

Meeting of NHS Board
26 August 2020

Lanarkshire NHS Board
Kirklands
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SUBJECT: eHealth Annual Report 2019-20

1. PURPOSE

This paper is coming to the NHS Board:

| | | | | | |
|--------------|--------------------------|-----------------|--------------------------|---------|-------------------------------------|
| For approval | <input type="checkbox"/> | For endorsement | <input type="checkbox"/> | To note | <input checked="" type="checkbox"/> |
|--------------|--------------------------|-----------------|--------------------------|---------|-------------------------------------|

2. ROUTE TO THE BOARD

This paper has been:

| | | | | | |
|----------|-------------------------------------|----------|-------------------------------------|----------|--------------------------|
| Prepared | <input checked="" type="checkbox"/> | Reviewed | <input checked="" type="checkbox"/> | Endorsed | <input type="checkbox"/> |
|----------|-------------------------------------|----------|-------------------------------------|----------|--------------------------|

By the eHealth Executive Group.

3. SUMMARY OF KEY ISSUES

- 3.1 The eHealth Annual Report confirms that effective governance arrangements are in place for the management of eHealth Strategy and Delivery Plan.
- 3.2 The report sets out the key work undertaken by the eHealth Executive Group during 2019/20.
- 3.3 The NHS Lanarkshire Digital Health and Care Strategy was approved by the Board on 26 May 2019.
- 3.4 There are two main programmes of work highlighted in the report. The eHealth Programme and the Infrastructure and Application Developments including Cyber Security. The report provides an update on the key projects within each of these areas.
- 3.5 During the year significant progress has been made with the LIMS consolidation project and the deployment of HEPMA.
- 3.6 The Infrastructure and Application Developments has been dominated by work relating to implementing new technology, processes and procedures to meet the need of Cyber Essential Plus and NIS regulations.
- 3.7 A high level workplan for 2019/20 has been developed. This will be managed via the eHealth Programme Board and monitored by the eHealth Executive Group.

- 3.8 As part of Covid-19 RRR a wide range of eHealth solutions have been adopted to facilitate new ways of working and delivering patient care.

4. STRATEGIC CONTEXT

This paper links to the following:

| | | | | | |
|--------------------------|-------------------------------------|-----------------------|--------------------------|-------------------|-------------------------------------|
| Corporate Objectives | <input checked="" type="checkbox"/> | LDP | <input type="checkbox"/> | Government Policy | <input checked="" type="checkbox"/> |
| Government Directive | <input type="checkbox"/> | Statutory Requirement | <input type="checkbox"/> | AHF/Local Policy | <input checked="" type="checkbox"/> |
| Urgent Operational Issue | <input type="checkbox"/> | Other | <input type="checkbox"/> | | |

5. CONTRIBUTION TO QUALITY

This paper aligns to the following elements of safety and quality improvement:

Three Quality Ambitions:

| | | | | | |
|------|-------------------------------------|-----------|-------------------------------------|----------------|-------------------------------------|
| Safe | <input checked="" type="checkbox"/> | Effective | <input checked="" type="checkbox"/> | Person Centred | <input checked="" type="checkbox"/> |
|------|-------------------------------------|-----------|-------------------------------------|----------------|-------------------------------------|

Six Quality Outcomes:

| | |
|---|-------------------------------------|
| Everyone has the best start in life and is able to live longer healthier lives; (Effective) | <input checked="" type="checkbox"/> |
| People are able to live well at home or in the community; (Person Centred) | <input checked="" type="checkbox"/> |
| Everyone has a positive experience of healthcare; (Person Centred) | <input checked="" type="checkbox"/> |
| Staff feel supported and engaged; (Effective) | <input checked="" type="checkbox"/> |
| Healthcare is safe for every person, every time; (Safe) | <input checked="" type="checkbox"/> |
| Best use is made of available resources. (Effective) | <input checked="" type="checkbox"/> |

6. MEASURES FOR IMPROVEMENT

Benefits realisation will be completed for all projects within the eHealth Programme.

7. FINANCIAL IMPLICATIONS

Not applicable.

8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

Risk ID: 1364 – Cyber Security. This risk highlights the possibility of Cyber Attacks within NHS Lanarkshire. The mitigation is being delivered via our Cyber Resilience Action Plan and monitored via the Cyber Security Group which is a sub-group of the Information Governance Committee.

Risk ID: 1669 – GDPR compliance. This risk highlights the risk associated with the organisation operating in compliance with GDPR/Data Protection Act. The mitigation is a series of controls which have been implemented which are monitored routinely at the Information Governance Committee.

9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

| | | | | | |
|-----------------------|-------------------------------------|------------------------|-------------------------------------|-------------------------------|-------------------------------------|
| Vision and leadership | <input checked="" type="checkbox"/> | Effective partnerships | <input checked="" type="checkbox"/> | Governance and accountability | <input checked="" type="checkbox"/> |
| Use of resources | <input checked="" type="checkbox"/> | Performance management | <input checked="" type="checkbox"/> | Equality | <input type="checkbox"/> |
| Sustainability | <input checked="" type="checkbox"/> | | | | |

10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

An E&D Impact Assessment has been completed

Yes *Please say where a copy can be obtained*
 No *Please say why not*

11. CONSULTATION AND ENGAGEMENT

The eHealth Annual Report has been reviewed by the eHealth Management Team and the eHealth Executive Group prior to the NHS Board.

12. ACTIONS FOR THE BOARD

The NHS Board is asked to:

| | | | | | |
|----------|-------------------------------------|----------------------------|--------------------------|--------------------------|--------------------------|
| Approval | <input type="checkbox"/> | Endorsement | <input type="checkbox"/> | Identify further actions | <input type="checkbox"/> |
| Note | <input checked="" type="checkbox"/> | Accept the risk identified | <input type="checkbox"/> | Ask for a further report | |

13. FURTHER INFORMATION

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