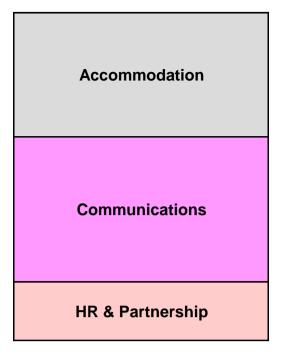
| CAMHS Modernisation Plan 2021 |
|-------------------------------|
| Area                          |
| Service Model & Workforce     |
| Administration                |
| WL Management                 |
| Digital Enablement            |

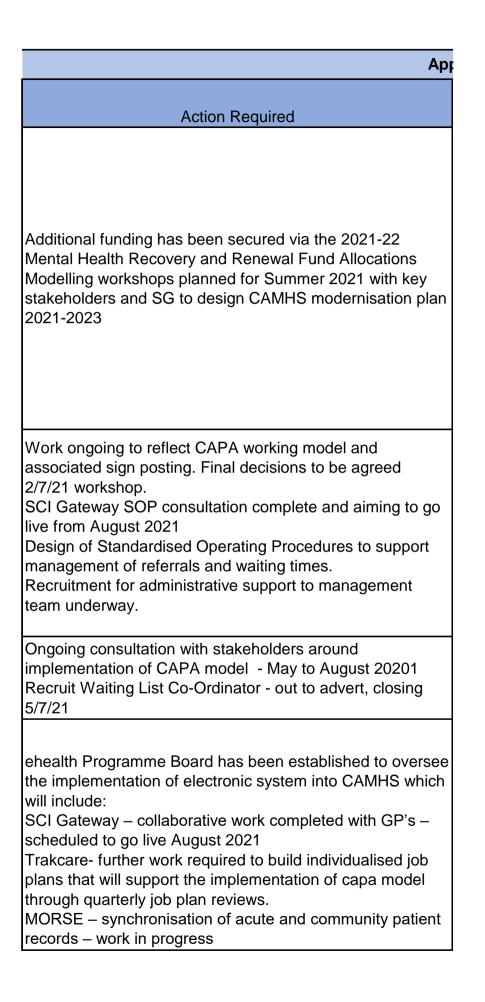


| - 2023  |
|---|
| Issue   |
| Aim is to implement fully the national CAMHS specification<br>and CAPA model across CAMHS Services by March 2023  |
| Until rollout of IT systems is completed, the service is currently<br>only able to accept paper based referrals. Current systems and<br>processes include:<br>Oneours demand on admin time/resource in processing referrals<br>Non standardarsed referral form used<br>Inappropriate or incomplete referrals<br>Unmanaged expectations/poor patient and referrer experience<br>Batching of vetting, resulting in delays |
| We are currently unable to measure count urgent/unscheduled<br>demand on our service and<br>interrogate data to provide us with evidence for improvement and<br>assurance due to a lack of dedicated resource.  |
| Deliver the local Deep Dive recommendations relating to:<br>Electronic referrals<br>epatient Record<br>RMS Support/Text Reminder Service<br>Further develop individual and group therapy where indicated  |

Deliver the accommodation recommendations identified in the Deep Dive in addition to completing and upgrade/refresh of existing CAMHS accommodation.

Communication plan required to enable recruitment and engagement with patient group

Signficant consultation with staff in relation to impolmementation of this CAMHS Modernisation Plan is required



Actions take to date:

Approved contractor appointed to deliver upgrade of current accommodation at ARC and Coathill – works due to commence Summer 2021.

Business case for Udston in place – await approval from CIG.

Develop a communications strategy that will support a national recruitment campaign for CAMHS and the wider Children's services in the North HSCP by August 2021 Engage with C&YP to capture their experiences as patients with CAMHS and use this feedback to develop patient stories and influence service delivery going forward.

HR and partnerhsip involved in workshops and will advise staff consultation exercises accordingly

| pendix 3  |
|---|
| Timescale   |
| Summer 2021   |
| July/August 2021  |
| May - August 2021   |
| Work on as per ehealth programme board<br>work<br>plan/progress monitored at CSMT monthly |

| Summer 2021 |
|-------------|
| Aug-21      |
| Ongoing     |