

# Unscheduled Care

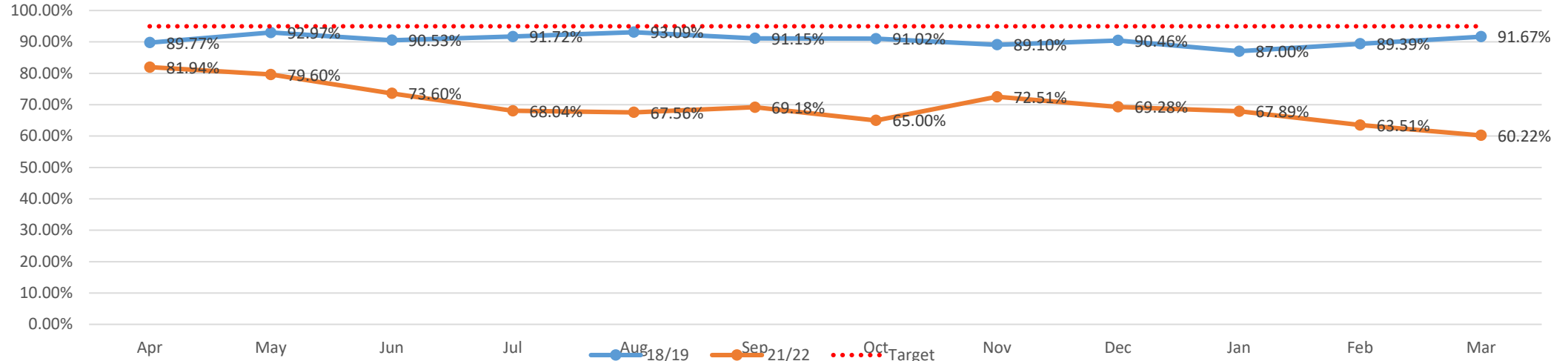
Russell Coulthard

Deputy Director of Acute Services

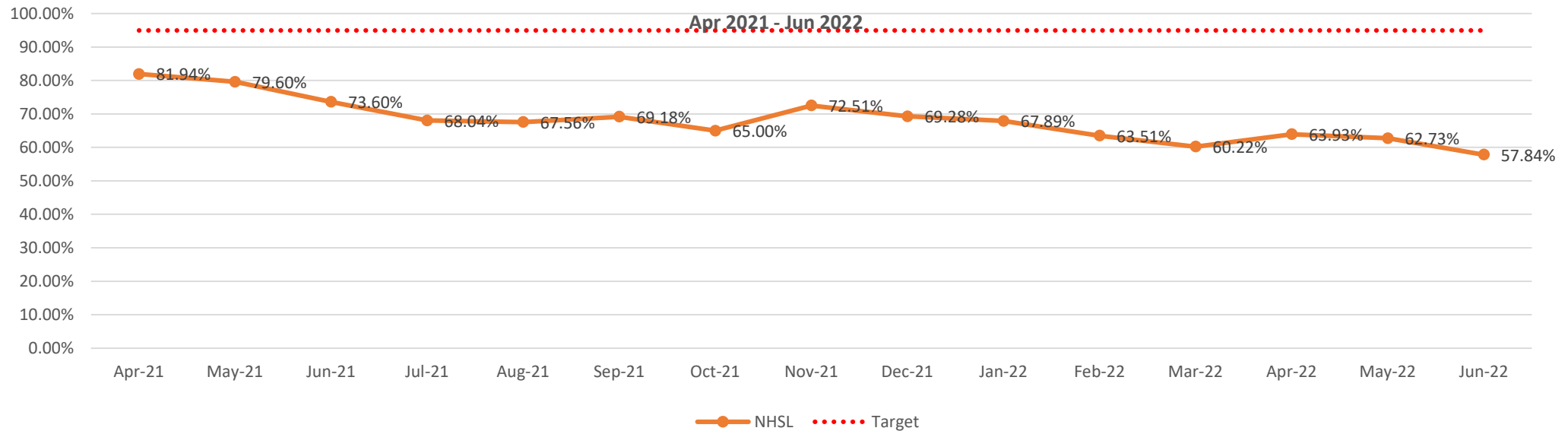
July 2022

# ED performance comparison with pre covid

18/19 - 21/22



Apr 2021 - Jun 2022

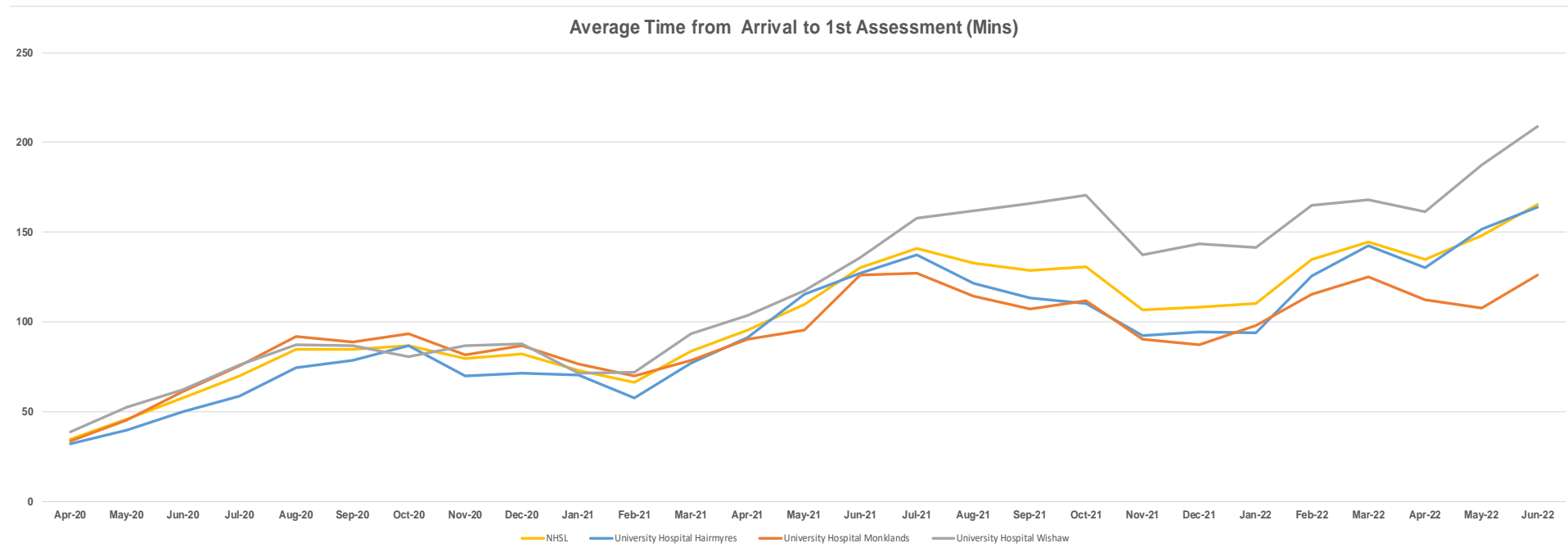


# Time to First Assessment (TTFA)

NHS Lanarkshire  
Emergency Department | Average Time from Arrival to 1st Assessment  
By Site  
Date Range: April 2020 to Jun 2022



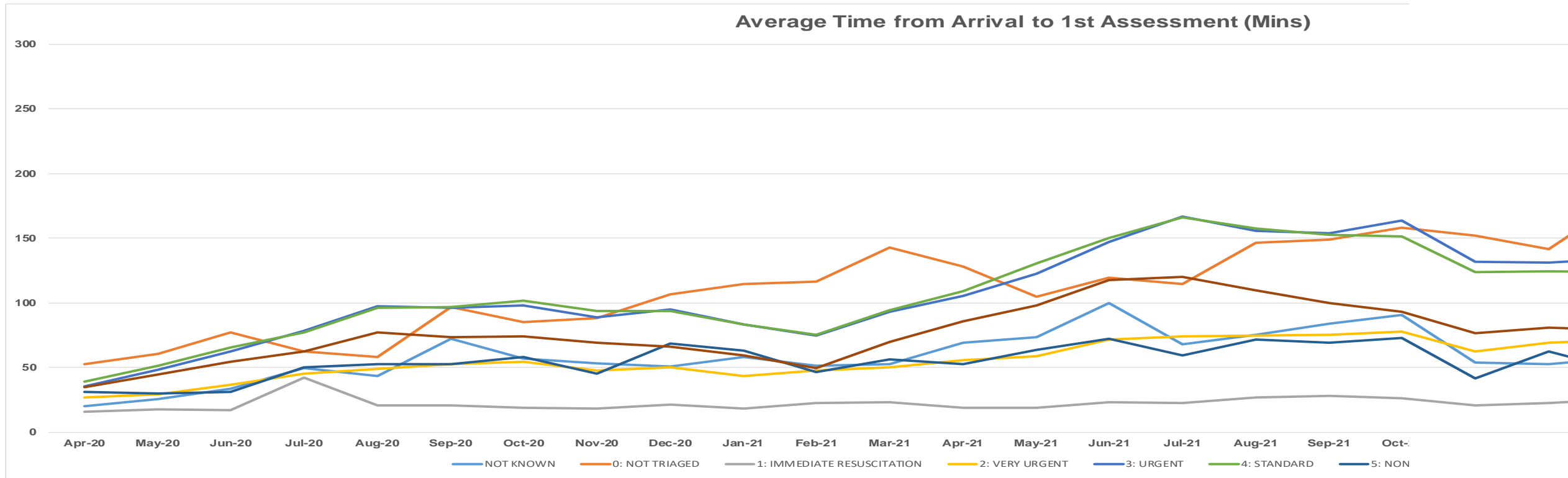
Data Source: TrakCare PMS as at 15/06/2022 (unvalidated and subject to change)



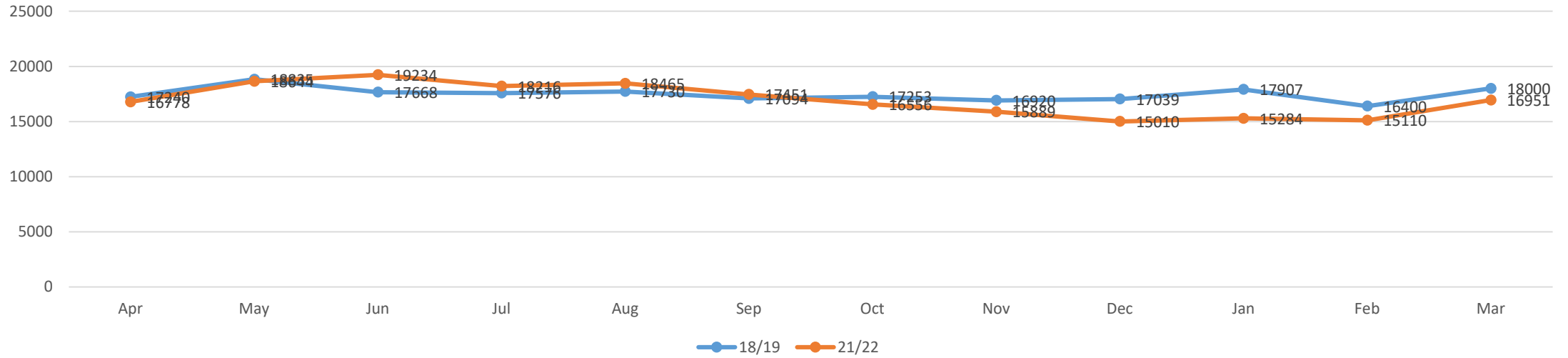
# TTFA by triage category

NHS Lanarkshire  
Emergency Department | Average Time from Arrival to 1st Assessment  
By Triage Category  
Date Range: April 2020 to Jun 2022

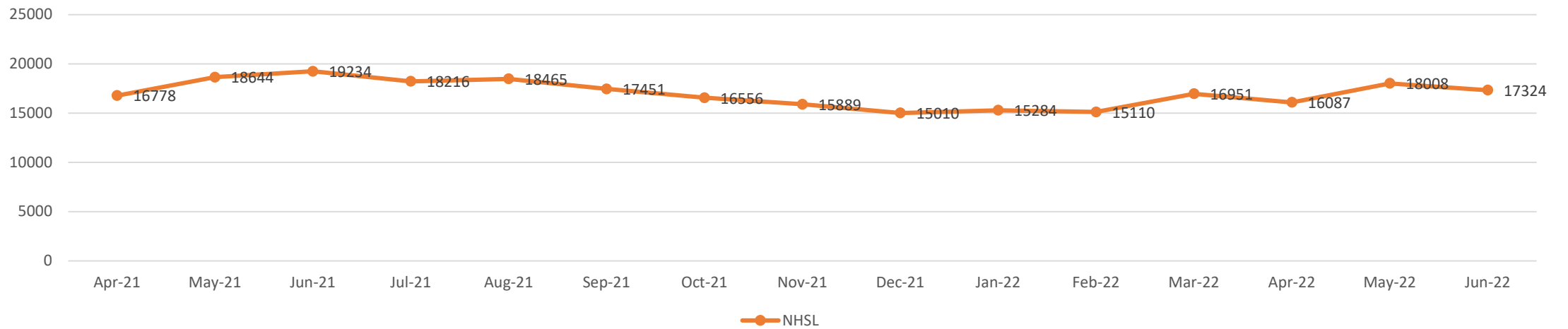
Data Source: TrakCare PMS as at 15/07/2022 (unvalidated and subject to change)



NHSL Total  
Emergency Department Attendances  
18/19 - 21/22

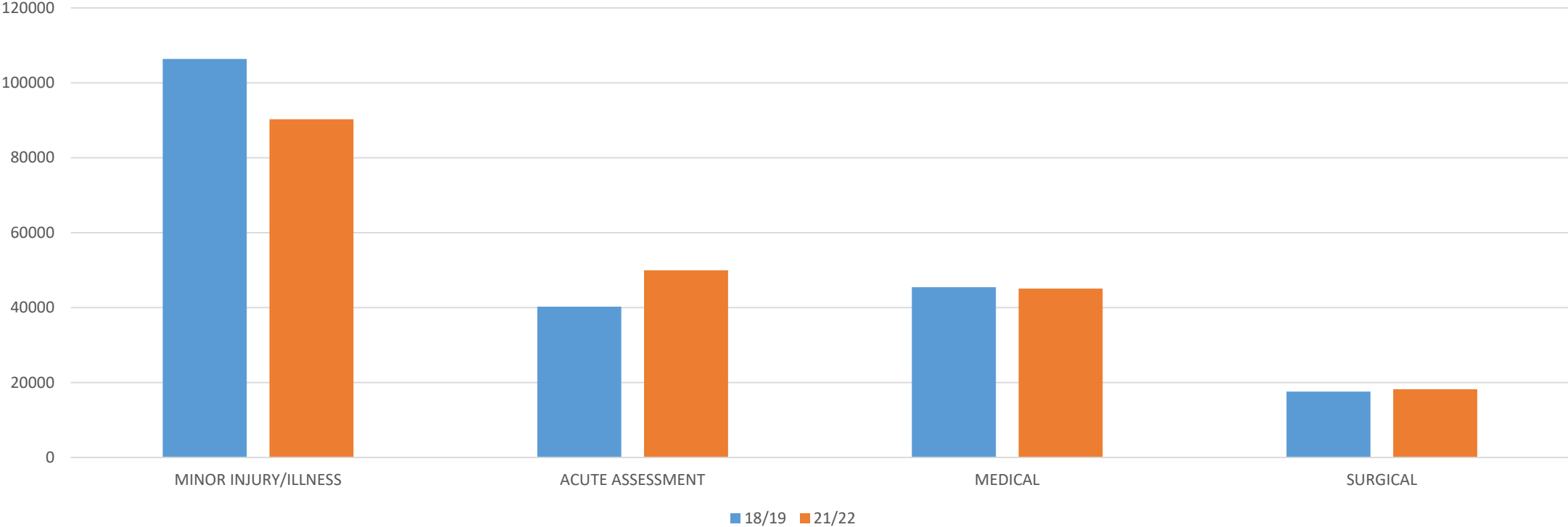


NHSL Total  
Emergency Department Attendances  
Apr 2021 - Jun 2022



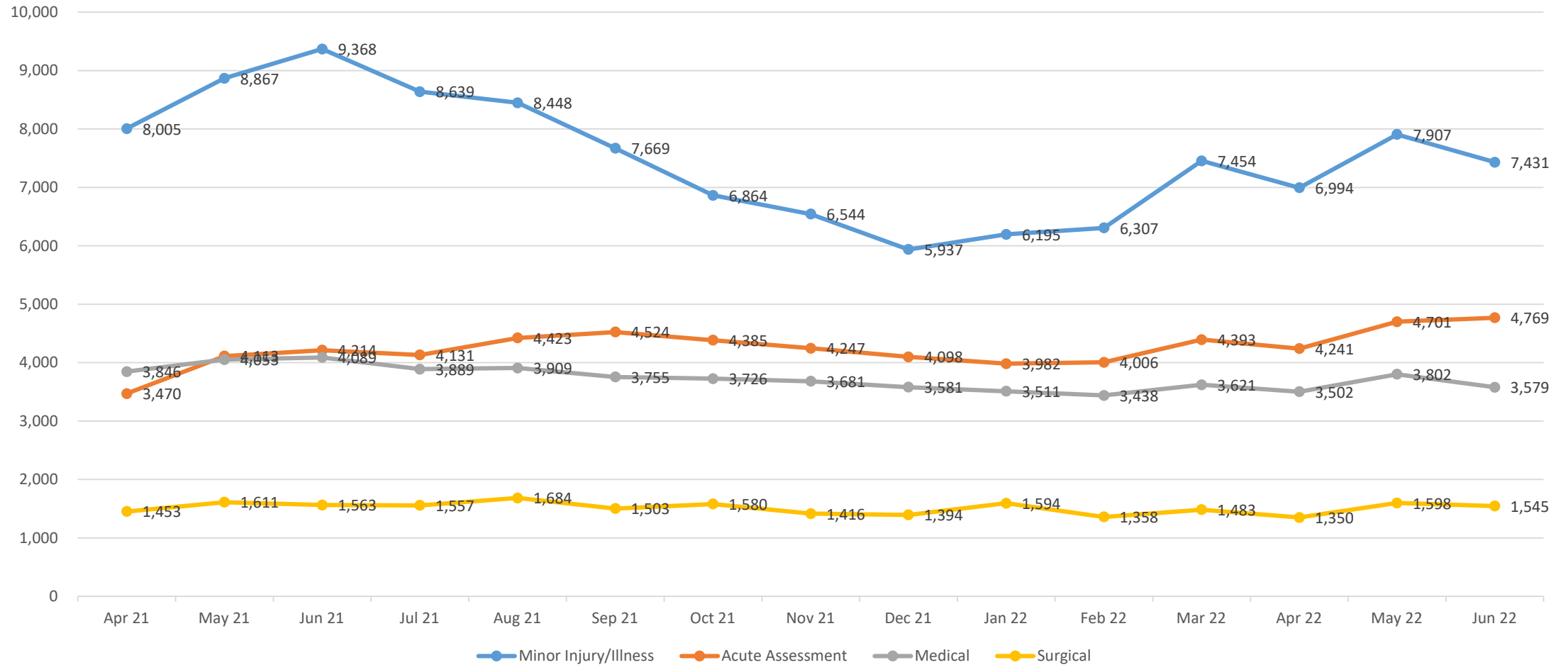
# Attendance by flow group 2018/19 vs 2021/22

NHSL Total  
Emergency Department Attendances by Flow Groups  
2018/2019 - 2021/2022



# Attendances by flow group

NHSL  
Flow Group Attendances  
Apr 2021 - Jun 2022



# Admissions, Discharges and Average Length of Stay

Weekly Trends by Admission or Discharge Date (RAPID Hospital Stays)



## Management Information



Please reset category filter to 'all' before switching between specialty & age group

Health Board  
NHS Lanarkshire

Location  
NHS Lanarkshire

Age Group  
 Specialty Group

Category  
All

Admission Type  
 Elective  
 Emergency

Choose Measure  
Average length of stay

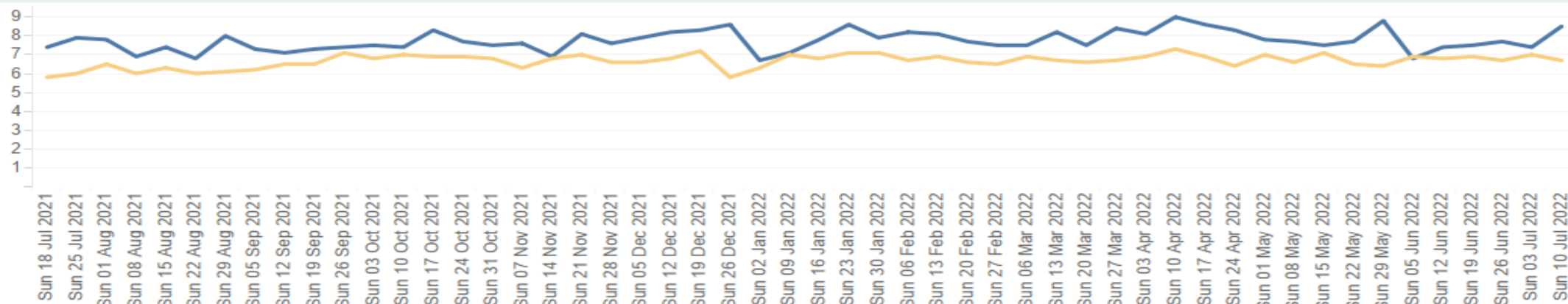
Zero Axis  
 Variable Axis

Selected Data End Date:  
Wed 08 Dec 2021

ALOS/discharge information for the most recent weeks may be impacted by issues with timely submission of discharge information  
Definition of a 'stay' using RAPID data may differ from other ISD products, please see technical document for detail  
Non-Pandemic 3 year average does not include data after 1st January 2020



## NHS Lanarkshire: Emergency Admissions Average Length of Stay by All Specialty Group

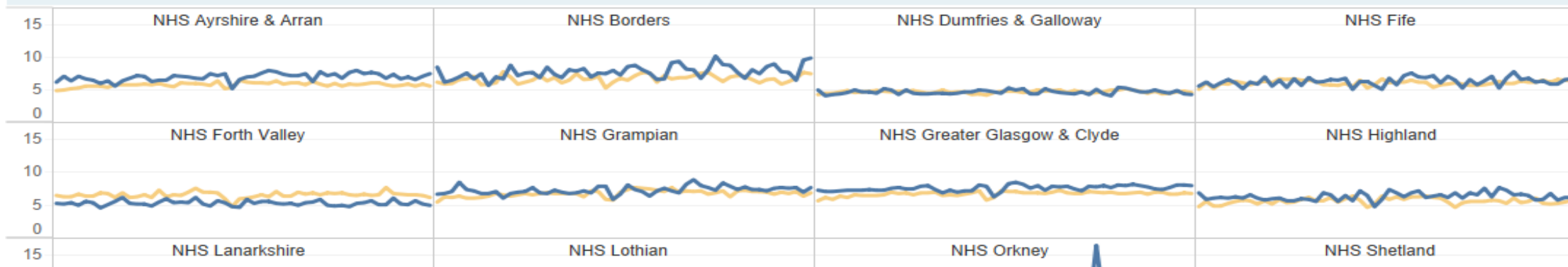


We currently do not have a full 3 years of data for NHS Orkney NHS Shetland and Golden Jubilee, so these data will not currently be included in the Scotland totals

■ Measure  
■ 3 Yr Average (Non pandemic)

Health Board  
All

## Comparison Emergency Average length of stay - All





# What is this telling us?

- Patients arriving at ED are different to those who came pre-pandemic
  - more medical presentations, although fewer admission
  - Fewer minor injuries
  - Greater workload associated with lower number of patients.
- Patients in hospital are different
  - Greater proportion of emergency vs elective patients
  - Patients stay longer – related to degree of illness, although maybe influenced by system factors, particularly availability of workforce.

# Workforce issues

- A range of factors impacting processes.
  - Staffing gaps – vacancies, absence
  - High supplementary staff
  - New staff – related to turnover
  - Old processes forgotten
  - New processes implemented – Covid related
  - Staff fatigue!

