

Lanarkshire NHS Board

Kirklands
 Fallside Road
 Bothwell ML3 8BB
 Telephone 01698 858181
www.nhslanarkshire.scot.nhs.uk



**Minute of the Meeting of the Area Clinical Forum held on
 Thursday 17 February 2022 at 2.00pm via MS Teams**

PRESENT

Mrs M Lees	Chair, Area Allied Health Professions Advisory Committee (Chair)
Ms C James	Member, Area Allied Health Professions Advisory Committee (Vice Chair)
Dr A Campbell	Chair, Area Psychology Advisory Committee
Dr J McGuire	Member, Area Healthcare Sciences Advisory Committee
Mrs M Russell	Member, Nursing & Midwifery Advisory Committee
Mr F Munro	Chair, Area Ophthalmic Advisory Committee

IN ATTENDANCE

Mr P Cannon	Board Secretary
Dr C Deighan	Executive Medical Director
Dr S Ross	Consultant Clinical Psychologist

APOLOGIES

Ms K Taggart	Chair, Area Healthcare Sciences Advisory Committee
Mr A Macintyre	Chair, Area Pharmaceutical Advisory Committee
Dr K McIntyre	Chair, Area Medical Advisory Committee
Mr D McIntyre	Chair, Area Dental Advisory Committee
Dr S Percival	Director of Dentistry

1. WELCOME AND APOLOGIES

Mrs Lees welcomed Members to the meeting and noted the apologies. She also welcomed Dr Sue Ross to the meeting.

2. DECLARATIONS OF INTEREST

There were no declarations of interest.

3a. MINUTES OF MEETING OF 17TH NOVEMBER 2022

The Minutes of the meeting held on 17th November 2022 were approved as an accurate record.

3b. MATTERS ARISING

There were no specific items raised.

4. **PSYCHOLOGICAL SERVICES STAFF SUPPORT TEAM**

Dr Ross provided an overview of the service for members. It was noted that the service had been funded from January 2021 as part of Covid support. Sue reported that the remit is to provide specialist psychological assessment and intervention service and was for any member of health and social care staff in Lanarkshire regardless of role or banding, not just for clinical staff.

It was noted that the service was working within the wider organisation, and out for consultation was a draft policy for supporting staff after a major incident or adverse event.

In relation to the 1:1 service it was for any resident in NHS Lanarkshire, adults 16 plus, and access routes were via a number of options, self-referral, line manager, other member of staff, SALUS, or NHS 24. Sue also drew attention to the portal on the NHS Lanarkshire Mind Matters website which was to be launched soon, and typically these covered anxiety, low mood, depression, stress, sleep disturbance as well as the impact of Covid.

Sue reported that there had been a push on reducing waiting times, and at present was 2 weeks to make contact, with an initial appointment within 4 weeks.

The service had 404 referrals since launched with an average of about 18 a month at the moment. 45% were coming through the GP. About 50% of staff accessing the service so far have been from nursing and midwifery with the next highest category being AHP's, and then admin colleagues.

In relation to the wider service, this was focussed on workforce recovery and preventative effort, wider than just a focus on covid issues. The model used was the organisational window of tolerance which Sue took members through in detail emphasising the work undertaken with teams, rather than individuals.

Dr Deighan congratulated Sue on the provision of the service and the excellent support in place. He asked if there was any consideration for targeted communications with groups of staff who may feel most vulnerable. Sue reported that this was on the service agenda, and bespoke signposting is in place in certain areas. If a cluster emerged a focussed effort was deployed and a larger group of staff offered support. Mr Munro asked if contractor service were included and Sue reported that it was open to any employee in NHS Lanarkshire, including independent contractors. The dilemma was to over promote the service given that it was a small team delivering the service, and the potential of being overwhelmed by demand when the team was not geared for the demand.

Maureen closed by thanking Sue for coming along and promoting the service to members.

5. **OPERATION FLOW**

Dr Deighan provided an overview of Operation Flow. This was intended to decompress the whole system in order to provide space for a Firebreak (next week) and a series of steps to improve patient flow throughout the Hospitals. He provided an overview by means of a PowerPoint presentation which covered the rationale for the initiative, the flow principles, the lessons from other Boards, Flow Bundles, the continuous flow model, stressing the importance of minimising delays, and planning discharges earlier in the day. Dr Deighan stressed that this was not targeted at Mental Health wards, or Obstetrics and Paediatrics.

Maureen thanked Dr Deighan for his overview.

6. **OUR HEALTH TOGETHER**

Mrs Lees indicated that an engagement plan was being developed and would be shared with the Planning, Performance and Resources Committee in February 2023.

7. **STAFF AWARDS**

Mrs Lees provided an update on the emerging plans for Staff Awards, which was being discussed by the Corporate Management Team. She also highlighted the Big Shout Out.

8. **STAFF WELLBEING**

Mrs Lees reflected on the presentation by Sue Ross and the important role they play in ensuring that staff are able to maintain their employment. She also highlighted the cross over with the Spiritual Care service also.

9. **BOARD UPDATES**

a) Finance

It was noted that discussion was ongoing between the NHS Board and Scottish Government over the forecasted year end position and the support that might be made available to NHS Boards in meeting the financial targets. It was noted that the risk of not being able to balance at year end was reduced with the brokerage that was available. Margot raised the importance of reducing prescribing costs, linked with lifestyle options, rather than medication.

b) Corporate Risk Register

Noted. Mrs Lees also reported that Charlotte Hope had been appointed to the post of Corporate Risk Manager and would be invited to a future meeting. Mrs Lees also extended an invitation to attend any of the Governance Committees or Advisory Committees.

c) Digital Plan

Mrs Lees reported that the NHS Board approved the Digital Plan, and encouraged members to cascade this widely.

10. **REPORTS FROM COMMITTEES**

Psychological Services Committee

Dr Campbell highlighted that membership was continuing to be positive about the work of the Committee and attendance was very high, the Committee had been looking at adult patient facing literature, which was being reviewed, she highlighted the difficulties caused by vacancies (in particular no cover for maternity leave), and clinic space a service reestablished.

Pharmaceutical Committee

No report available.

Optometric Committee

Mr Munro reported on the development of the LENS service, the success of training Prescribing Optometrists (40 out of 110 Optometrists), and the Community Glaucoma Service pilot which will be starting shortly, and the work to implement improvements in the TIA / Stroke pathway. In addition, patients had been recalled to be reviewed as a result of the recent issues around implants, and this had been managed through primary care in two weeks. He also highlighted the development of a web resource which will be called eyes.scot.

Nursing & Midwifery Committee

Mrs Russell reported that structures were still being refreshed, membership was reviewed and was being adapted to more accurately reflect the nursing & midwifery workforce. Also it was planned to establish a social media presence to promote the group once the group has been stabilised. A Workplan had been agreed for the next three meetings.

Medical Committee

Dr Deighan stated that plans were in place to refresh the membership of the Hospital representatives on the Committee, and that he had been with the Chief Executive to meet two of the three Medical Staff Associations (MSA) recently, and plans were in place to meet the third MSA.

Healthcare Sciences Committee

No report available.

Dental Committee

No report available.

Allied Health Professionals Committee

Ms James reported that the Committee had a speaker to highlight the AHP Careers Development, discussed the rehabilitation strategy, discussed the work of the Practice Placement Group (who had managed to maintain placements throughout covid, and which brought significant workforce gains), a AHP workforce planning group had been established, and discussed an AHP Public Health implementation plan.

11. ANY OTHER COMPETENT BUSINESS

No items raised.

12. DATE OF NEXT MEETING

The next meeting will be held on Thursday 27th April 2023 at 2.00pm.

DRAFT