



Lanarkshire NHS Board
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Meeting of Lanarkshire NHS Board
 30th September 2020

SUBJECT: ACUTE GOVERNANCE COMMITTEE EXCEPTION REPORT

1. PURPOSE

The Exception Report from the Acute Governance Committee is coming to the Lanarkshire NHS Board

For approval	<input type="checkbox"/>	For endorsement	<input type="checkbox"/>	To note	<input checked="" type="checkbox"/>
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2. ROUTE TO THE LANARKSHIRE NHS BOARD

The Exception Report has been:

Prepared	<input type="checkbox"/>	Reviewed	<input checked="" type="checkbox"/>	Endorsed	<input checked="" type="checkbox"/>
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by the Chair of the Acute Governance Committee and Acting Director of Acute Services.

3. SUMMARY OF KEY ISSUES

Feedback from Acute Governance Committee on 3rd September 2020, highlighting past and present performance position regarding TTG, Outpatient, Unscheduled Care and Cancer, response to Covid-19, lessons learned from Covid-19, remobilisation and redesign, key areas of focus Lanarkshire system wide and improvements.

4. STRATEGIC CONTEXT

This paper links to the following:

Corporate objectives	<input checked="" type="checkbox"/>	AOP	<input checked="" type="checkbox"/>	Government policy	<input checked="" type="checkbox"/>
Government directive	<input type="checkbox"/>	Statutory requirement	<input type="checkbox"/>	AHF/local policy	<input type="checkbox"/>
Urgent operational issue	<input type="checkbox"/>	Other	<input type="checkbox"/>		

5. CONTRIBUTION TO QUALITY

This paper aligns to the following elements of safety and quality improvement:

Three Quality Ambitions:

Safe	✓	Effective	✓	Person Centred	✓
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Six Quality Outcomes:

Everyone has the best start in life and is able to live longer healthier lives; (Effective)	✓
People are able to live well at home or in the community; (Person Centred)	✓
Everyone has a positive experience of healthcare; (Person Centred)	✓
Staff feel supported and engaged; (Effective)	✓
Healthcare is safe for every person, every time; (Safe)	✓
Best use is made of available resources. (Effective)	✓

6. MEASURES FOR IMPROVEMENT

Summarised in report.

7. FINANCIAL IMPLICATIONS

N/A

8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

Review of the Acute Risk Register continues to be undertaken, led by the Acute Risk Facilitators. A written update was provided to the Acute Governance Committee on the Interventional Radiology risk. An update regarding crude mortality is scheduled in November 2020 following the closure of the HSMR risk in November 2019. Following discussion at the Governance committee in November 2019, a new risk around staff resilience has been added to the Acute Risk Register. Risks associated with Covid-19 were highlighted to the committee.

9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

Vision and leadership	✓	Effective partnerships	✓	Governance and accountability	✓
Use of resources	✓	Performance Management	✓	Equality	✓
Sustainability Management	✓		✓		

10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

Applies to antenatal performance data.

11. CONSULTATION AND ENGAGEMENT

N/A

12. ACTIONS FOR THE LANARKSHIRE NHS BOARD

The Lanarkshire NHS Board is asked to:

Approve	<input type="checkbox"/>	Endorse	<input type="checkbox"/>	Identify further actions	<input type="checkbox"/>
Note	<input checked="" type="checkbox"/>	Accept the risk identified	<input type="checkbox"/>	Ask for a further report	<input type="checkbox"/>

13. FURTHER INFORMATION

The Board will continue to receive Performance updates. For further information about any aspect of this paper, please contact:



Dr Avril Osborne
Chair of Acute Governance Committee

Mrs Judith Park
Acting Director of Acute Services

3rd September 2020

Acute Governance Committee
(Meeting on 3rd September 2020)
Chair: Dr Avril Osborne

Key Issues Considered

1. The available time originally scheduled for the meeting was challenged due to potentially not being quorate. In the circumstances, the meeting was contained to one hour and focused on the substantive agenda item, which was item 4 (Presentation).
2. All papers, including the presentation, were made available to all members in advance of the meeting and through the presentation, questions and answers key aspects of reports on risk, finance and human resources were all covered.
3. The minutes from the previous meeting on 18th November 2019 were approved and the action log noted. The action log will be taken forward to the meeting scheduled for November 2020.
4. A written update was provided regarding Interventional Radiology, this is embedded for your information.
5. The Acute Governance Committee were provided with information regarding past and present A&E Performance, TTG, Outpatient and Cancer Performance. Assurance was provided regarding clinical prioritisation and clinical validation exercises.
6. The Risk Register was referenced as part of the presentation and report received prior to the meeting.
7. The response to Covid-19 in relation to inpatient care, staff deployment and finance were noted and discussed in detail.
8. There was discussion regarding National/Regional working, including NHS Lanarkshire's benchmarked performance against other Boards.
9. Unscheduled Care was highlighted as an area where performance has been below the Scottish average over recent weeks, with increased attendances to Emergency Departments. The Committee were advised of the National approach to redesign and scheduling of urgent care.
10. The committee were updated regarding remobilisation and redesign of services.
11. There was discussion regarding staff resilience, deployment of staff, staff well-being and support.
12. Covid and non-Covid related Finance was noted.
13. A written update regarding Still Births was noted by the committee.
14. The revised work plan for the Acute Governance Committee was circulated with the papers prior to the meeting for information.
15. The updated TOR, reflecting the changes in membership was circulated with the papers prior to the meeting for information. Additionally, the chair advised that the Chair of the Health Board is reviewing Governance for all committees.

Key Issues to Highlight

1. The ongoing Interventional Radiology Risk. This remains a very high risk and further updates will be provided to the committee.
2. The Acute Governance Committee were provided with information regarding past and present A&E Performance, TTG, Outpatient and Cancer Performance. Assurance was provided regarding clinical prioritisation and clinical validation exercises and the appropriate governance processes that are in place.
3. Information regarding remobilisation and redesign received regarding scenario planning, preparedness for future Covid escalation and preparedness for winter.
4. The Acute Governance Committee were assured that appropriate actions were put in place and processes to share learning from Covid-19 are in place.
5. The Acute Division faces financial challenges and await confirmation from Scottish Government regarding Covid allocation.
6. Unscheduled Care is as an area where performance is below Scottish average. The Committee welcome the National review to redesign scheduled, but also recognised the requirement to invest. The Divisional Management Team maintains a high level of focus on unscheduled care.
7. Sickness absence rates remains high.

Any Decisions / Approvals taken to highlight

1. The Acute Divisional Management Team will maintain a high level of focus on unscheduled care.
2. Interventional Radiology risk continues and will be reviewed in keeping with NHS Lanarkshire's Risk Management Policy.
3. An update regarding Vascular Services is arranged in November 2020.

Any risks identified that need to be highlighted

1. Unscheduled care
2. Winter Pressures
3. Potential for Covid resurgence

Performance (linked to AOP)

Concerns

1. Unscheduled Care
2. TTG
3. Outpatients

Performance improvements

An updated on National actions to redesign and schedule urgent care will be shared at the Acute Governance Committee in November 2020.

