

## NHS Lanarkshire's option appraisal for Monklands Replacement/ Refurbishment Project

### Evaluation Form – Session 2 (8<sup>th</sup> June 2018)

NHS Lanarkshire is progressing plans to either rebuild or refurbish University Hospital Monklands. At the option appraisal session held on 4<sup>th</sup> June four options were appraised. Option D – new build on an alternative site was the highest scoring option. Therefore alternative locations, together with the Monklands site, will be appraised at this session.

#### Who we are

This survey is by the Scottish Health Council. We are part of Healthcare Improvement Scotland, which sits within NHS Scotland and helps health and social care services to improve. You can find out more about our work at [www.scottishhealthcouncil.org](http://www.scottishhealthcouncil.org).

#### Why we are collecting information

Part of our public task is to capture people's views on how they feel they have been engaged in proposed service change. You do not need to take part in the survey, but doing so will help us to understand if people feel they have had enough information and the opportunity to contribute to the process. We will share an anonymised report of the feedback we receive with NHS Lanarkshire to help inform their engagement and decision-making.

We use SmartSurvey to host our online surveys and to collate responses to paper-based surveys. Survey data is held on servers based in the UK and Ireland and is not transferred to any other countries. SmartSurvey is a data processor for the Scottish Health Council and only processes personal information in line with our instructions. For more information, please see [www.smartsurvey.co.uk/privacy-policy](http://www.smartsurvey.co.uk/privacy-policy).

#### What information we collect

We are looking for information on your views and experience of being involved in NHS Lanarkshire's option appraisal process taking into account the clinical model and locations for the Monklands Replacement/ Refurbishment Programme. The survey is anonymous and we do not include any questions that ask for personal information about you or others.

#### How we handle information

Your anonymous survey response will be put together with those from other survey participants. We do not focus on individual responses or use any of the information you give for non-survey purposes. We may take some comments and include them in our reports.

#### Your rights

You have a number of personal data rights, including to request a copy of your information. For more information on how we handle personal data, and how to contact the UK Information Commissioner if you wish to complain about how we handle your personal data, please see our online privacy notice at: [www.scottishhealthcouncil.org/privacy.aspx](http://www.scottishhealthcouncil.org/privacy.aspx).

You can also speak to our data protection officer on telephone 0131 623 4300 or email [hcis.informationgovernance@nhs.net](mailto:hcis.informationgovernance@nhs.net)

**If you have questions regarding this questionnaire, or require it in a different format, please contact: Louise Wheeler, Service Change Advisor, by telephone on 0141 429 7545 or by email on [louise.wheeler@scottishhealthcouncil.org](mailto:louise.wheeler@scottishhealthcouncil.org)**

## About You

1. **Where do you live?** Please provide area OR first half of your postcode e.g. ML6. This is to help us understand the spread of responses from across NHS Lanarkshire.

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2. **Which group best describes you?** Please tick one box you feel best represents how you are responding.

- |  |   |
|--|---|
| <input type="checkbox"/> Member of the public*           | <input type="checkbox"/> NHS or social care staff or service provider |
| <input type="checkbox"/> Patient or service user*        | <input type="checkbox"/> Elected representative                       |
| <input type="checkbox"/> Carer, friend or family member* | <input type="checkbox"/> Other (please specify: _____)                |
| <input type="checkbox"/> Voluntary or community group    |   |

\*If you select 'Member of the public', 'Patient or service user' or 'Carer, friend or family member', we may classify you as a member of the public.

## Support to participate

3. **Were you offered support to help you attend and participate today?** (e.g. travel expenses)

- Yes       No       Unsure

*Please explain your answer*

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4. **Do you feel you got appropriate information in advance to help you prepare for this event?**

- Yes       No       Unsure

*If you have answered 'no' or 'unsure', what additional information would you have found helpful?*

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## During the event

### 5. Do you feel NHS Lanarkshire clearly explained:

	Yes	No	Unsure
The process for combining the scores from session 1 and session 2 to reach a total non-financial benefit score?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The criteria used to assess the suitability of each site?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How transport and access have been taken into account?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The process for appraising (testing) and scoring options?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How the highest scoring option(s) will be taken forward?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### 6. Do you feel you've had the opportunity to:

	Yes	No	Unsure
Agree how the scores from session 1 and session 2 are combined to show a total non-financial benefit score?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Give your views on the benefits criteria and descriptors?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Agree the ranking and weightings for the benefits criteria?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appraise and score options?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ask questions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### 7. Do you feel:

	Yes	No	Unsure
Your views were listened to?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your questions were answered?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Please tell us why you feel this way?*

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**Next steps**

**8. Do you feel that NHS Lanarkshire has clearly described the next steps in this option appraisal process?**

Yes                       No                       Unsure

**9. Do you feel you understand how a preferred option(s) will be identified?**

Yes                       No                       Unsure

**10. Were you made aware of how and when you will receive feedback from the option appraisal?**

Yes                       No                       Unsure

**Please tell us if you have any other comments regarding this event**

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**Thank you for taking the time to answer this survey**  
**Please post the completed form in the pink box before you leave.**

Alternatively, you can return your completed survey form in the  
FREEPOST envelope provided to:

**FREEPOST Healthcare Improvement Scotland – Delta House**

Please return your completed survey no later than  
**Wednesday 13<sup>th</sup> June 2018**

**Thank you**