appraise and score options (sites)?	93.3% (14)	0.0% (0)	6.7% (1)	15
Ask questions?	92.9% (13)	7.1% (1)	0.0% (0)	14
			answered	15
			skipped	0

8. Do you feel:

	Yes	No	Unsure	Response Total
Your views were listened to?	93.3% (14)	0.0% (0)	6.7% (1)	15
Your questions were answered?	93.3% (14)	6.7% (1)	0.0%	15
			answered	15
			skipped	0

Please tell us why you feel this way? (4)

- 1 Presenters shared answering according to area of interest
- 2 Adequate staff at event + at table.
- Very full explanations given
 Questions were pertinent and fully answered
- 4 Most questions answered apart from the other locations discarded prior to the appraisal session.

5. Next steps

9. Do you feel that NHS Lanarkshire has clearly explained the next steps in this option appraisal process to you?

		Response Percent	Response Total
1	Yes	93.33%	14
2	No	0.00%	0
3	Unsure	6.67%	1
		answered	15
		skipped	0

10. Do you feel you understand how a preferred option(s) will be identified?

		Respo Perc	onse ent	Response Total
1	Yes	100.0)0%	15
2	No	0.00)%	0
3	Unsure	0.00)%	0
		answe	ered	15
		skipp	oed	0

11. Overall, do you feel you had the opportunity to influence the options being considered for the Monklands Replacement/ Refurbishment?

		Response Percent	Response Total
1	Yes	92.86%	13
2	No	0.00%	0
3	Unsure	7.14%	1
		answered	14
		skipped	1

12. Were you made aware of how and when you will receive feedback from the option appraisal process?

		Response Percent	Response Total
1	Yes	86.67%	13
2	No	0.00%	0
3	Unsure	13.33%	2
		answered	15
		skipped	0

Please tell us if you have any other comments regarding this event.

			Response Percent	Respons Total
1	Op	en-Ended Question	100.00%	4
	1	Great event		
	2	Every opportunity was taken to ensure information clearly presented. Accommodation reasonably comfortable - few little glitches - technology and catering.		
	3	It was very interesting + I was glad to be a part of it.		
	4	The ranking and weightings for the benefits criteria is meaningless and unscientific as practiced here. Does the scoring require it? If all the benefits criteria are relevant, what is the point of ranking them? We were not told how the criteria were selected.		

Please tell us if you have any other comments regarding this event.			
	Response Percent	Response Total	
	answered	4	
	skipped	11	

6. Further information