

## CARE HOME SUPPORT SERVICES AND RESOURCES

### NORTH LANARKSHIRE

There are many services and resources available to you to assist you in providing safe, effective and person-centred care for your residents.

#### SUPPORT SERVICES

Care Home Liaison Mental Health Team	Team Lead – Margaret Alexander	01236 713159 Support line manned between 0900-1000hrs and 1530-1630hrs, Mon – Fri <a href="mailto:CHL.MentalHealth@lanarkshire.scot.nhs.uk">CHL.MentalHealth@lanarkshire.scot.nhs.uk</a>
Care Home Liaison Nursing Team	Team Lead – Allison Cavinue	01698 377784 <a href="mailto:CHL@lanarkshire.scot.nhs.uk">CHL@lanarkshire.scot.nhs.uk</a>
Care Home Liaison Physiotherapy Team	Team Lead – Nicola McCardle	01698 377812 <a href="mailto:nicola.mccardle@lanarkshire.scot.nhs.uk">nicola.mccardle@lanarkshire.scot.nhs.uk</a>
Care Inspectorate	Team Manager – Liz McPake	0345 600 9527 Enquiries: <a href="mailto:enquiries@careinspectorate.gov.scot">enquiries@careinspectorate.gov.scot</a> Concerns: <a href="mailto:concerns@careinspectorate.gov.scot">concerns@careinspectorate.gov.scot</a>
Community Learning Disability Team	Team Lead – Josephine Kelly	01698 855656 <a href="mailto:josephine.kelly@lanarkshire.scot.nhs.uk">josephine.kelly@lanarkshire.scot.nhs.uk</a>
Continence Service	Team Lead – Tracey Hughes	01236 710256 <a href="mailto:continenceservice@lanarkshire.scot.nhs.uk">continenceservice@lanarkshire.scot.nhs.uk</a>
Dietitian	Link Dietitian – Pamela Weir	01698 201431
Independent Sector Lead	Patricia Chalmers	07956 493351 <a href="mailto:patricia.chalmers@scottishcare.org">patricia.chalmers@scottishcare.org</a>
Integrated Rehabilitation Team (Residential care homes can access District Nurses via this team)	Airdrie	01236 757013 <a href="mailto:AirdrieRehabTeam@northlan.gov.uk">AirdrieRehabTeam@northlan.gov.uk</a>
	Bellshill	01698 346734 <a href="mailto:BellshillRehabTeam@northlan.gov.uk">BellshillRehabTeam@northlan.gov.uk</a>
	Coatbridge	01236 438332 <a href="mailto:CoatbridgeRehabTeam@lanarkshire.scot.nhs.uk">CoatbridgeRehabTeam@lanarkshire.scot.nhs.uk</a>
	Motherwell	01698 332681 <a href="mailto:MotherwellRehabTeam@northlan.gov.uk">MotherwellRehabTeam@northlan.gov.uk</a>
	North (Cumbernauld area)	01236 638758 <a href="mailto:NorthRehabTeam@northlan.gov.uk">NorthRehabTeam@northlan.gov.uk</a>
	Wishaw	01698 348337 <a href="mailto:WishawRehabTeam@northlan.gov.uk">WishawRehabTeam@northlan.gov.uk</a>
Oral Health Team	Team Lead – Brenda Hendren	01236 703470 <a href="mailto:brenda.hendren@lanarkshire.scot.nhs.uk">brenda.hendren@lanarkshire.scot.nhs.uk</a>

Parkinson's Disease Nurses	Christine McBrearty and Leigh Nicholson	01355 576062 <a href="mailto:christine.mcbrearty@lanarkshire.scot.nhs.uk">christine.mcbrearty@lanarkshire.scot.nhs.uk</a>
Professional Adviser (Pharmacy)	David Marshall	07919 696400 <a href="mailto:david.marshall@careinspectorate.gov.scot">david.marshall@careinspectorate.gov.scot</a>
Public Health Team	Lead Nurse Specialist – Caroline Thomson	01698 858232 <a href="mailto:healthprotection@lanarkshire.scot.nhs.uk">healthprotection@lanarkshire.scot.nhs.uk</a>
Quality Assurance Team	Senior Officers – Gary Edgar and Ray Macdonald	07557802570 <a href="mailto:Edgarg@northlan.gov.uk">Edgarg@northlan.gov.uk</a>  07852327644 <a href="mailto:Macdonaldr@northlan.gov.uk">Macdonaldr@northlan.gov.uk</a>
Social Work	Airdrie	01236 757000 <a href="mailto:AirdRecServices@northlan.gov.uk">AirdRecServices@northlan.gov.uk</a>
	Bellshill	01698 346666 <a href="mailto:BellRecServices@northlan.gov.uk">BellRecServices@northlan.gov.uk</a>
	Coatbridge	01236 622100 <a href="mailto:CoatRecServices@northlan.gov.uk">CoatRecServices@northlan.gov.uk</a>
	Cumbernauld	01236 638700 <a href="mailto:CumbRecServices@northlan.gov.uk">CumbRecServices@northlan.gov.uk</a>
	Motherwell	01698 332100 <a href="mailto:MoThRecServices@northlan.gov.uk">MoThRecServices@northlan.gov.uk</a>
	Wishaw	01698 348200 <a href="mailto:WishRecServices@northlan.gov.uk">WishRecServices@northlan.gov.uk</a>
Speech and Language Therapy	SLT Link – Rachel McAllister	<a href="mailto:Rachel.mcallister@lanarkshire.scot.nhs.uk">Rachel.mcallister@lanarkshire.scot.nhs.uk</a>  Please consult flowchart in Swallowing Matters (folder within care home) or access using the protocols link in the section below. Local SLT department contact details also found within Swallowing Matters
Tissue Viability Service	Senior Nurse – Donna Richardson	01698 201415 <a href="mailto:donna.richardson@lanarkshire.scot.nhs.uk">donna.richardson@lanarkshire.scot.nhs.uk</a>

## RESOURCES

Health and Social Care Standards:

<https://www.gov.scot/publications/health-social-care-standards-support-life/>

NMC Code (Professional standards of practice and behaviour)

<https://www.nmc.org.uk/standards/code/>

SSSC Codes of Practice

<https://www.sssc.uk.com/the-scottish-social-services-council/sssc-codes-of-practice/>

Care Home Protocols/Guidelines

<https://www.nhslanarkshire.scot.nhs.uk/download/care-home-protocols-and-guidelines/>

Your locality will host Care Home Manager's meetings – for details of your locality's next meeting please contact your Care Home Liaison Nurse.

Activity co-ordinator meetings are held regularly by the Care Home Liaison Physiotherapy Team. Please contact the team for details of the next meeting.