# HEALTHCARE QUALITY ASSURANCE & IMPROVEMENT GOVERNANCE COMMITTEE: DR LESLEY THOMSON, CHAIR



## Meeting on 22<sup>nd</sup> July 2020

#### **Key Issues Considered**

- 1. Consent Form (Elective Surgery, Covid 19 risk) and Patient Information Leaflet Dr Keaney provided an update regarding the consent form and patient information leaflet for those who require elective surgery. The Committee heard that patients are appraised regarding the risk of Covid 19 in full discussion with the clinician and pre-assessment team and the patient is given assurance of mitigations to reduce the risk of contracting the virus. Dr Keaney noted a change to the document regarding surgery preparation, i.e. only one swab is required from the patient (previously two). Dr Burns advised that the consent form and patient information leaflet are two documents from a suite of information given to patients to support them through the process. The Committee agreed on amendments to the leaflet to improve readability i.e. the addition of realistic medicine images.
- 2. Quality Planning & Professional Governance Group Highlight Report The Committee noted the Highlight Report presented by Dr Burns providing updates on several items including the Quality Strategy Implementation Plan, the NHS Lanarkshire Falls Strategy (excellent presentation from Mr McCrossan and Mrs McInally, to be shared with HQAIC members at the September 2020 meeting), Professional Governance Framework updates, Orthopaedic Policy update presented by Mr Al Murray and Duty of Candour. Mr E Docherty agreed it would be beneficial to consolidate best practice and share learning regarding the Falls Strategy with Care Homes.
- 3. Acute Clinical Governance & Risk Management Group Highlight Report

Dr Keaney presented the Highlight Report, noting medicines safety work in University Hospital Wishaw who have had a reduction in penicillin allergies. The Committee heard that NHS Lanarkshire is the 2<sup>nd</sup> best performing Board regarding HSMR and a 50 case-note review will be undertaken at each of the 3 acute hospitals as priority and a report provided for the September meeting. Dr Keaney advised that the NHS Lanarkshire guidelines app had been successfully launched and waiting times for some services have increased due to the backlog

created while the focus was on patients with Covid 19. Innovative, virtual clinics are helping services to see patients and mitigate risk.

### Any Decisions / Approvals taken to highlight

- 1. A number of other Highlight Reports and Annual Reports were considered, in keeping with the assurance role of the Committee, and these included the Care Homes highlight report, the Quality & Safety dashboard, the Quality Strategy highlight report, the Extract of Corporate Risk Register (clinical), High Value Claims, the Adverse Events highlight report (including Duty of Candour) the Resuscitation Committee Annual Report, the Information Governance Annual Report, the Area Drugs & Therapeutic highlight report, the Clinical Policies Endorsement Process, the SPSO SBAR and Report on Feedback, Comments, Concerns & Complaints (Interim Annual Report), the Person Centred Care Annual Report, the Organ Donation Annual Report, the Committee Workplan, an Inpatient suicide SBAR and the updated HQAIC and Quality Planning & Professional Governance Group (QPPGG) Reporting Schedule.
- 2. Mr G Docherty presented the Information Governance (IG) Annual Report and SBAR regarding a Covid 19 IG Breach. The Committee discussed the importance of a whole system approach to sharing the learning in real time from breaches and Mr G Docherty, Dr Burns and Mr E Docherty will meet to discuss how best to take this forward.

## Any risks identified that need to be highlighted

- 1. <u>Information Governance</u> the risk of breaches was clearly articulated and full discussion in the Committee on the importance of staff awareness, training and effective IT solutions to help mitigate against human error.
- 2. <u>Inpatient Suicide SBAR</u> the Committee noted the need to maintain a tight focus and timeline regarding the review and honour the recommendations given to the family that NHS Lanarkshire would commission an independent review.