

NHS Board Meeting
25 March 2020

Lanarkshire NHS Board
Kirklands
Fallside Road
Bothwell
G71 8BB
Telephone: 01698 855500
www.nhslanarkshire.scot.nhs.uk



SUBJECT: SIGNIFICANT INCIDENT FULL CAPACITY PROTOCOL

1. PURPOSE

To provide an update on the Significant Incident Full Capacity Protocol and the number of times that has been invoked.

For approval	<input type="checkbox"/>	For endorsement	<input type="checkbox"/>	To note	<input checked="" type="checkbox"/>
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2. ROUTE TO THE BOARD

This paper has been prepared by Paul Cannon, Board Secretary.

Prepared	<input type="checkbox"/>	Reviewed	<input type="checkbox"/>	Endorsed	<input type="checkbox"/>
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3. SUMMARY OF KEY ISSUES

This approach, to bring about a whole system response, was put in place prior to Christmas 2019, and was adopted by NHS Lanarkshire, both Local Authority Chief Executives, both Health & Social Care Partnerships and the Ambulance Service.

Two appendices are attached to this cover paper. These are

- A) De-escalation protocol
- B) Plan for managing a Significant Incident in the event of reaching Full Capacity Protocol across NHS Lanarkshire

There is a three stage approach to dealing with unexpected surges in demands for Acute Hospital beds. Appendix A sets out the staged approach.

Only by arriving at Stage 3 (Appendix A) would the full protocol be invoked.

Since mid-January 2020, stage 2 has been triggered on 4 occasions (twice at University Hospital Wishaw and twice at University Hospital Hairmyres). Stage 3 has only been activated once, in early March 2020, at University Hospital Hairmyres.

The de-escalation protocol allows a graduated and co-ordinated whole system approach to be adopted to dealing with significant demands on Acute Hospital beds. It has been a key control measure in the approach to facing winter demands, and sets out clearly the actions to be taken in advance so that actions can be taken swiftly and safely.

We will review the use of the protocol in the context of the fuller review of Winter Planning, but there is doubt that it has been significantly helpful in co-ordinating urgent responses.

4. STRATEGIC CONTEXT

This paper links to the following:

Corporate objectives	<input type="checkbox"/>	AOP	<input checked="" type="checkbox"/>	Government policy	<input checked="" type="checkbox"/>
Government directive	<input checked="" type="checkbox"/>	Statutory requirement	<input type="checkbox"/>	AHF/local policy	<input type="checkbox"/>
Urgent operational issue	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>		

5. CONTRIBUTION TO QUALITY

This paper aligns to the following elements of safety and quality improvement:

Three Quality Ambitions:

Safe	<input checked="" type="checkbox"/>	Effective	<input type="checkbox"/>	Person Centred	<input checked="" type="checkbox"/>
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Six Quality Outcomes:

Everyone has the best start in life and is able to live longer healthier lives; (Effective)	<input checked="" type="checkbox"/>
People are able to live well at home or in the community; (Person Centred)	<input checked="" type="checkbox"/>
Everyone has a positive experience of healthcare; (Person Centred)	<input type="checkbox"/>
Staff feel supported and engaged; (Effective)	<input type="checkbox"/>
Healthcare is safe for every person, every time; (Safe)	<input type="checkbox"/>
Best use is made of available resources. (Effective)	<input checked="" type="checkbox"/>

6. MEASURES FOR IMPROVEMENT

None.

7. FINANCIAL IMPLICATIONS

None.

8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

The protocol is a key mitigation factor on the Board's Corporate Risk Register.

9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

Vision and leadership	<input checked="" type="checkbox"/>	Effective partnerships	<input type="checkbox"/>	Governance and accountability	<input checked="" type="checkbox"/>
Use of resources	<input checked="" type="checkbox"/>	Performance Management	<input type="checkbox"/>	Equality	<input type="checkbox"/>
Sustainability Management	<input checked="" type="checkbox"/>				

10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

None.

11. CONSULTATION AND ENGAGEMENT

The protocol was subject to discussion and agreement by NHS Lanarkshire's Corporate Management Team, both Local Authority Chief Executives, both Health & Social Care Partnerships and the Ambulance Service.

12. ACTIONS FOR THE BOARD

The Board is asked to not that:

Approve	<input type="checkbox"/>	Endorse	<input type="checkbox"/>	Identify further actions	<input type="checkbox"/>
Note	<input checked="" type="checkbox"/>	Accept the risk identified	<input type="checkbox"/>	Ask for a further report	<input type="checkbox"/>

1. Note the update.

13. FURTHER INFORMATION

For further information about any aspect of this paper, please contact:

Paul Cannon
Board Secretary
Telephone: 01698 858180

17 March 2020