Appendix One

<u>Monklands Replacement Oversight Board – Questions from members 22.06.2020</u>

Questions	Submitted by	Response	Respondent
The documentation states 402 people had self- nominated to be involved in this process, How will you ensure a true representation from the wider public taking account to comply with the recommendations for this process and the 51 public / 49 staff ratio?	Margaret Moncrieff/ Robert Craig, South Lanarkshire Health & Social Care Forum	As discussed in the papers, a weighting exercise will be undertaken to ensure the scores returned are representative of the agreed proportions.	Nick Duffin, The Consultation Institute
An MSP briefing took place and an adjustment was made to the ratios. Can assurance be given to the board members that these changes will be enough to satisfy MSP/MP concerns?	John Wilson, North Public Partnership Forum	The Consultation Institute reviewed the proportions independently and with some minor revisions are fully satisfied that the proportions are now entirely appropriate.	Nick Duffin, The Consultation Institute
How far will the ratios of participants be broken down within the report ensure all areas are represented?	John Wilson, North Public Partnership Forum	The report will show the actual returns per area and staff group, These will be consolidated to reflect the agreed proportions in the final report.	Nick Duffin, The Consultation Institute
Some people will find this exercise difficult to follow especially when there is no direct support. They will require to take notes on what they want to ask, make a phone call, and take notes of the information they receive, then apply to the exercise. This is far too	Margaret Moncrieff/ Robert Craig, South Lanarkshire	The Consultation Institute have an expert support team who are confident they can help with any queries from all participants.	Nick Duffin, The Consultation Institute

complicated. There needs to be a better support mechanism. Maybe a staged approach making call back phone calls after each stage. Contamination assurances must always be considered and be subject to several independent sources - especially in view of current concerns of any Health facility and future long term projects viewed as such to prevent circumventing of necessary regulations.	Teresa Mullen, North Lanarkshire Tenants & Residents Association	Additionally there has already been work undertaken to test the documents for ease of use by a number of members of the Stakeholder Engagement Group. The documents reviewed today include their suggested improvements. A large number of experts were involved in preparing the contamination info on each site this included WSP and Soil Engineering both of whom are experts in their field. Also, all specimens were sent for testing at independent labs. It is worth noting that the information contained within the pack is condensed for easy reading, however, each site has an individual report which includes historical land information. All	Graham Johnston, Head of Planning & Development Graeme Reid, Project Director
What will happen if only 60 participants return their scores and there is an unfair spread across localities?	Donald Masterson, Cumbernauld Community Forum	includes historical land information. All sites have been assessed and have been deemed suitable for building a healthcare facility. When the site scoring exercise is concluded, further information on the preferred site will be brought back to this board for review. The returns will be monitored and further contact will be made to participants if initial returns are low.	Nick Duffin, The Consultation Institute

Can additional nominations be put forward at this stage?	Donald Masterson, Cumbernauld Community Forum	Nominations are now closed.	Nick Duffin, The Consultation Institute
At the event on the 10th March, several representatives were not scoring on the evidence presented but on their personal preference. How will you ensure that the scoring is open and honest and appropriately focussed?	Margaret Moncrieff/ Robert Craig, South Lanarkshire Health & Social Care Forum	The completed scores will be collated and sensitivity analysis will be undertaken which will show clearly if someone has scores based on personal preference. This is often the case in scoring exercises, however, due to the number of participants the results tend to even themselves out. The report will detail the breakdown by all areas as well as the overall highest scoring site.	Nick Duffin, The Consultation Institute
There was a great deal of information provided which was time consuming to read, however, the time and patience was necessary to be able to score effectively. The information was presented in a clear and understandable format.	Teresa Mullen, North Lanarkshire Tenants & Residents Association	Dr Thomson thanked Mrs Mullen for her valuable feedback.	Dr Lesley Thomson, Board Chair
The information contained within the pack should have been shared earlier following the 10 th march exercise and more detailed information regarding current and future services which will be provided at the new hospital.	Teresa Mullen, North Lanarkshire Tenants & Residents Association	The information within the pack has undergone rigorous review by the Scottish Health Council and other experts prior to sharing today. It will be shared with participants as soon as approval to proceed is given.	Colin Lauder, Director of Planning, Performance and Property

		In terms of future services within Lanarkshire, all three acute hospitals (Monklands, Hairmyres and Wishaw) are big enough to accommodate any clinical service and the existing services within the Monklands site will transfer to the new hospital.	
The next stage after the scoring exercise will be a financial evaluation of each shortlisted site. Are we confident the public understand this process and should we consider sharing this in advance?	Brian Moore, Non-Executive Director	Each shortlisted site is allocated a cost per benefit point assessment as detailed within the Scottish Capital Investment Manual. The overall costs for each site have already been published, however, NHS Lanarkshire will again publish the full information prior to making a final recommendation to the NHS Lanarkshire Board and Scottish Government.	Colin Lauder, Director of Planning, Performance and Property