



## **Lanarkshire Global Citizenship Programme - Lanarkshire Global Citizenship Network & Lanarkshire Global Health Twinning Project 2021/22**

### **END OF YEAR PROJECT REPORT**

#### **1. Purpose of Report**

The purpose of this paper is to note the progress made to date of the Lanarkshire Global Citizenship Programme including Lanarkshire Global Citizenship Network as well as Global Health Partnership twinning with HSCP South Lanarkshire Blantyre Community Hub Project.

#### **2. Recommendation(s)**

The Scottish Government is asked to:

- Support the direction of travel for Lanarkshire Global Health Twinning Project including the Lanarkshire Global Citizenship Programme
- Note the proposed stages of the programme and project.
- Consider the funding for the period 2022-23 for the development of a Global Health Partnership (Twinning with Central Province in Zambia) as well as the Lanarkshire Global Citizenship Network.
- Provide feedback, suggested contributions.

#### **3 Lanarkshire Global Citizenship Programme**

NHS Lanarkshire members of staff have been making significant contributions to global health partnerships for many years.

The two key components of the work have been to:

1. Develop the Lanarkshire Global Citizenship Network
2. Develop a Global Health Partnership (Twinning with Zambia)

The proposed approach in Lanarkshire has been based on establishing a partnership for sustainable strategic change and working within the context of existing links and partnerships; and one which can link in to the interdependent global health workload across multi-agency and multi-disciplinary groups, e.g. Education, Social Work, the Scottish Ambulance Service and Police Scotland.

To further develop Global Citizenship in the wider sense we are in communication with Scottish Government International Development Unit and GCP Co-ordination Unit to support our specific project to agree a global health twinning partnership project with Central Province in Zambia and consider this in context with the local developments of the Blantyre Community Hub initiative being taken forward by the South Lanarkshire Council, Health and Social Care Partnership. The Scottish Government Department for International Development has provided funding to secure and support the project management resource and cover costs for



travel and engagement for this work on the Global Health Twinning Partnership between Blantyre and Zambia.

Prior to the COVID-19 pandemic, the programme had made good progress across many areas where a strategic partnership would be of interest. Important steps were made to strengthen partnerships between NHS Lanarkshire and existing partners in Scotland as well as hearing about national work on Quality Improvement work as well as developing new health partnerships.

Due to COVID-19 the Lanarkshire Global Citizenship programme and network kept in place the links to national work, however, there was limited capacity and communication in all sectors due to the demands of the pandemic. Key challenges were centred on the capacity of the programme co-leads being deployed to other areas of work as a result of the COVID-19 pandemic, the programme experienced lack of executive leadership capacity and resulted in delays in progressing, drawing down 2020 funding and pausing this work.

The positions of Lead for the Global Citizenship Programme in Lanarkshire continues to co-lead by Kate Bell, currently on secondment to Scottish Government Professional Advisor, Dr John Logan, Consultant in Public Health Medicine and newly appointed co-lead Calvin Brown, Director of Communications.

A meeting was held on 04 May, 2021 with the co-leads and representatives from the International Development Unit and Scottish Government Global Citizenship Unit to ramp up the Twinning project work and assess support for the next phase of work in Lanarkshire and to incorporate new co-leads with time to invest in the Lanarkshire programme. Colleagues at Scottish Government confirmed ongoing support in the form of continued funding and linkages to International Global Citizenship work.

The Lanarkshire programme was awarded 74k in 2021/22 from the Scottish Government Department for International Development Unit to progress the approach with a twinning partner in Zambia within the period 2021-22. The International Development Unit is supporting partnerships and collaboration while valuing the network of connections that Scotland has built up with Malawi, Rwanda, Zambia and Pakistan.

The re-launch of the Lanarkshire Global Citizenship Network is scheduled on 31<sup>st</sup> March 2022.

#### **4 South Lanarkshire Global Health Twinning Project Current position**

The Blantyre Community Hub, with co-located and integrated services provides an excellent opportunity for global health work and a vibrant exchange of practice examples and dual benefits to staff and services in both countries. Initial discussion around common themes and areas of interest include mental health and wellbeing of communities and working with women and girls and all with a strong focus on human rights. A key element of the exchange work will be to adopt the integration model to consolidate the health and social care approach to strengthen many community-based supports, increasing opportunities and improving self care, self-management and local treatment practices to enable people to be supported in their own communities.

Ian Beattie, Head of Health and Social Care Partnership, South Lanarkshire has recently become a Global Citizenship Programme Champion as well as a lead for the twinning project between the Blantyre Community Hub and Zambia, Central Province.



A meeting was held 18 November, 2021 with the current Lanarkshire Global Citizenship co-leads and representatives from the Health and Social Care Partnership, South Lanarkshire to assess support for the next phase of work in Lanarkshire. It was agreed that the Global Citizenship approach would aim to form an overall wider whole system approach. The Global Health Twinning Partnership will aim to work with colleagues nationally and specifically in Zambia to understand the strategic priorities to promote a knowledge skills exchange to improvements in community health and social care in jointly agreed topics/areas/services, involving communities, considering how improvement approaches can support exchanging clinical skills, clinical experience, and possibly intergeneration work. Our early approach will be via virtual connections and learning and utilising quality improvement methodologies as well as the multidisciplinary and multiagency work to agree a plan of work.

The project would provide a platform and opportunities to explore Global Citizenship in Lanarkshire in the strategic context with partner organisations and could include other national organisations. Initial conversation has taken place with Police Scotland and Scottish Ambulance Service.

It was agreed that the Steering Group for the Global Health Twinning Partnership aspect of the Blantyre Community Hub would be proposed to support the work of the project providing local and national connections, strategic direction and planning, and associated engagement activities.

## **5 Lanarkshire Global Citizenship Programme - Key Milestones from 1 April 2021 until 31 March 2022**

The following key milestones have been achieved:

- Project brief was assembled and updated (overview of scope, scale, assumptions and constraints and highlights key risks and dependencies)
- Lanarkshire Global Citizenship FirstPort page was updated
- Lanarkshire Global Citizenship Programme SBAR was submitted to Chief Executive of South Lanarkshire Council, Chief Executive of NHS Lanarkshire and Neena Mahal, Chair of NHS Lanarkshire (April 2021)
- Lanarkshire Global Citizenship Team (March 2021)
  - Position Statement – October 2020 Board Paper was discussed
  - Next steps for the programme were agreed
- Meeting with Scottish Government and South Lanarkshire Health and Social Care Partnership (May 2021)
  - Update on the Lanarkshire Global Citizenship Programme was provided
  - Update on the funding was provided (acceptance of proposal from Lanarkshire to extend the £50,000 for 2021/22 to keep the Lanarkshire infrastructure in place to continue the work)
- Meeting with Scottish Government (August 2021)
  - Update on the Lanarkshire Global Citizenship Programme provided
- The proposal for 2021/2022 work was agreed,
- Meeting with NHS NSS (October 2021)
  - A structure for the programme & secure NSS Programme Management Support was agreed
- Meeting with Scottish Government (October 2021)
  - The next steps for Global Citizenship Programme – Twinning Project were agreed

- Meetings with South Lanarkshire Health and Social Care Partnership (November 2021) –
  - Review meeting with South Lanarkshire Health and Social Care Partnership
  - The next steps and governance for Lanarkshire Global Health Twinning Project between Blantyre and Zambia was agreed
- Meeting with Police Scotland, SNBTS and SAS (November 2021) - Engagement meeting to discuss joined work in Zambia;
  - Meeting arranged to establish a partnership for sustainable strategic change with Scottish Ambulance Service and Police Scotland
  - Agreed to meet after opportunities and deliverables of the Twinning project in Zambia are agreed.
- Team Meeting with programme leads (November 2021)
  - Appointment of a new co-lead for the programme – Calvin Brown
- Attendance at the NHSScotland and Friends Global Citizenship Conference 2021 (November 2021)
  - Engagement meeting;
- Staff briefing - update on the programme (November 2021)
- Comms & Engagement Tracker was created (December 2021)
- Team Meeting with Kalonde Kasengele (December 2021)
  - Update on Quality Improvement
  - Key programme documents were shared
- Updated paper was submitted to the South Lanarkshire Health and Social Care Partnership SMT (January 2022)
  - an updated paper on the proposal of the joined work between NHS Lanarkshire and South Lanarkshire Health and Social Care Partnership was provided
- Attendance at the Third Sector Interface - Blantyre Facility (February 2022)
  - Delivered a presentation on the programme approach
  - Discussed options for establishment of the Twinning Project Steering Group
  - Agreed that the Blantyre Hub needs to be open first (October 2022)
- Staff briefing -update on the programme (February 2021);
- Lanarkshire Global Citizenship Programme Newsletter (February 2022);
- Attendance at the Lead Champions meeting (March 2022) –
  - Engagement Meeting
- Introductory Meeting for Lanarkshire and Central Province Twinning Project (30 March 2022)
  - Introductory Meeting
  - Agreed to arrange a follow up meeting
- Re-Launch of Lanarkshire Global Citizenship Network (31 March 2022)
  - Engagement meeting
- Lanarkshire Global Citizenship Programme Team Meetings (weekly meetings);
- Establishing South Lanarkshire Global Health Twinning Project Core Team (April 2022);

## **6 Next Steps - South Lanarkshire Global Health Twinning Project**

It was agreed to schedule the introductory online discussion representing the Lanarkshire



Global Citizenship, Scottish Government International Development Unit as a funding provider, Health and Social Care Partnership, South Lanarkshire and officials in Zambia's Ministry of Health. The aim of the meeting would be to initiate discussion leading to an understanding of the strategic health and social care priorities in Zambia (Central Province/Chitambo) and Scotland (Blantyre) as well as to establish the opportunities and deliverables of the project.

The following phases and key milestones are proposed:

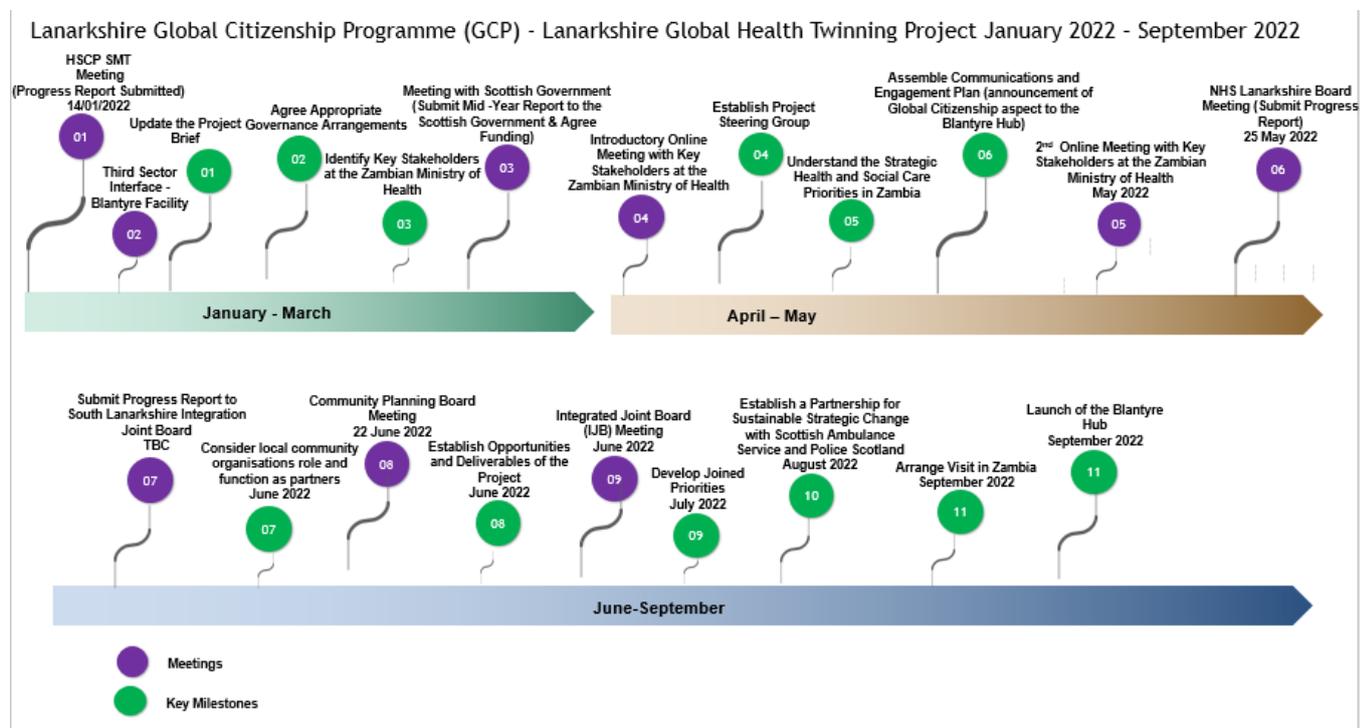
### **Stage 1: March 2022 – May 2022**

- Assemble and update the project brief (completed)
- Confirm formal process for making the right connections with Government officials in Zambia (completed)
- Organise the introductory online meeting between the Lanarkshire Global Citizenship co-leads, South Lanarkshire Health and Social Care Partnership and the key stakeholders from Zambia (completed)
- Identify key stakeholders at the Zambian Ministry of Health (completed)
- Agree appropriate governance arrangements including reporting and financial accountability in place
- Build relationships with the key stakeholders in Zambia;
- Understand the strategic health and social care priorities in Zambia;
- Consider communications and engagement plan with announcement of Global Citizenship aspect to the Blantyre Community Hub
- Draft Communication and Engagement plan to describe the depth and breadth of engagement to be undertaken to inform the development of the partnership.
- Establish Steering Group for the Global Citizenship aspect of the Blantyre Community Hub;

### **Stage 2: May 2022 – September 2022**

- Organise the second online meeting between the Lanarkshire Global Citizenship co-leads, South Lanarkshire Health and Social Care Partnership and the key stakeholders from Zambia;
- Organise the third online meeting between the Lanarkshire Global Citizenship co-leads, South Lanarkshire Health and Social Care Partnership and the key stakeholders from Zambia;
- Consider local community organisations role and function as partners in this work e.g. community organisations, David Livingstone Centre
- Establish opportunities and deliverables of the project;
- Develop joined priorities;
- Establish a partnership for sustainable strategic change with Scottish Ambulance Service and Police Scotland;
- Launch of the Blantyre Community Hub;

## Timeline – January 2022 - September 2022



## 7 Employee Implications - South Lanarkshire Global Health Twinning Project

The Community Hub concept and close working with the Global Citizenship Programme in Lanarkshire provide excellent opportunities for the community and wider workforce to contribute to Global Citizenship, the health and wellbeing of communities locally and in developing countries establishing. The Lanarkshire/Blantyre Twinning arrangement is a long-term plan to connect communities in delivery of the global goals and thus making important contacts/networks and policy infrastructure will promote sustainable, effective, and efficient relationships for improving health outcomes.

## 8 Financial Implications

Scotland and Lanarkshire are committed to global health goals that will see staff exchange their skills, knowledge and experience to maximise health progress and sustainability and allow scarce resources to be targeted for greatest efficiency and impact where this may be required.

Close working with the Scottish Government's International Development Unit and the Global Citizenship Unit to fully understand and apply the financial standards and all relevant guidelines will be progressed to ensure the ethics and efficacy of this project.

The external funding from the Scottish Government Department for International Development Unit is specifically to:

- Provide dedicated project management support to develop the Global Health Citizenship, Twinning project as part of the planned community development work

through the Blantyre Community Hub initiative and support the Lanarkshire Global Citizenship Programme and Network, and,

- To undertake an in-country visit when it is safe to do so as well as undertake comms and engagement in Blantyre and with Zambia. The aim of the project specific work will be to learn from work in Zambia and in Blantyre (Lanarkshire) giving rise to the development of a twinning exchange with mutual benefits.

**The proposal for 2022/2023 is a per below:**

<b>Item</b>	<b>Cost</b>
Underspent from 2021/2022	£53,634
Project Management costs - Project Manager Full year costs (15 hours per week)	Circa £26,000
Communication and Engagement Activities	Circa £12,000
Hosting trainees/exchange for staff	
Travel and accommodation costs <ul style="list-style-type: none"> <li>• Scottish Team travelling to Zambia (based on 2 people including travel, accommodation for 7 nights, insurance, and per diem payments)</li> <li>• Zambian Team traveling to Scotland (based on 2 people including travel, accommodation for 7 nights, insurance, and per diem payments)</li> </ul>	Circa £20,000
Possible Training & Development programme (suggested trauma informed practice training exchange)	£8000
Online Coaching/Mentoring (15 sessions delivered by band 7 nurses, £350 day)	£5500
<b>Total Cost for 2022/23</b>	<b>Circa £71,500</b>
<b>Total Cost including underspent for 2021/22</b>	<b>Circa £17,866</b>

Our timeline above sets out our next steps. We anticipate taking this forward with funding support as described above.

At the Introductory Meeting for Lanarkshire and Central Province Twinning Project with the Health Ministry of Zambia on 31<sup>st</sup> March 2022, it was noted that it would be beneficial to have travel visits (both ways) in order to build up relationships and understand a true context better. Country visits are an important component of the Twinning projects. The aim of such visits is to obtain first-hand information, to identify the challenges and to report on the findings.

### **Equality Impact Assessment and Consultation Arrangements**

A Communications and Engagement Strategy will be developed and an Equality Impact Assessment (EDIA) will be completed in due course.



## 9 Conclusions

In conclusion, we have re-energised this work and are keen to continue to develop the network and the twinning project work with a view to extending opportunities to carry out local Global Citizenship work. Global Citizenship, defined as awareness of other cultures and contributing and working towards community improvements, is our primary aim in our work in Lanarkshire with others across Scotland and critically building partnerships with communities in Zambia. Continuing this work will enable us to work with the people of Blantyre and staff in NHS, Education, Scottish Ambulance service, Police Scotland and others to exchange knowledge, gain mutual benefit from sharing and learning and building cross cultural awareness that, over time will bring benefits to individual staff, community groups as well as children and young people who engage in our work.

Please also see our recently published newsletter (insert date and time)

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