



Heather Knox: Interim Chief Executive

Key Priorities first 6 months

- What?
- Lead whole system recovery and redesign from Covid 19
- Deliver MRP
- Ensure financial control
- Manage smooth transitions
- Build on our strong governance

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Key Priorities first 6 months

- How?
- Building relationships
- Whole system values and principles
- Robust systems and processes with strong governance

Whole system recovery from Covid 19 :

Respond Recover Redesign Renew

- What we bring back will look and feel different
- Great opportunity to design our future environment and create a whole system shared vision
- Raised level of community engagement and ?acceptance of new models
- Build on post life event models eg Canterbury
- Not just about health-digitally enabled virtual care at homes and hi tech care - health plan links to local housing plans tech enabled homes eg Care villages Utrecht
- Joint CPP approach

Pre and post covid 19...

- Working to time based targets
 - Comprehensive service
 - Universal provision
 - Paternalistic provision
 - Face to face
 - Multiple hand offs and hand overs
 - 'Formal' voluntary sector
- Working to urgency/greatest need
 - Service based on realistic medicine principles
 - Targeted service
 - Promote self reliance
 - Virtual contact digitally enabled
 - Direct access and one stop
 - Multiple local informal support networks



Key areas of focus Lanarkshire system wide

- Tackling Poverty
- Employment
- Mental health and well being
- Service redesign focussing on the most vulnerable
- Increased community ownership and mobilisation

- OR... Business, systems, place, economy



Lanarkshire wide agreements

- Building on our existing inequalities work....
 - Develop clear set of shared values and principles with community.
 - Consider use of town boards and other community planning fora as vehicles for this – orchestrated by combined CPPs
 - Review each organisations response and recovery plans to assess opportunities for shared working
 - Consider single resource approach
 - Whole system communications
-Our key output will be our new strategic document.