

Lanarkshire NHS Board Kirklands Fallside Road Bothwell G71 8BB Telephone: 01698 855500 www.nhslanarkshire.scot.nhs.uk

Meeting of Lanarkshire NHS Board 26<sup>th</sup> May 2021

SUBJECT: EXCEPTION REPORT FROM ACUTE GOVERNANCE COMMITTEE, 19<sup>TH</sup> MAY 2021

# 1. PURPOSE

The Exception Report from the Acute Governance Committee is coming to the Lanarkshire NHS Board.

| For approval | For endorsement | To note | ~ |
|--------------|-----------------|---------|---|

# 2. ROUTE TO THE LANARKSHIRE NHS BOARD

The Exception Report has been:

| Prepared | Reviewed | <b>✓</b> | Endorsed | ~ |
|----------|----------|----------|----------|---|

by the Chair of the Acute Governance Committee and Director of Acute Services.

#### 3. SUMMARY OF KEY ISSUES

Feedback from Acute Governance Committee on 19<sup>th</sup> May 2021, highlighting Cancer performance and remobilisation of Cancer Services, past and present performance position regarding TTG recovery/remobilisation, Clinical Prioritisation, Outpatient, Unscheduled Care/Redesign of Urgent Care/Admission conversion, response to Covid-19, capacity, remobilisation and restoration and risk management.

#### 4. STRATEGIC CONTEXT

This paper links to the following:

| Corporate objectives     | ~ | AOP                   | ~ | Government policy | ~ |
|--------------------------|---|-----------------------|---|-------------------|---|
| Government directive     |   | Statutory requirement |   | AHF/local policy  |   |
| Urgent operational issue |   | Other                 |   |                   |   |

# 5. CONTRIBUTION TO QUALITY

This paper aligns to the following elements of safety and quality improvement:

# Three Quality Ambitions:

| Safe | ✓ | Effective | ✓ | Person Centred | ~ |  |
|------|---|-----------|---|----------------|---|--|

# Six Quality Outcomes:

| Everyone has the best start in life and is able to live longer healthier lives; (Effective) | ~        |  |  |  |  |  |
|---|----------|--|--|--|--|--|
| People are able to live well at home or in the community; (Person Centred)                  |          |  |  |  |  |  |
| Everyone has a positive experience of healthcare; (Person Centred)                          | ~        |  |  |  |  |  |
| Staff feel supported and engaged; (Effective)   |          |  |  |  |  |  |
| Healthcare is safe for every person, every time; (Safe)                                     | ~        |  |  |  |  |  |
| Best use is made of available resources. (Effective)  | <b>V</b> |  |  |  |  |  |

# 6. MEASURES FOR IMPROVEMENT

Summarised in report.

#### 7. FINANCIAL IMPLICATIONS

N/A

# 8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

Review of the Acute Risk Register has been completed by the 3 sites and Access Division. This will now be subject to review by Director of Acute Services, Acute Nurse Director and Acute Medical Director. Very High graded risks were highlighted to the committee. Two emerging risks were highlighted to the committee, and will be formalised on the risk register.

# 9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

| Vision and leadership | ~        | Effective partnerships | ~ | Governance and | ~ |
|-----------------------|----------|------------------------|---|----------------|---|
|                       |          |                        |   | accountability |   |
| Use of resources      | <b>V</b> | Performance            | ~ | Equality       | ~ |
|                       |          | Management             |   |                |   |
| Sustainability        | •        | _                      | ~ |                |   |
| Management            |          |                        |   |                |   |

# 10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

Applies to antenatal performance data.

# 11. CONSULTATION AND ENGAGEMENT

N/A

# 12. ACTIONS FOR THE LANARKSHIRE NHS BOARD

The Lanarkshire NHS Board is asked to:

| Approve |   | Endorse                    | Ident  | Identify further actions |   |         |  |
|---------|---|----------------------------|--------|--------------------------|---|---------|--|
| Note    | ~ | Accept the risk identified | Ask    | for                      | a | further |  |
|         |   |                            | report |                          |   |         |  |

# 13. FURTHER INFORMATION

The Board will continue to receive Performance updates. For further information about any aspect of this paper, please contact:

And Orbone

LesleyMcDonald

Dr Avril Osborne Chair of Acute Governance Committee Mrs Judith Park Director of Acute Services Ms Lesley McDonald Chair Elect of Acute Governance Committee

19th May 2021

# **Acute Governance Committee**

(Meeting on 19<sup>th</sup> May 2021) Chair: Dr Avril Osborne

# Key Issues Considered

- 1. The minutes and action log from the previous meeting in March 2021 were noted and updates provided.
- 2. The Committee noted and agreed the work plan for 2021/2022.
- 3. Governance Sub Groups discussed activity, finance, staff governance and quality/patient safety. Discussion focused on increasing challenges associated with unscheduled care, admissions and recovery of inpatient and outpatient activity based on clinical priority and remobilisation planning.
- 4. An excellent presentation regarding Cancer Services was delivered by Lynn Mack, Cancer Service Manager, providing information on performance, the impact Covid 19 has had on Cancer Services, challenges and mitigations within the service and workforce.
- 5. An overview presentation provided the Committee with updated information on key aspects of Covid related activity, in-patient capacity, unscheduled care performance of the 4 Hour Waiting Time Standard, with particular reference to 8 and 12 hour performance, TTG recovery and remobilisation, outpatient performance, clinical prioritisation, remobilisation, very high graded risks, redesign of urgent care and 2020/21 finance performance.
- 6. The Committee noted the financial gap in 2021/2022.
- 7. The Risk Register has been reviewed by Risk Owners and Risk Leads and is currently subject to review by Director of Acute Services, Acute Nurse Director and Acute Medical Director.
- 8. There was discussion regarding staff resilience, deployment of staff, staff well-being and support and long term emotional impact on staff.
- 9. The Committee noted a return to focused quality improvement work.
- 10. The Committee noted the North IJB Minutes. South IJB Minutes were not available at this time.

#### Key Issues to Highlight

- 1. A verbal updated regarding very high risks was presented. The Committee noted these relate to:
  - TTG Recovery/Remobilisation
  - Unscheduled Care/Urgent Care
  - Radiologist Staffing
  - Emerging Risks
- 2. The Acute Governance Committee was informed that the Acute Division ended 2020/2021 with an underspend of £0.021m. The Committee was assured that the Covid 19 spend of £28.157m for the year was met fully from additional Scottish Government funding.

# Any Decisions / Approvals taken to highlight

- 1. The Hospital Site Directors will continue to report against the Acute Governance Committee Assurance quadrant using the revised format.
- 2. Finance and Trauma & Orthopaedic updates will be provided to the Acute Governance Committee in July 2021.

# Any risks identified that need to be highlighted

- 1. TTG Recovery/Remobilisation
- 2. Unscheduled Care/Urgent Care

- Radiology Staffing Emerging Risks 3.
- 4.

# Performance

AOP indicators awaited.