

Silver Command Group:	Information and Digital
Purpose:	<p>To provide an overview of decisions made by COVID-19 Silver Command Groups since the last Board meeting on 25 March 2020.</p> <p>The SBARs must provide a clear statement of the risks associated with any proposals / decisions, any actions required of the Board, or assurance being provided.</p>
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Date of Board Meeting	29 th April 2020

Situation

The eHealth department has been required to make immediate and rapid decisions which may be in breach of internal policy, procedure or legislation e.g. General Data Protection Regulations / Data Protection Act (2018) and NIS2018 for operational reasons.

In many instances these decisions are having to be based on assurances from staff, users, services and suppliers over working practices without the usual in-depth analysis, scrutiny, contractual and commercial considerations, agreements, schematics and technical documentation.

Background

Since the response to Coronavirus (COVID-19) started the eHealth department has been actively engaged in reacting to the needs of the organisation by implementing a range of rapid requests to facilitate emerging requirements.

The diversion of resources and the developing situation will have a significant impact on business as usual and planned activities including projects and programmes within eHealth and the wider organisation.

Assessment

Data Protection Act (2018) / General Data Protection Regulations

The need to share information across the healthcare system has required a broadening of access to clinical information across primary and secondary care this has included extending access to;

- Clinical Portal
- Emergency Care Summary
- Key Information Summary
- Extending access to clinical alerts to all doctors and nurses

We have introduced an abbreviated process to support information sharing. This includes the use of a confidentiality agreement.

Advice has been received from the Information Commissioners Office and Central Legal Office as required.

Expenditure out with routine budget

We have undertaken a significant investment in IT equipment (Laptops, headsets, cameras), infrastructure, software and services to support new models of care and to enable approx. 1300 staff to work at home on a daily basis. All additional expenditure has been reported via Finance Silver Command and approval sought through Gold Command as required.

Digital Visiting Solution

An iPad based digital visiting solution has been deployed with Apps such as Facetime, Zoom, Whatsapp and Skype being utilised. The solution has been deployed rapidly without full policies, procedures being in place.

eHealth Programme and Planned Activity

A number of projects within the eHealth Programme are on-hold. This includes completion of electronic prescribing (HEPMA), electronic Lab requesting (OCS) and Community IT (Morse). A revised plan is being developed for consideration outlining options to progress given the on-going situation. Delay costs have been submitted to Finance Silver.

Equipment Loan

As part of our Community IT Programme we had a large number of iPADS which had been purchased to facilitate mobile working across Lanarkshire. As part of Covid response we have loaned: Highland 550 iPads, Borders 40 iPads, Fife 250 iPads, GGC (For Louisa Jordan) 8 network stacking units.

Recommendations

The Board are asked to:

Note the contents of the report.

Note the significant contribution of information and digital to support the response to Covid-19.

Donald Wilson
Director of Information and Digital
24 April 2020