

Meeting of NHS Lanarkshire Board: 29 March 2023

Lanarkshire NHS Board
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SUBJECT: NHSL PIP SERVICE CONTRACT

1. PURPOSE

This paper is coming to the Board:

For approval	<input checked="" type="checkbox"/>	For endorsement	<input type="checkbox"/>	To note	<input type="checkbox"/>
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Requires endorsement & Board approval due to value of contract involved.

2. ROUTE TO THE COMMITTEE

This paper has been:

Prepared	<input type="checkbox"/>	Reviewed	<input type="checkbox"/>	Endorsed	<input checked="" type="checkbox"/>
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By the following Committee: PPRC

3. SUMMARY OF KEY ISSUES

NHSL have been providing Personal Independent Payment welfare assessment services (Disability Assessments) for over 10 years within a contract with IAS on behalf of DWP.

This work has completed over 270,000 assessments and generated surplus of circa £3.1m for NHSL.

The contract ends in March 2024 and has been replaced in Scotland by Adult Disability Payment, run by Social Security Scotland.

However, NHSL have been approached to continue telephony & video assessments services to residents of England & Wales within a new PIP contract being led by Maximus (company deliver significant assessments within existing Universal Credit).

Failure to continue service would result in circa £400k per annum being lost to NHSL.

Paper seeks approval to enter into new contract with Maximus.

4. STRATEGIC CONTEXT

This paper links to the following:

Corporate objectives	<input type="checkbox"/>	ADP	<input type="checkbox"/>	Government policy	<input checked="" type="checkbox"/>
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Government directive	<input type="checkbox"/>	Statutory requirement	<input type="checkbox"/>	AHF/local policy	<input type="checkbox"/>
Urgent operational issue	<input type="checkbox"/>	Other	<input type="checkbox"/>		

5. CONTRIBUTION TO QUALITY

This paper aligns to the following elements of safety and quality improvement:

Three Quality Ambitions:

Safe	<input type="checkbox"/>	Effective	<input checked="" type="checkbox"/>	Person Centred	<input checked="" type="checkbox"/>
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The service seeks to ensure that the vulnerable disabled population receive a fair and accurate assessment of their condition in order to determine whether additional welfare benefit is paid. It supports a key vulnerable population out of poverty, whilst retuning any surpluses generated to NHSL.

Six Quality Outcomes:

Everyone has the best start in life and is able to live longer healthier lives; (Effective)	<input checked="" type="checkbox"/>
People are able to live well at home or in the community; (Person Centred)	<input checked="" type="checkbox"/>
Everyone has a positive experience of healthcare; (Person Centred)	<input type="checkbox"/>
Staff feel supported and engaged; (Effective)	<input type="checkbox"/>
Healthcare is safe for every person, every time; (Safe)	<input type="checkbox"/>
Best use is made of available resources. (Effective)	<input type="checkbox"/>

6. MEASURES FOR IMPROVEMENT

Set out in the contract.

7. FINANCIAL IMPLICATIONS

Loss of service will impact financially on NHSL.

8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

Set out in the contract.

9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

Vision and leadership	<input type="checkbox"/>	Effective partnerships	<input checked="" type="checkbox"/>	Governance and accountability	<input type="checkbox"/>
Use of resources	<input type="checkbox"/>	Performance management	<input type="checkbox"/>	Equality	<input checked="" type="checkbox"/>
Sustainability	<input type="checkbox"/>				

10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

An E&D Impact Assessment has been completed

Yes *exists for existing contract at Salus*
No *Please say why not*

11. CONSULTATION AND ENGAGEMENT

A draft proposal was submitted to the Planning, Performance & Resources Committee in February 2023.

12. ACTIONS FOR THE BOARD

The Board are asked to:

Approval	<input checked="" type="checkbox"/>	Endorsement	<input type="checkbox"/>	Identify further actions	<input type="checkbox"/>
Note	<input type="checkbox"/>	Accept the risk identified	<input type="checkbox"/>	Ask for a further report	

13. FURTHER INFORMATION

For further information about any aspect of this paper, please contact *Mark Kennedy*, *Salus General Manager* Telephone: 07823 326204.

Insert Name: Kay Sandilands

Insert Designation : HR Director