



Five year digital plan

Empowering people to
enhance care for everyone

Our Health
Together

Overview

2023-28

How we engaged



20

Weeks of engagement



100+

Sessions conducted



20+

Groups & events



300+

Patient responses



44

Authors & contributors

Our Health Together

The digital plan has been created in close collaboration with each OHT Workstream.

Our mission

Our Health
Together

NHS
Lanarkshire



Improve the care and wellbeing of everyone in Lanarkshire, by enabling services with digital solutions, reliable data & robust technology.



Empower

IMPROVEMENTS & INNOVATION

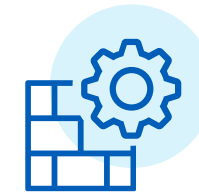


Data

ACCURATE & ACCESSIBLE



**Digital
Team**



Technology

SECURE & PERFORMANT

Five year vision

Our Health
Together

NHS
Lanarkshire



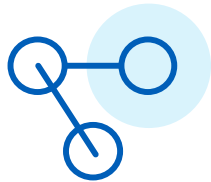
Enable care outcomes

Empower care services to improve quality, patient experience and service efficiency with reliable, sustainable and secure digital solutions.



Be people centred

Continually engage with the public, clinicians, our staff and partners to include and involve their voice and ensure that human needs are at the heart of existing and new digital solutions.



Connect services & systems

Join-up our core systems, information and data to support service improvements, clinical and operational decision making. Make patient and clinical experiences more seamless, reducing the need for patients to repeat information and duplication of clinical effort.



Enhance care for everyone

Champion equal improvements for everyone, even when people are unable to get online or don't own a digital device. Ensure we don't alienate anyone, but continue to evolve naturally in-line with digital progress across other areas of our society.



Optimise ongoing care

Build upon COVID-19 lessons, advancements and investments to provide continuous access to services via digital means. Grow and sustain self-management and remote solutions to reduce pressures across our services.



Partner to innovate

Actively engage in partnerships across National, regional, academic, health industry and technology collaboration to ensure we access opportunities and deliver digital innovation that would otherwise be out of reach.

Key themes

01 VISION

We will...

- Fully align to the NHS Lanarkshire 'Our Health Together' strategy and the national Digital Health and Care Strategy.
- Demystify digital, making it simpler to understand and use.
- Build on what we've achieved since 2018, including the COVID-19 Response, recovery and redesign.
- Make digital transformation achievable for every service that needs it, by simplifying the steps and stakeholders involved, availability of support and access to skills.

02 ENABLEMENT

We will...

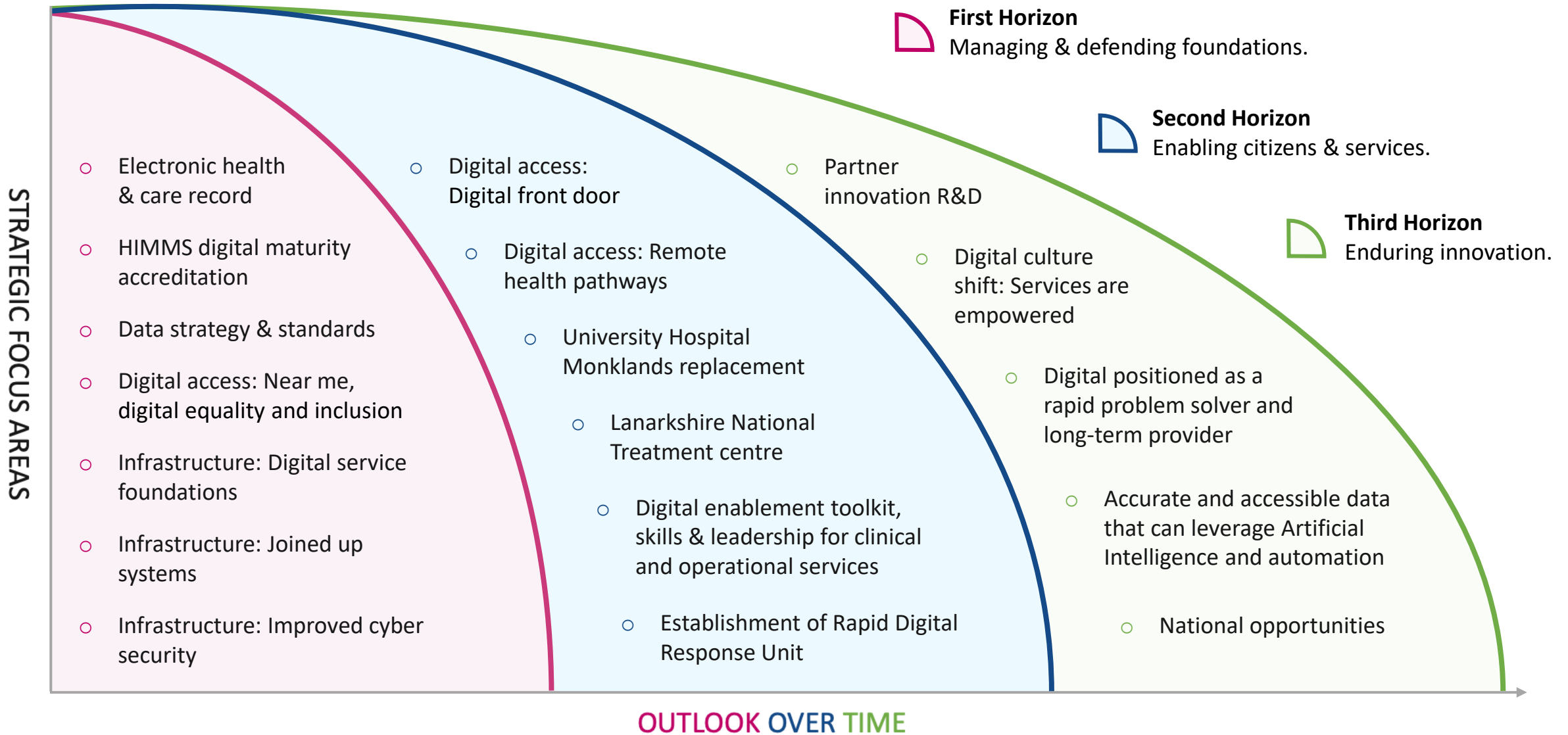
- Represent the needs of services and support their strategic objectives.
- Focus on person centred care as a priority, introducing the Electronic Health & Care Record and joining up our services and systems to reduce repetition.
- Ensure digital works for everyone who needs it and barriers are reduced.
- Place partnerships at the heart of our work to ensure we take full advantage of stakeholder insight and the triple helix.
- Ensure we are positioned as a problem solver and are able to innovate.

03 DELIVERY

We will...

- Work to ensure that our technology services are available to staff that need them, perform as they should and remain secure.
- Evolve from the current reactive service to a proactive and self-service offering.
- Change our current practices to offer increased efficiencies, including transition to cloud hosted services and solutions.
- Deliver our data strategy to provide insight, knowledge, improved care quality, partner and public health outcomes.
- Deliver the digital infrastructure and services for Monklands replacement and Lanarkshire National Treatment Centre, and leverage these projects to provide the widest possible digital benefits across the whole of Lanarkshire.
- Support operational and corporate functions to make use of digital to be more efficient and productive.

Roadmap



Digital enablement framework

Located in APPENDIX A of the Digital plan.

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Created primarily for our clinicians and staff; the framework explains what we mean by ‘digital enablement’ and ‘digital solutions’ and aims to build confidence in our collective ability to get digital done. The framework includes:

- **A new service agreement:** To explain what NHS Lanarkshire services can expect when they engage with the digital team, including what we require to provide support and our decision making process.
- **Benefits realisation:** Examples of typical benefits associated with digital solutions.
- **Routes to funding:** How the digital team will support suitable routes to funding.
- **And transparent process:** The digital team’s commitment to engage with and supports widespread digital enablement and transformation.

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