

ID	Opened Date	Corporate Objectives	Title	Description of Risk	Risk level initial	Mitigating Controls	Risk level current	Risk level Tolerance	Review Date	Risk Owner	Assurance Committee
1587	13/12/2017	Safe	Sustainability of the 2 Site Model for OOH Service	There is a risk that the 2 site model of delivery of an Out of Hours (OOH) service cannot be sustained resulting from national and local disengagement of salaried and sessional GMPs, and recently the nursing workforce, resulting in the potential to adversely impact on patient care, partner services including A&E, the national performance targets and the reputation of the partner agencies.	Very High	<ol style="list-style-type: none"> <li>1. Rates of Pay have been maintained at summer rates until end of Sept 2019.</li> <li>2. BCP in place and work is currently underway to develop an escalation plan for any redirection to A&amp;E.</li> <li>3. OOH report on anticipated weekend activity and staffing at CMT weekly. Exception report against this will also be put in place.</li> <li>4. Workforce action plan in place - linked to GMS sustainability. Senior Management and team are continuing to work on securing sufficient staff/reconfigure jobs to maximise the workforce coverage.</li> <li>5. Regular reporting mechanism for North and South IJBs.</li> <li>6. OOH performance reporting will be a standing item on the performance and audit subcommittee.</li> <li>7. There is a weekly update meeting on the OOH risk register and action plan which includes operational managers and professional leads.</li> <li>8. There is work ongoing with NHS 24 to review processes and procedures in relation to triage.</li> <li>9. Workforce Planning with a focus on securing sufficient staff/reconfigure jobs to maximise the workforce cover.</li> </ol>	Very high	Medium	12/12/2019	Val de Souza	Population Health and Primary Care Committee