ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
285	01/04/2008	Effective	Standing risk that external factors may adversely affect NHSL financial balance	There is a risk that external factors may adversely influence NHSL's ability to sustain recurring financial balance eg significant changes to drug tariffs, superannuation and national insurance and other legislative changes eg care homes, safe staffing and pay awards, but increasingly backlog of activity will require to be managed on a rolling basis. For 2021/22 the COVID 19 pandemic will have a significant impact on the NHS's expenditure with uncertainty of the impact of Brexit.	High	Controls  1. Regular Horizon Scanning  2. Financial Planning & Financial Management  3. Routine Engagement with external parties:  Regional planning  Scottish Government  Networking with other Health Boards  4. Re-assessment of key risk areas e.g. legislative costs re safe staffing, care homes, pay awards, additional activity and additional covid costs  Action  Action  1. Financial modelling  2. Continuous financial submissions to SG.	Very high	High	L Ace	30/07/2021	Planning Performance & Resource Committee - Board iuntil June 2021
1587	13/12/2017	Safe	Sustainability of the 2 Site Model for OOH Service	There is a risk that the 2 site model of delivery of an Out of Hours (OOH) service cannot be sustained resulting from national and local disengagement of salaried and session GMPs which has been exacerbated by the current COVID pandemic.	Very High	In continuing to respond to Covid-19, the community assessment centre (now called Acute Respiratory Illness Centre - ARIC) is currently being retained impacting on the ability to maintain 2 site OOH model with the following in place:  1. BCP in place with planned redirection to A&E.□ 2. OOH daily huddles with Senior Management Team□ 3. OOH report on anticipated weekend activity and staffing at CMT weekly. Exception reporting against this in place.□ 4. OOH performance monitoring and reporting□ 5. Improved triaging jointly with NHS 24 (This has resulted in a significant reduction in the number of people requiring a face to face intervention.)□ 6. Recovery to 2 site model as and when staffing allows□ 7. Full project plan that includes workforce planning□ 8. Recruitment of salaried GP's ongoing.□ 9. Increased number of ANPs□ 10. Communication & engagement strategy□ 11. Implementation of revised salary scale for NHSL employed GP's and progression to go to advert with revised rate.□ Actions□ 1. Longer-term progression of convergence of urgent care and OOH care aligning to national model□ 2. Continuous dialogue with acute clinicians to support upstream OOH service□	Very high	High	M Hayward	30/07/2021	Population Health Primary Care & Community Services - Board until June 2021

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
1990	21/01/2021	Effective	Ability of NHS Lanarkshire to realise the required savings within year 2021/22 and deliver a balanced budget	There is a significant risk that NHS Lanarkshire will be unable to realise the required savings for year 2021/22 and deliver a balanced budget whilst maintaining essential services, meeting legislative requirement and meeting additional costs related to the continuing Covid-19 pandemic.	Very High	Controls  1. Resume progress with sustainability plans and savings programme as far as is possible to do so whilst meeting priorities arising through the management of the Covid pandemic  2. Continue with intelligence gathering and scenario planning  3. Finance framework developed for redesign and recovery  4. Financial modelling including predictions on Covid expenditure  Actions  1. Resume dedicated CMT financial meetings  2. Recovery of the CE Scrutiny Meetings and Sustainability Plans as far as is reasonably possible	Very high	High	L Ace	30/07/2021	Planning Performance & Resource Committee - Board iuntil June 2021
2004	22/02/2021	Safe	Potential Impact On Patients Resulting From Disruption of Day to Day Clinical Care In Response To Covid Priorities	There is an emerging legacy recovery risk resulting from disruption to delivery of day to day clinical care as NHSL continuously responded to managing Covid-19 cases and preventing population spread of Covid-19. This has the potential to lead to unintended consequence for some patients with poorer outcomes and presents short, medium & longer term challenges for all in the recovery of services and expected health outcomes'	Very High	Priority risk assessment of services with 'red line' approved through Strategic Command□     Searly warning surveillance to enable preparedness for management of surges of cases / waves □     Public Health Tactical Planning for early identification and suppression of Covid-19□     Covid Vaccination Implementation Plan□     NHS Scotland Partnership working across Special Health Boards and Independent Sector to maintain elements of service delivery□     Covid Vaccination implementation Plan□     NHS Scotland Partnership working/contact with patients eg Near Me□     Workforce responsiveness & capacity planning (including partner agencies & independent sector)□     Scontinuous oversight of SMSR data; a range of other health indices; adverse events and complaints□     Rapid Investigation of emerging issues□     Extensive communication releases, especially highlighting available emergency services and access to alternative services to minimise disease progression eg pharmacy□	Very high	High	H Knox	30/07/2021	Healthcare Quality Assurance & Improvement Committee
2014	13/04/2021	Effective	Recovery of Performance 2021 - 2022	There is a risk that NHSL will be unable to recover performance during the year re delivery of services resulting from significant change to existing service delivery in response to the COVID-19 pandemic and being placed on emergency footing by the SG as invoked through Section 1 and Section 78 of the National Health Service (Scotland) Act 1978. This will significantly impact on the strategic direction, outcomes and performance for 2021/22.	Very High	Controls □  1. Work within the prioritised instructions set out by the SG whilst on emergency footing.□  2. Work within the NHSL strategic command and CMT planning, including mobilisation plan□  3. Chief Executive Performance Reviews resumed from April □  4. Remobilisation plan submitted to Scottish Government April 2021, outlining what is achievable and tolerable.□  5. Begin to determine the number of people who are on waiting lists in primary, community, mental health, screening and acute services and develop means of consistent and appropriate prioritisation for treatment.□  Action 1. Continue to monitor performance □	Very high	High	C Lauder	30/06/2021	Planning Performance & Resource Committee - Board iuntil June 2021

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
2030	17/05/2021	Safe	Potential Impact From Rising Cases of the New Indian Covid Variant	There is a serious threat to Covid suppression and healthcare recovery due to an emerging variant of Covid (Indian Variant) that is highly virulent/transmissible with little evidence of protection from the current vaccination. This has the potential to adversely impact on the population and subsequently overwhelm NHSL healthcare services.	High	1. Increase population testing programme□ 2. Trace contacts of contacts with advice on isolating□ 3. Maintain current infrastructure for managing Covid-19 cases□ 4. Minimise Hospital / Healthcare premise visiting and attendance□ 5. Manage access to hospital and promote FACTS through meet & greet staff□ 6. Consider implementation of asymptomatic lateral flow testing prior to hospital visiting and/or attendance□ 7. Accelerate vaccination programme, including bringing forward 2nd dose from 12 week schedule to 8 week schedule and target high risk areas for transmission; lower uptake areas & age specific groups□ 8. Targeted / combined communication plan for national and local restrictions and safety measures to be taken□ 9. Continuous surveillance, including respiratory calls logged via the 111 service□ 10. Oversee through Strategic Command □ Actions□ 1. Continuous review of controls through SG direction and local decision - making to reflect the changing position□	Very high	High	H Knox	31/07/2021	Population Health Primary Care & Community Services - Board until June 2021
2038	03/06/2021		Procurement of a new NHS Lanarkshire Labs Managed Service Contract	There is a risk of disruption to the NHS Lanarkshire Labs Managed Service Contract, because the Laboratories Managed Service Contract (Labs MSC) is one of the most significant contracts that the Health Board has both in terms of annual value and clinical criticality and it has recently came to the end. This may result in providing an inadequate laboratory service and impact patient care.	Very High	1. SBAR prepared for Private Board Meeting, with agreement to progress the recommendations outlined in the paper;□ a) Agree to seek an extension to the current over-arching Labs Managed Service Contract until end of March 2023 to provide service continuity and ensure adequate time is there to pursue whichever procurement process is agreed□ b) Authorise the Labs Managed Service Contract Steering Group to commence structured, robustly-governed negotiations with Roche Diagnostics, with the intention of directly awarding a contract should an acceptable agreement be negotiated. The final award of any contract will remain conditional upon Board approval.□ c) Agree to the Project Resource costs that are set out in this paper in order to adequately resource the project□ 2. Programme Manager appointed and took up post in June 2021.□ 3. Progress of work will be monitored through DMT, CMT and PPRC.	Very high	Medium	J Park	30/07/2021	Planning Performance & Resource Committee - Board iuntil June 2021
2039	28/05/2021	Safe	Staff Fatigue	There is a risk that staff are extremely fatigued having come through 2 waves of Covid and there is an increased risk to staff resilience in a third wave. This could significantly increase staff absence and consequently reduce workforce capacity.	Very High	Range of staff support services locally and nationally − SALUS, spiritual care, psychological services, PROMIS□     Rest and recuperation areas□     Peer support network□     Staff health and wellbeing group	Very high	Medium	K Sandilands	30/07/2021	Staff Governance Committee

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
2044	28/05/2021	Safe	Insufficient preparation for large scale event COP26 being held in Scotland	Due to proximity of the planned date and lack of information and detail regarding the arrangements for COP 26 there is a risk that NHS Lanarkshire may be underprepared for potential impacts associated with this global event being hosted in Scotland. □ □ NHS Lanarkshire have been informed we will be required to provide Scotlish Government with a preparedness statement.□	Very High	1. SBAR prepared for CMT highlighting known detail of the event. □ 2. NHS Lanarkshire to adopt a planning assumption that the event goes ahead as planned in its fullest planned format. □ 3. NHS Lanarkshire have established a preparatory group to consider key areas of preparation in the absence of confirmed information and planning assumptions. □ 4. CMT receive regular progress reports. □ 5. NHS Lanarkshire are liaising with multi-agency partners through established Resilience fora. □ 6. NHS Lanarkshire have, at the Scottish Government Health Resilience Unit Forum, raised that we would have welcomed being involved in planning workshops held. It was also requested that information be supplied and remove the need to seek information. A monthly update is being considered. □ 7. NHS Lanarkshire, at the strategic Regional Resilience Partnership Forum, have requested a dedicated briefing session. □	Very high	High	G Docherty	30/07/2021	Population Health Primary Care & Community Services - Board until June 2021
2015	14/04/2021	Safe	Sustained Longer Term Delivery of the Covid19 Vaccination Programme	There is a risk that NHSL will not be enabled to sustain longer term delivery of the Covid-19 vaccination programme as expected due to the current national vaccine supply issues, workforce issues as other services recover and sustained use of current community accommodation. This has the potential to result in changes to pace and a changing environment with unintended delays in delivery and adverse public perception of NHSL.	High	Controls□ 1. National priority framework 2. Local Planning process 3. Professional oversight group□ 4. Covid Tactical command group 5. Communication Plan 6. Continuous briefings to Board 7. Implementation Plan as reviewed through CMT and Gold Command□ 8. Four (4) nations investment in securing multiple types of available vaccines□ Actions□ 1. Continuous review of, and agility in responding to a changing implementation plan dependent on situation□ 2. Early consideration of the required physical capacity□	High	Medium	J Burns	30/07/2021	Population Health Primary Care & Community Services - Board until June 2021
1992	25/01/2021	Effective	Continuous Covid-19 Pandemic Response & Impact on Routine Public Health Function	There is a risk there will be loss of continuity of management and oversight of essential public health functions (screening, immunisation, BBV, health protection, non-covid epidemiology and surveillance, resilience) due to public health resource being prioritised to the pandemic response as covid-19 continues to mutate and spread. This has the potential to adversely impact on population health outcomes, identification and early alert to non-covid emerging health protection issues and widening of health inequalities.	High	Investment for General Manager position□     RAG assessment of all public health functions outlining controls in place□     National lockdown with expected +ve impact□     LRP oversight with EHO engagement and local authority/community actions□     National and local media campaigns for societal and behaviour measures□     Action:□     PH review process underway to review job planning and a modified business plan in preparation for a 'new normal' way of working.	High	High	G Dochertry	30/07/2021	Population Health Primary Care & Community Services - Board until June 2021

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
1450	14/11/2016	Safe	Ability to Maintain Existing GM Services in Current Format Across NHSL Specifically Since Placed on Emergency Footing.	There is an increased risk that there is insufficient GP capacity to enable sustainable delivery of general medical practice across NHSL resulting from a range of changes, but in particular since 18th March, being placed on emergency footing to respond to the COVID-19.		Controls  1. Reconfiguration of service to maintain response to COVID-19' and recovery of GP services including:  Community Assessment Centres  Video/Telephone Consultations with an increased capability for use of 'Near-Me'  2. Review and recovery of the Primary Care Implementation  Plan in view of the current response, management of continuous waves/surge of Covid-19, imminent winter pressures and the mass vaccination programme.	High	High	H Knox	30/07/2021	Population Health Primary Care & Community Services - Board until June 2021
1989	21/01/2021	Effective	Ability to Maintain a Workforce Commensurate with the Need to Suppress Covid, Deliver Vacc Programme, Recover & Remobilise	There is a risk that NHSL will not be able to sustain and maintain the necessary workforce to meet the changing priorities and demands in responding to Covid-19 cases and contacts, mass vaccination programme and recovery and remobilisation, with the potential to adversely impact on patient, staff and continuity of services.	Very High	Controls:□  1. Prioritising of and stepping down of services, releasing staff 2. Measured management of all leave whilst maintaining wellbeing□  3. Responsive recruitment 4. Managing staff availability to vire across services□  5. Redeployment of staff to priority areas within skill sets 6. Strategic Staff Health & Wellbeing Committee□	High	Medium	K Sandilands	29/07/2021	Staff Governance Committee
1974	14/12/2020	Safe	NHSL Properties with Reinforced Autoclaved Aerated Concrete (RAAC) and Impact from HFS Survey	There is a risk that as surveys of the identified NHSL properties built with reinforced autoclaved aerated concrete (RAAC), as commisioned by Health Facilities Scotland (HFS), are progressed there is the potential that there will be the requirement to undertake immediate remedial work at significant financial cost and disruption to service as the work is completed.	High	PSSD commissioned early review with external company□     CIG informed of the position and preparedness for Stage 1, moving to Stage 2□     Actions□     Progression of early review when Health Facilities Scotland (HFS) provides the technical specification required.□	High	Medium	C Lauder	30/07/2021	Planning Performance & Resource Committee - Board iuntil June 2021
1986	21/01/2021	Effective	Reputation of NHSL in Delivery of the Covid Vaccination Programme	There is a risk of reputational harm to NHSL with regards to the delivery of the Covid Vaccination Programme. This results from a range of factors including vaccine supply, mobilisation of workforce, designated centres that might require travel for many people and the change to the follow-up 2nd vaccination to meet the SG vaccination timelines for each cohort. This has the potential to lead to a higher number of enquiries / complaints / elected member queries and dissatisfaction from the general population and staff.	High	1. Full communication plan including:□ -information to the general population on the priority areas, changes to the timing of the 2nd vaccine, promoting the need for vaccination, where and how this would be delivered and what to expect in terms of appointments and recall □ -a social media campaign incorporating strong messaging □ -scheduling of communication through a range of methods to support the Covid vaccination roll out□ -a new weekly MSP briefly to ensure they are informed□ 2. New network of Covid Champions in the Community with regular network/briefing meetings□ 3. Continuous monitoring of queries, issues, complaints with a managed process for responding□ 4. Executive and senior management attendance by invite to Community Boards/public meetings□ 5. Continuous oversight and management of risks and issues through the Communications Tactical Group□	High	Medium	C Brown	30/07/2021	Planning Performance & Resource Committee - Board iuntil June 2021

NHS LANARKSHIRE

## NHS LANARKSHIRE CORPORATE RISK REGISTER - JUNE 2021

ID	Opened	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner		Assurance Committee
	Date				, ,		(current)	,		Date	
1364	09/11/2015		Risk of cyber-attack in respect of	There is an increased risk of opportunistic malicious intrusion into	High	Controls□	High	Low	D Wilson	30/07/2021	Healthcare
			stored NHSL data	data stored on NHSL digital systems resulting from diversion of		Implementation of Software Patches to address known					Quality
				resources to respond to the COVID-19 pandemic that could be		vulnerabilities as part of an overall action plan, moving towards a					Assurance &
				exploited to cause maximum disruption and/or theft of data, with the		centralised patching solution for NHS Scotland□					Improvement
				potential for NHSL to have significant service disruption and impact		Anti-virus has been successfully deployed across our					Committee
				adversely on the organisational reputation.		Infrastructure. All of the advanced features have been enabled					
						in areas with the exception of General Practice where the					
						product is configured in standard mode. This work is complete.					
						Continue to undertake monthly reviews with our security provider					
						to ensure the products are fine- tuned and our staff are fully					
						trained.□					
						3. The firewall changes at UHH were implemented □					
						eHealth have recently completed the Pre-assessment					
						exercise for Cyber Essentials Plus Accreditation and are in the					
						process of developing a detailed action plan based on the					
						highlighted outcomes. This work will then be allocated to					
						individuals within eHealth and progress against actions formally					
						tracked.□					
						5. Implementation of a local action plan to address the findings					
						and recommendations recorded through the completed					
						Significant Adverse Event Review (SAER), approve action plan					
						through CMT and implementation overseen through the eHealth					
						Executive Group□					
						6. Alignment of action plans from all the identified controls with					
						risk assessment through the national cyber resilience framework					
						and current workstreams.□					
						7. Higher vigilance and continuous briefing on minimising					
						malicious cyber-attack during COVID-19 response and recovery					
						phase□					
						8. Penetration testing with third party specialist contract					
						completed with action plan and full penetration testing					1
						undertaken prior to implemtation of the new MORSE system.□					1
						New cyber security sub group reporting to IG Committee set					1
						up and will oversee penetration action plan and the cyber					1
						essentials assessments and programme of work□					1
						10. Audit by competent authority for NIS with 90% compliance□					
						11. Annual penetration testing scheduled from completion of the					1
						MORSE penetration exercise.					1
						morroz ponoridadon exercico.					

## Risk level Risk level Risk level Assurance Opened Corporate Title **Description of Risk Mitigating Controls Risk Owner** Review Objective (initial) (current) (Tolerance) Committee Date Date 30/07/2021 594 09/02/2009 Effective Prevention & Detection of Fraud, There is a risk that NHSL fails to prevent, appropriately identify, Controls - Medium \_ Ace Audit Bribery and/or Corruption investigate and report fraud, bribery and corruption. This has the 1. Participation in the National Fraud Initiative: Fraud Policy & Committee potential to adversely affect clinical care, staff, the Board's financial response plan, SFI's, Code of Conduct for board members and Staff, Internal Audit, Internal Control System and Scheme of position, and the reputation and public perception of NHSL. Delegation (level of individual authority) 2. Established appointments of Fraud Champion & Fraud Liaison Officer 3. Key contact for NFI, who manages, oversees, investigates and reports on all alerts 4. Audit Committee receives regular fraud updates 7. Annual national fraud awareness campaign 8. On-going fraud campaign by the Fraud Liaison Officer through comms plan and specific workshops□ 9. Learning from any individual case□ 10. Enhanced Gifts and Hospitalities Register□ 11. Procurement Workshops for High Risk Areas 12. Enhanced checks for 'tender waivers' and single tender acceptance -13. Increased electronic procurement that enables tamperproof audit trails□ 14. Planned internal audit review of departmental procurement transactions and follow up on the implementation of the Enhanced Gifts and Hospitalities Register□ 15. Annual Review with the National NHS Counter Fraud Services 16. Covid risk profile being built-into the NHSL Fraud Register□ 17. Distribution of relevant fraud updates 18. Communication through NHSL Info briefing. Actions□ 1. Continuous monitoring□

ID	Opened	Corporate	Title	Description of Risk	Risk level	Mitigating Controls	Risk level	Risk level	Risk Owner	Review	Assurance
	Date	Objective			(initial)	g	(current)	(Tolerance)		Date	Committee
1703	18/10/2018	Safe	Safe and Effective Decontamination of Casualties Exposed to Chemical, Biological or Radiological Substances.	There is a risk that NHSL cannot fully respond to the safe and effective management of self-presenting casualties contaminated with chemical, biological or radiological substances as there is insufficiency in trained staff with supporting systems to safely deploy, resulting in the potential for an adverse impact on staff, person(s)affected and potentially business continuity.	High	Controls  1. Scottish Government Strategic Resilience Direction / Guidance  2. Designated Executive Lead  3. NHSL Resilience Committee  4. Local Business Continuity Plans  5. Local Emergency Response Plan  6. Currently undertaking a Gap Analysis to set out action plan(s) and solutions  7. Seek national support for these low frequency high impact potential situations  8. Major Incident Plan has dedicated section on 'Deliberate Release of Chemical, Biological or Radioactive Materials' with guiding principles  9. Development of this section within the Major Incident Plan on Decontamination of Persons at Hospital Sites, noting there is no specific national guidelines  10. Planned risk based approach is being considered at hospital sites in consultation with relevant site staff to build capability and capacity should this low frequency high impact risk situation occur.  Action  1. Development, implementation and monitoring of a full Standard Operating Procedure for Decontamination.		Low	G Docherty	30/07/2021	Population Health Primary Care & Community Services - Board until Juni 2021
1710	15/11/2018	Safe	Public Protection	There is a risk that NHSL could fail to identify harm to any vulnerable person, child or adult, or prevent harm to others resulting from the complexities of opportunity lost due to the current reprioritising of services in response to COVID-19 with the potential for harm to occur, impacting adversely on the reputation of NHSL.		Controls  1. New service model fully implemented for a Public Protection Team wit streamlined infrastructure and systems.  2. NHSL Public Protection Group with objectives reporting through HQAIC, with oversight of training, referrals  3. A range of NHSL Policies and Procedures for Child Protection, Adult Protection, MAPPA, EVA aligned to national Guidelines, including reporting, recording, investigation of adverse events and compliance with national standards and benchmarking for child protection, including annual self-evaluation.  4. National, Regional and Local Multi-Agency Committees with Chief Officers, for Child Protection, Adult Protection, MAPPA and EVA public protection issues.  5. Designated Child Health Commissioner  6. Public Protection Strategic Enhancement Plan revised annually and overseen through the Public Protection Forum  7. Move to business as usual as services resume to normal level and retain and maintain during the period of lockdown from January 2021.	High	Medium	E Docherty	30/07/2021	Healthcare Quality Assurance & Improvement Committee

## Opened Corporate Title **Description of Risk** Risk level **Mitigating Controls** Risk level Risk level **Risk Owner** Review Assurance Objective (initial) (current) (Tolerance) Committee Date Date There is a risk that NHSL will not be able to continue to provide 1832 11/11/2019 Safe Compliance with the Health & Medium K Sandilands 30/07/2021 Staff Care (Staffing) (Scotland) Bill: clinical services required because of the availability, recruitment and Controls Governance Clinical Workforce retention of clinical staff to comply with the Health & Care (Staffing ) 1. Achieving Excellence Strategy supported by clinical strategy Committee (Scotland) Bill with the potential to result in adverse impact on the and commissioning plans with associated workforce plans□ continuity of the delivery of safe and consistent care. 2. Workload and workforce planning undertaken using national tools, on a cyclical basis with nursing and midwifery undertaken annually□ 3. Preparedness for National Safe Staffing Legislation through risk based workforce planning, including clinical specialties, reporting to operational management teams, CMT and the Board of NHS Lanarkshire□ 4. GP sustainability action plan in place through the Primary Care Implementation Plan 5. Implementation of a recruitment and marketing strategy aligned to workforce planning and student nurse / AHP graduation periods for cohort recruitment (oversupply that reduces use of bank)□ 6. Negotiations with UWS, GCU & QMU regarding increase of intake of NMAHP's per annum, and immediate recruitment with NHSL 7. National and International Recruitment, including the International Medical Training Initiative (MTI), to recruit middle grade doctors from overseas and the clinical development Fellows through Medical Education. 8. HR oversight and intensive support in managing sickness / absence with improved return to work planning 9. Review and monitoring of site deployment of supplementary staffing, through Bankaide, across all care settings 10. New workforce dashboard implemented and continuously monitored and acted on□ 11. New Workforce Planning Group set up with ToR (progress impacted by Covid-19)□ 12. Workforce planning aligned to rapid changes and redesign of services in response to Covid-19 pandemic. 1. Continue to further develop the new workforce dashboard 2. Set out the NHSL Board Workforce plan by April 2022.

3. Monitor recruitment opportunities outwith UK, with a focus on

impact from EU Withdrawal

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Date	Assurance Committee
1882	28/04/2020	Effective	Acute Sector Bed Capacity	There is a risk that there could be significant impact on the availability of acute beds due to shifting requirements for onwards movement of patients 'fit for transfer' to care homes (14 days isolation and 2 -ve tests pre transfer), protection of those shielded or at risk and are inpatients within acute wards and the number of care homes that are in outbreak situation and closed to admissions. This position can be exacerbated by the closure of wards in the acute hospitals due to high numbers of Covid-19 / outbreaks of infection. This has the potential to impact on continuing recovery of services, ability to meet the 'routine' demand, winter demand and the anticipated higher demand required for response to both Covid-19 and patients that are within the waiting times for diagnostics and/or treatment.	High	Controls  1. Continuous monitoring and oversight of delayed discharges with a focus on the PDD  2. NHSL support to care homes through liaison service, including infection control / outbreak advice & support, access to staff banks  3. Cohorting of 'shielded' patients and review of cohorting of patients awaiting testing results  4. Testing for Care Home residents and Staff  5. Preparation for intermediate care /step down beds at other non-acute hospital sites across NHSL  6. Continuous viring for maintaining delivery of services in NHSL  7. Standing down some non-urgent services (gradual increase in theatre effective from April 2021)	High	Medium	J Park	30/07/2021	Population Health Primary Care & Community Services - Board until June 2021
1904	18/05/2020		Impact on Board of NHSL & Executive Nurse Director Role In Response to Changes by SG	There is a risk that there is a lack of clarity regarding the recent change of accountability, role and function of the Board of NHSL, specifically Executive Nurse Director, for Care Homes and Care At Home resulting from the continuing impact from Covid-19. This has the potential to adversely impact on cost pressures, professional infrastructure, governance and assurance processes and ultimately the reputation of NHSL.	High	Controls□ 1. Enhanced Care Home Liaison Team□ 2. Infection Prevention & Control Advisory Support□ 3. Approved Indemnity□ 4. Discussions on single assurance system with Chief Executives of NHSL, NLC&SLC□ 5. Clarity on responsibility and accountability sought and agreed through SG & Chief Nurse Directorate □ 6. Mapping of impact and requirements completed□ 7. Proposals approved for reviewed professional infrastructure with funding secured until March 2022□ 8. Continuous monitoring through the Covid -19 Tactical Care Assurance Group□ 9. SG has confirmed additional funding through to the new extended period of support until March 2022.□	High	High	E Docherty	30/07/2021	Healthcare Quality Assurance & Improvement Committee
1905	21/05/2020	Safe	Change in the Scottish Fire & Rescue Service Response	The wider application of the SFRS UFAS policy has resulted in a reduction of the pre-determined attendance of fire appliances to community health centres from two appliances to one. This pre-determined attendance would be increased to normal levels on confirmation that the fire alarm activation is the result of an actual fire. The absence of suitable arrangements within health centres to investigate the cause of alarm and provide a confirmation call to SFRS using the 999 system presents a risk to staff, patients and visitors.	High	Controls & Actions  1. Senior Site Responsible Person to identify suitable staff who can investigate the cause of a fire alarm activation and, when confirmed that it is an acutal fire, to provide a back up call to SFRS  2. NHSL Fire Safety Team to provide suitable training in order that the task detailed under point 1 above can be fulfilled  3. These requirements should be underpinned by NHSL Fire Safety Policy, which is currently subject to review by the Senior Fire Adviser.	Medium	Medium	C Lauder	29/10/2021	Planning Performance & Resource Committee - Board iuntil June 2021

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
1911	10/06/2020	Effective	Potential For Increased Claims Post Covid-19	There is a risk that there will be an increase in claims lodged post Covid-19 with the potential to adversely impact on the CNORIS premium.	Medium	Controls:□  1. Maintain current claims systems□ 2. Monitor over a longer period of time to identify increase in numbers and types of claims	Medium	Medium	P Cannon	29/10/2021	Planning Performance & Resource Committee - Board iuntil June 2021
1912	11/06/2020	Person Centred	Potential for Increase in Number of Complaints	There is the potential for an increase in the number of complaints received as a consequence of an expectation that services will return to normal capacity which will currently not be possible.□  There is a risk that the standards for response may not be met if demand exceeds capacity.□	High	Controls:□  1. Maintain existing systems for the management of complaints□  2. Continuous monitoring of changes in number and/or types of complaints	Medium	Medium	E Docherty	29/10/2021	Healthcare Quality Assurance & Improvement Committee
1923	15/07/2020	Effective	Timeous Information and Managing Expectations as Services Are Stepped Down and Recovered	There is a risk that information is not disseminated timeously as services require to be stepped down and recovered in response to each Covid wave with the potential to adversely impact on the expectations of the public and the reputation of NHSL.	Medium	Controls  1. Oversight of Communication issues and risks continue through the Tactical Communications Group, chaired by the Director of Communication  2. Firstport site with weekly listing of services in recovery  3. Weekly listing of services in recovery on the public website  4. Internal process on timeous preparation of the communication of services being stepped down, or in recovery  5. New staff covid section on the NHSL public website to improve access	Medium	Medium	C Brown	29/10/2021	Planning Performance & Resource Committee - Board iuntil June 2021
1946	25/09/2020	Effective	Maintaining Organisation Resilience	There is a risk that the overall resilience of NHSL could be compromised due to the potential for a number of events to occur at the same time moving into the acute winter period with winter pressures; delivery of the Covid-19 vaccination programme; impact from continuing to respond to and recover from Covid-19 pandemic; adverse weather and the uncertain impact from Brexit, affecting ability to maintain the full range of services throughout the forthcoming 6-8 months.		Controls  1. Resilience & site/area business continuity planning  2. Series of resilience workshops held, including a CMT workshop in January 2021  3. Redesign of Urgent Care Nationally and Locally, including Community Assessment Centres  4. Delivery of the patient and staff influenza vaccination programme.  5. Investment for recruitment to Test & Protect & Public Health Teams  6. Winter Plan 2020/21  8. Major Incident Planning with Protocols  9. In 'live' Strategic Command for Covid-19 pandemic  10. Review of performance targets with SG  11. Programme for staff wellbeing  12. Continuous monitoring of staff sickness /absence  13. Commencement of staff, care home and >80yrs Covid Vaccination Programme  14. Responsiveness to communicating and managing adverse weather warnings & conditions  15. Local logistical planning for delivery of the mass Covid Vaccination programme	Medium	Medium	H Knox	29/10/2021	Planning Performance & Resource Committee - Board iuntil June 2021

NHS LANARKSHIRE

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
1903	18/05/2020	Safe	Delivery of the essential Test & Protect programme of work	There is a risk that NHSL cannot deliver as expected on the national and local Test & Protect (T&P) programme resulting from a range of issues that include dependency on the timely launch of the national digital requirements; local and national workforce capacity both short and long term and the laboratory capacity with consumables (reagents) and appropriate funding to maintain and sustain the T&P service. This has the potential to create delays in identification of cases and contacts resulting in clusters/outbreaks of +ve cases that could impact on morbidity and mortality across the population of Lanarkshire.	Very High	Controls  1. Lanarkshire Resilience Partnership Oversight Board  2. NHSL Test & Protect group with public health tactical group  3. NHSL Priority Testing Plan  4. Appointment of an initial NHSL workforce cohort for T&P with additional recruitment approved September  5. NHSL laboratory capacity has been increased  6. National Mutual Aid Agreement  7. Additional recruitment to the PH Department  8. Monitoring of a set of indicative measures (KPl's)  9. Major increase in T&P workforce capacity achieved  Actions  1. Continue to receive advice from SG on the national programme testing capacity aiming for a minimum of 24 hour turnaround  2. Development of a matrix to manage demand and capacity	Medium	Medium	G Docherty	29/10/2021	Population Health Primary Care & Community Services - Board until June 2021
623	01/06/2009	Effective	Capacity within NHSL to respond to the rapidly changing number of current and predicted cases of Covid-19, including new wave	There is a risk that NHSL will not have the capacity to respond to a second / third wave of COVID-19 as the demand on services could overwhelm the available resources, including bed capacity and workforce.   This is could lead to:  -increased morbidity and mortality in the population; -increased health inequalities; -loss of and disruption to the delivery of health & social care; -short and longer term impact on the health and wellbeing of front-line staff.	Very High	Controls   1. Declared a major incident and still ongoing  2. Re-enacted Gold Command structure effective from 16th September, with reporting of actions, risks and issues from Tactical groups  3. Established an Incident Management Team for containment phase of the ongoing pandemic and is subject to review in preparation for a second wave / third  4. Local Resilience Partnerships commenced, linking to the National resilience groups  5. Designated point of contact (now Emergency Planning Officer from June 2020) liaising with NHS Resilience   6. Continued community surveillance of covid-19 through influenza spotter practices with regional and national surveillance programmes  7. Management plans based on national guidance   8. Review of the NHSL COVID-19 mobilisation plan  9. Maintain oversight of test and protect and care home risks and issues through the new tactical groups  10. Continuous communications  11. Recruitment to T&P and PH teams now well advanced  12. Staff on re-deployment register have been re-deployed to the T&P team  13. Strathclyde Modelling	Medium	Medium	G Docherty	29/10/2021	Population Health Primary Care & Community Services - Board until June 2021

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
659	01/08/2009	Safe	Failure to deal effectively with major emergency	There is a risk that NHS Lanarkshire is unable to prevent or effectively manage a major emergency, potentially resulting from the current pressure on resource due to COVID-19; the passive nature of the threat and/or the nature or scale of the major emergency and could result in excess morbidity and mortality.	Very High	Controls  1. Major Emergency Plan  Resilience Group meets regularly to review actions  Evaluate and review Plan regularly  Standards and monitoring in place with external scrutiny by HIS CGRM Review and West of Scotland Regional Resilience Partnership (RRP)  2. COMAH sites major incident plans  Monitor, evaluate and revise site plans  Ensure Public Health staff aware of specific responsibilities  3. Staff education and training  Ensure appropriate cohorts of staff receive education and training, including completion of the new learnpro module.  Monitor, evaluate and revise education and training, including completion of the new learnpro module.  Monitor, evaluate and revise education and training, including completion of the new learnpro module.  NHSL exercises  Undertake, monitor, evaluate and revise exercises  Undertake, monitor, evaluate and revise exercises  Jundertake, monitor, evaluate and revise exercises  Jundertake, monitor, evaluate and revise exercises  Jundertake, monitor, evaluate and Divisional level  NHSL exercises  Undertake, monitor, evaluate and Divisional level  Bundertake, monitor, evaluate and revise exercises  Jundertake, monitor, evaluate and supporting to the Resilience Group  Resilience Resilience Manager and supporting site resilience facilitators is now in place  10. The building of the resilience infrastructure that includes the appointment of a Resilience Manager and supporting site resilience facilitators is now in place  11. Revised Primary Care Mass Casualty Plans  22. Through the NHSL Resilience Group, there is commissioning with oversight of:  Internal audit recommendations  GAP Analysis for Decontamination of Persons Exposed to Radiological, Chemical or Biological Agents  Continuous self-audit  13. Resulting from preparedness for Brexit, moving into Gold Command situation effective when appropriate and agreed through CMT  14. Continued investment in resilience through extension to temporary contracts of Resilience Advisers	Medium	Medium	G Docherty	29/10/2021	Planning Performance & Resource Committee - Board iuntil June 2021
286	01/04/2008	Effective	Adequacy of capital & recurring investment for Monklands	There is a risk that the level of capital and non-recurring investment set aside for Monklands Hospital will not be sufficient as □ a) Monklands is an ageing property / facility□ b)Development of the clinical strategy for future services requires extensive financial capital not yet quantified.	High	Controls - in 2021/22 the need to play in hospital space and support resource to the immediate threats from COVID-19 is likely to slow the planned maintenance programme which will reduce the risk of running out of capital.  1. Detailed risk assessment of Monklands estate issues  2. Phased investment plan to ensure highest risks and greatest benefits addressed as a priority  3. Investment programme overseen through the Capital Investment Planning Group (CIG)  4. Framework partner appointed to work through phases of estates work.  Actions  1. Evaluate the capital plans to include additional requirements for Covid-19  2. Evaluate the capital plans in 3 years (2023)  3. Progession to Outline Business Case (OBC)	Medium	Medium	L Ace	29/10/2021	Planning Performance & Resource Committee - Board iuntil June 2021

Risk Re	gister Lead	: Ms H Knox	, Chief Executive		CORPOR
ID	Opened	Corporate Objective	Title	Description of Risk	

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
1379	14/12/2015	Effective	Delayed Discharge Performance and Impact	There is a collective risk that NHSL will not achieve the expected national performance for delayed discharges, resulting from a range of issues, including the undertaking of Community Care Assessments, provision of homecare packages, care home placements, AWI and internal hospital issues eg pharmacy delays. This has the potential to adversely impact on patient outcomes, loss of acute beds, waiting times, treatment time guarantee, hospital flow and reputation of the service providers. Effective from the 18th March the NHS is on emergency footing with an accelerated plan to improve delayed discharge set out through the mobilisation plan.		Controls -   1.CMT have continuous oversight of performance, reasons for delays and discuss action   2.Planned Date of Discharge rolled out across whole Hairmyres site   3.Pan-Lanarkshire PDD implementation group now in place   4.Weekly site PDD implementation groups in place involving both acute and partnership staff   5.PDDs now in place in wards 9 and 10 in Wishaw, with roll out plans to expand to the rest of the site   6.PDDs now in place in ward 20 in Monklands, with roll out plans to expand to the rest of the site   7.Both partnerships have now established daily operational calls to review every delay and ensure progress towards the agreed discharge date   8.Winter plan for 2020/2021 is based on a whole system basis   Action   1 Monitoring though CMT and CE Quarterly Performance Reviews	Medium	Medium	H Knox		Population Health Primary Care & Community Services - Board until June 2021

## NHS LANARKSHIRE CORPORATE RISK REGISTER - JUNE 2021

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
1669	16/08/2018	Effective	Compliance with Data Protection Legislation	There is a risk that NHSL is not working in compliance with the data protection legislation, including General Data Protection Regulations (GDPR) and Data Protection Act 2018 (DPA2018), resulting from human error; lack of understanding; ineffective practice and process with the potential to adversely impact on the reputation of NHSL and incur significant financial penalties. □		Controls□  1. Extensive range of Information Security policies and procedures□ 2. Established governance arrangements for the management of Information Governance□ 3. Appointment of key roles including; Caldicott Guardian, Data Protection Officer, Senior Information Risk Owner and Chair of IG Committee □ 4. Established an Information Governance Team □ 5. The GDPR Programme has been completed. All outstanding actions have been formally passed on to respective owners and will be governed via the IG Committee.□ 6. Communication plan in place to ensure key message.□ 7. Training - Learnpro modules on information security have been developed progress is being monitored by GDPR Programme Board - reporting to IG Committee.□ 8. Internal Audit have completed a Review of Information Assurance 2018/2019 - (L25 - 19) which provides substantial assurance that objectives are being achieved. There were 7 findings which will be fully addressed.□ 9. IG Breach incident recording and reporting through IG Committee□ 10. Continuous review of the dashboard and improvements as identified. This dashboard is untilised at IG Committee□ 11. Dashboard continuous undert review with aim to develop further□ 2. Currently reviewing incident mangement processes □ 3. Improving assuarance reporting format to include types of IG incidents, themes of incidents occuring, actions taken and lessons learned.□	Medium	Low	D Wilson	30/07/2021	Healthcare Quality Assurance & Improvement Committee
1987	21/01/2021	Safe	Pathway For The 111 Service As Part of the Redesign of Urgent Care to Meet Call Demand for NHSL	There is a risk the change to new 111 service cannot meet the demand of patients due to workforce issues that could potentially adversely impact on patient outcome and impact on the Emergency Departments, negating the purpose of the 111 service.	High	Continuous monitoring and feedback to NHS 24□     Established lines of communication and national meetings to oversee and resolve issues□     Public awareness heightened regarding the change in service.□	Medium	Medium	C Lauder	30/07/2021	Planning Performance & Resource Committee - Board iuntil June 2021
1988	21/01/2021	Effective	Medium to long term impact on Health from EU Withdrawal	There is a risk that that there is still uncertainty of the medium and long term impact on the NHS due to EU Withdrawal, with the potential to have disruption of the supply chain, but also the economic impact that could adversely impact on health inequalities creating higher demand on the NHS or incite public disorder impacting on healthcare.	Medium	1. Continuous oversight and management of all supply chains locally and with the National Centre 2. Early escalation of, and continuity planning for disruption to supply chains 3. Health surveillance over time concurrent with socio-economic changes	Medium	Medium	H Knox	29/10/2021	Population Health Primary Care & Community Services - Board until June 2021

ID	Opened Date	Corporate Objective	Title	Description of Risk	Risk level (initial)	Mitigating Controls	Risk level (current)	Risk level (Tolerance)	Risk Owner	Review Date	Assurance Committee
198-	4 19/01/2021	Safe		There is a risk that as NHSL has to step down non-urgent services to respond to the increasing trend and severity of Covid-19 in wave 3 delays in diagnostics and treatment will be experienced by some patients	High	1. Maintaining all cancer services 2. Maintaining essential services 3. Full communication plan utilising the range of social media to keep the population and staff of Lanarkshire fully updated 4. Performance monitoring 5. Management and review of adverse events 6. Commenced work to gradually increase theatre numbers across the 3 sites.	Medium	Medium	J Park	30/10/2021	Healthcare Quality Assurance & Improvement Committee
2009	9 22/03/2021			There is a risk that there will be limited oversight of NMAHP professional governance and development as professional governance processes such as those overseeing safe staffing legislation and Excellence in Care have been significantly reduced as a result of continuously managing the range of emerging and changing priorities throughout the Covid-19 pandemic.	Medium	Re-establishment of the oversight processes through the Seniour NMAHPS leadership group and the workforce group     Oversight of NMAHP professional processes maintained during Covid-19 via Command and Control measures     NMAHP staffing pressures monitored via the workforce tactical group supported by the cross-cutting group during this period.	Medium	Medium	E Docherty	29/10/2021	Healthcare Quality Assurance & Improvement Committee