Lanarkshire Smiling



September 2016

ISSN 2041-8671 (Online)

Linda McPartlin wins DCP Star Award



Linda McPartlin (left) receives her award from Donna Morrison, of dental equipment suppliers The Dental Directory

A specialist dental nurse has been hailed as Scotland's "star" performer in a prestigious awards ceremony.

Linda McPartlin, who works in the Oral and Maxillofacial Surgery Department at Monklands Hospital, was voted the Dental Care Professional Star at the annual Scottish Dental Awards.

The award is presented to someone who regularly goes above and beyond the call of duty and is an indispensable member of their team.

Patients who have oral or skin cancer, or need surgical tooth extractions and other dental procedures, have benefited from Linda's care down the years.

Linda said: "I'm very pleased to win. It's great to get recognition for what I do. I've been in the service for over 30 years and I just come in and do my work and don't expect anything like this.

"It was wonderful to read the lovely things my colleagues said when they nominated me."

Mr Vikas Sood, consultant oral and maxillofacial surgeon, said: "Linda is unique as she has trained in dental nursing, dental sedation and orthodontics, and is probably one of the only dental nurses in Scotland who is an oral and maxillofacial nurse assistant in the operating theatre. She is dedicated and committed to her role."

"Linda is without doubt the most important member of the oral and maxillofacial team in NHS Lanarkshire," added dental senior house officer Jennifer Galloway.

"As far as we're aware, she's the only dental nurse in Scotland actively involved in every aspect of the cancer patient's journey.

"She is there when patients undergo their initial biopsy, assisting the clinician and providing insightful advice to junior members of staff, whilst simultaneously making the patient feel at ease. She is also there when patients receive their diagnosis and she then assists in major cancer operations."

Frances Queen, senior dental nurse for oral and maxillofacial surgery/orthodontics, said: "Linda is a dedicated dental nurse who sees through any procedure she may be assisting with regardless of how long it runs over. She is simply irreplaceable."

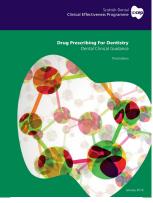
Drug Prescribing for Dentistry

Dental prescribing within the NHS is restricted to drugs included in the Dental Practitioner's Formulary. The Formulary is incorporated within the *British National Formulary (BNF) and BNF for Children* (BNFC).

To facilitate easy access to information that is most relevant to primary care dental practice, *Drug Prescribing For Dentistry* brings together advice on dental prescribing from the BNF and BNFC and presents it in a problem-orientated style. Advice on drugs used to manage medical emergencies is also provided, based on information provided in the most recent edition of BNF and BNFC, and guidance published by the National Dental Advisory Committee in 2015. The third edition also includes more comprehensive information on drug interactions and a bacterial infections management guide.

The guidance is suitable for informing dental practitioners in the primary care sector, and applies to all patients, including adults, children and those with special needs, who would normally be treated in this sector. The guidance is also available as a smartphone app.

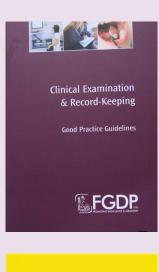
More information is available at: www.sdcep.org.uk/published-guidance/drug-prescribing



Drug Prescribing for Dentistry



Clinical Examination and Record-Keeping



The Faculty of General Dental Practice (UK) launched the third edition of its authoritative publication *Clinical Examination and Record-Keeping* at the British Dental Association Conference in May 2016. This is the first update to the guidelines since 2009.

The new edition introduces a categorisation structure for recommendations, whereby an **A** grade recommendation is aspirational and not considered essential to good patient care, **B** is a basic requirement, and **C** is conditional upon circumstances. Through this new system the Faculty hopes to introduce greater clarity for all stakeholders.

Electronic record-keeping receives greater consideration in the new edition, reflecting the shift in record-keeping practice in recent years. Also included is revised guidance on batch numbers for local anaesthetics, and an expanded range of appendices and sample documents.



The definitive version of Clinical Examination and Record-Keeping is available at www.fgdpstandards.com as a part of the Open Standards Initiative.

Eatwell Guide

On 17 March 2016 the new Eatwell Guide which replaces the Eatwell Plate was launched. This guide helps to communicate to people how they can achieve a healthy balanced diet in a pictorial form. There are many similarities between the Eatwell Plate and the Eatwell Guide.

The new Eatwell Guide still shows the different types of food we should eat, and in what proportions, to have a healthy, balanced diet. The guide was reviewed and updated following a number of new dietary recommendations. These new recommendations include free sugars (now reduced to no more than 5 per cent of dietary energy) and fibre (an increase to 30g a day for adults), as well as the recommendation that the dietary reference value for carbohydrates be maintained at a population average of approximately 50 per cent of total dietary energy intake.



Details of the new Eatwell Guide can be found at: www.foodstandards.gov.scot/news/launching-eatwellguide-%E2%80%93-healthy-eating-benchmark-scotland

Updated Social Media Guidance

The General Dental Council has updated its guidance on using social media which includes blogs, forums and social networking sites.

The guidance provides an ethical framework to help dental professionals use social media in a safe and professional way, while maintaining patient confidentiality, the boundary between patients and the professional and their professional responsibilities.

One key piece of advice indicates that dental professionals have a duty to behave professionally both online and offline – the standards do not change because you are communicating through social media.

The updated guidance is available at:

The Professional Duty of Candour

www

.gdc-uk.org	General Dental Council	protecting patients, regulating the dental tea
	Council	

Being open and honest with patients when something goes wrong

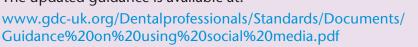
The General Dental Council (GDC) has published guidance, effective from 1 July 2016, on the duty of candour for dental professionals. The guidance highlights the responsibility that dental professionals have to be open and honest with patients when something goes wrong with their treatment or care which causes, or has the potential to cause, harm or distress.

Dental professionals must tell patients when something has gone wrong, apologise to the patient, offer an appropriate remedy and explain to the patient the effects of what has happened.

Dental professionals must also be open and honest with their colleagues, employers, relevant organisations and the GDC.

This guidance also provides reassurance that saying sorry is not an admission of liability and will not be regarded as such. It is available at:

www.gdc-uk.org/Dentalprofessionals/Standards/Documents/ Being%20open%20and%20honest%20with%20patients%20when%20 something%20goes%20wrong.pdf







Congratulations to Andrew Carton, head & neck/oral & maxillofacial surgeon, who was winner of the Outstanding Care award in NHS Lanarkshire's first Staff Awards.

Andrew, clinical director of surgical services at Monklands Hospital, was nominated by a relative of a patient, who said: "Mr Carton is a credit to his vocation and to NHS Lanarkshire.

"Our mum is 81 years old and Mr Carton and his team have been looking after her for the last five years.

"Mr Carton is very professional but he is approachable. He always greets us as a family as opposed to treating it as just mum's appointment, apologises if his clinic is running late, and you have the feeling that he has time to listen to your concerns appointments never feel rushed.

"He is very open to the family asking questions and will explain everything to us as well as mum.

"When she was hospitalised for six weeks he would kneel by the side of her bed so that she could see him when he spoke and she could hear him as well as possible.

"He always treats her with great dignity and that's important to not just mum but also to us as a family.

"We would love to see good manners and excellent service rewarded."

The family got their wish when Andrew and many other colleagues got their awards at a ceremony at Wishaw General Hospital earlier this year. Andrew was surprised and very happy to receive the award which represents the work of the wider team.

Outstanding Care Winner Andrew Carton

Andrew Carton with NHSL chief executive Calum Campbell, NHSL chair Neena Mahal and broadcaster John Beattie, who hosted the awards.

Margie Taylor CBE



Margie Taylor, Scotland's Chief Dental Officer since 2007, has been awarded a CBE in the Queen's New Year Honours list 2016.

Margie was honoured in recognition of her pivotal role in delivering the Childsmile national programme which aims to improve the oral health of children and reduce inequalities in access to dental services.

The award also acknowledged Margie's contribution to oral health in NHS Lanarkshire, NHS Fife and her work in clinical dentistry in Lothian as well as her current work with Scottish Government.

Editor:	Albert Yeung	Consultant in Dental Public Health
Editorial Board:	Mike Devine Gillian Forsyth Jenny Hunter Ross Jones Bob Smyth	Director of Public Dental Service Administration Manager – Primary Care Health Improvement Practitioner Consultant Orthodontist Communications Officer
Contact Address:	NHS Lanarkshir	e Headquarters, Kirklands, Fallside Road, Bothwell G71 8BB

www.nhslanarkshire.org.uk/Services/Oral/Pages/KeepLanarkshireSmiling.aspx