Session 2. NHS Lanarkshire's option appraisal for Monklands Replacement/ Refurbishment Project

1. Page 1

By clicking the checkbox you agree that you are willing to provide information about your experience of the options appraisal process.

Response Percent Total

1 | I Agree | 100.00% | 47

2 | I Disagree | 0.00% | 0

answered | 47

0

skipped

2. About You

1. Where do you live? (Please provide area OR first half of your postcode e.g. ML6. This is to help us understand the spread of responses from across NHS Lanarkshire).

		Response Percent	Response Total
Ор	en-Ended Question	100.00%	44
1	ML7		
2	ML1		
3	G67		
4	G74		
5	ML6		
6	ML3		
7	ML3		
8	ML1	_	
9	ML1	_	
10	G74	_	
11	G66 Northern Corridor	_	
12	Stonehouse	_	
13	G77		
14	G69 Muirhead/Chryston		
15	ML3		
16	ML1		
17	ML6	_	
18	ML1	_	
19	ML1	_	
20	G72	_	

1. Where do you live? (Please provide area OR first half of your postcode e.g. ML6. This is to help us understand the spread of responses from across NHS Lanarkshire).

		Response Percent	Respon Total
21	G75	<u> </u>	
22	ML4		
23	G69		
24	G41		
25	G43		
26	G33		
27	ML6		
28	FK17		
29	ML5		
30	ML8		
31	ML4		
32	ML9		
33	G68		
34	G69		
35	Strathaven		
36	G11		
37	PA2		
38	G33		
39	ML8		
40	G46		
41	G44		
42	G61		
43	ML6		
44	G66		
		answered	44
		skipped	3

2. Which group best describes you? (Please tick one box you feel best represents how you are responding)

		Response Percent	Response Total
1	Member of the public*	10.87%	5
2	Patient or service user*	2.17%	1
3	Carer, friend or family member*	2.17%	1
4	Voluntary or community group	15.22%	7
5	NHS or Social Care Staff or Service Provider	67.39%	31

2. Which group best describes you? (Please tick one box you feel best represents how you are responding)

		Response Percent	Response Total		
6 Elected representative		0.00%	0		
7 Other (please specify):		2.17%	1		
		answered	46		
		skipped	1		
Other (please specify): (1)					
4 0/1 11 11 11 11 11 11 11 11 11 11 11 11 1					

1 S/L Health and Social Care Forum

3. Support to participate

3. Were you offered support to help you attend and participate today? (e.g. travel expenses)

		Response Percent	Response Total
1	Yes	63.04%	29
2	No	36.96%	17
3	Unsure	0.00%	0
		answered	46
		skipped	1

Was there anything else NHS Lanarkshire could have done to support your involvement? (6)

1	No
2	Responded timeously and helpfully to transport issues
3	But did not require
4	N/A
5	No
6	Offered opportunity to cancel/move clinical commitments to optimize clinical attendance.

4. Do you feel you got appropriate information in advance to help you prepare for this event?

		Response Percent	Response Total
1	Yes	93.33%	42
2	No	4.44%	2
3	Unsure	2.22%	1
		answered	45
		skipped	2

If you have answered 'no' or 'unsure', what additional information would you have found helpful? (1)

1 Would have been beneficial to have prior knowledge of sites.

5. Please indicate all the events that you attended:						
		Response Percent	Response Total			
1	Pre-meeting	86.96%	40			
2	Option Appraisal on Monday 4 June	89.13%	41			
3	Option appraisal on Friday 8 June	100.00%	46			
		answered	46			
		skipped	1			

4. During the event

6. Do you feel NHS Lanarkshire clearly explained:

	Yes	No	Unsure	Response Total
The reason for combining the scores from session 1 and session 2 to reach a total non-financial benefit score?	95.7% (45)	2.1% (1)	2.1% (1)	47
How it reached the shortlist of options (sites)?	93.6% (44)	2.1% (1)	4.3% (2)	47
The criteria used to assess the suitability of each option (site)?	93.6% (44)	2.1% (1)	4.3% (2)	47
The process for appraising (testing) and scoring options?	100.0% (47)	0.0% (0)	0.0%	47
How the highest scoring option(s) will be taken forward?	95.7% (44)	0.0% (0)	4.3% (2)	46
			answered	47
			skipped	0

If you answered 'no' or 'unsure' for any of the elements in this question, what further information would have been helpful? (4)

- 1 process for feedback?
- 2 Shortlist option (locations) excluded which only left 1 good site and 1 unsuitable site. Didn't feel balanced. Criterion should have included demand from outwith Lanarkshire.
- 3 They only indicated why the 35 other sites were not progressed. It would have been good to see the last 8 sites.
- 4 S**** confusing Introducing on Day 1

7. Do you feel you've had the opportunity to:

	Yes	No	Unsure	Response Total
Agree how the scores from session 1 and session 2 are combined to show a total non-financial benefit score?	100.0% (45)	0.0%	0.0%	45

7. Do you feel you've had the opportunity to:

	Yes	No	Unsure	Response Total
Give your views on the benefits criteria and descriptors?	97.8% (45)	0.0% (0)	2.2% (1)	46
Agree the ranking and weightings for the benefits criteria?	97.8% (44)	0.0% (0)	2.2% (1)	45
Appraise and score options (sites)?	97.8% (45)	0.0% (0)	2.2% (1)	46
Ask questions?	97.7% (43)	2.3% (1)	0.0% (0)	44
			answered	46
			skipped	1

8. Do you feel:

	Yes	No	Unsure	Response Total
Your views were listened to?	97.8% (45)	0.0% (0)	2.2% (1)	46
Your questions were answered?	95.7% (44)	2.2% (1)	2.2% (1)	46
			answered	46
			skipped	1

Please tell us why you feel this way? (7)

- 1 Presenters shared answering according to area of interest
- 2 Adequate staff at event + at table.
- 3 Very full explanations given Questions were pertinent and fully answered
- 4 Most questions answered apart from the other locations discarded prior to the appraisal session.
- 5 Good participation & encouraged to get involved
- 6 Question re assurance around site contamination further work on this required.
- Plenty of time for discussion, very sensitive and respectful handling of different viewpoints, particularly Niall.

5. Next steps

9. Do you feel that NHS Lanarkshire has clearly explained the next steps in this option appraisal process to you?

		Response Percent	Response Total
1	Yes	97.78%	44
2	No	0.00%	0

9. Do you feel that NHS Lanarkshire has clearly explained the next steps in this option appraisal process to you?

		Res Pe	ponse rcent	Response Total
3	Unsure	2.:	22%	1
		ans	wered	45
		ski	pped	2

10. Do you feel you understand how a preferred option(s) will be identified?

		Response Percent	Response Total
1	Yes	100.00%	46
2	No	0.00%	0
3	Unsure	0.00%	0
		answered	46
		skipped	1

11. Overall, do you feel you had the opportunity to influence the options being considered for the Monklands Replacement/ Refurbishment?

		Response Percent	Response Total
1	Yes	97.83%	45
2	No	0.00%	0
3	Unsure	2.17%	1
		answered	46
		skipped	1

12. Were you made aware of how and when you will receive feedback from the option appraisal process?

		Response Percent	Response Total
1	Yes	95.65%	44
2	No	0.00%	0
3	Unsure	4.35%	2
		answered	46
		skipped	1

			Response Percent	Response Total		
1	Ор	en-Ended Question	100.00%	5		
	1	1 Great event				
	2	2 Every opportunity was taken to ensure information clearly presented. Accommodation reasonably comfortable - few little glitches - technology and catering.				
	3	It was very interesting + I was glad to be a part of it.				
The ranking and weightings for the benefits criteria is meaningless and unscientific as practiced here. Does the scoring require it? If all the benefits criteria are relevant, what is the point of ranking them? We were not told how the criteria were selected.						
	5	Great event, well organized. Information very good and explained well.				
			answered	5		
			skipped	42		

6. Further information