

NHS Board  
27 March 2019

Lanarkshire NHS Board  
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**SUBJECT: A Families Lived Experiences relating to the Inpatient Care and Treatment and subsequent death of their sister**

## 1. PURPOSE

This paper is coming to the Board:

For approval	<input type="checkbox"/>	For endorsement	<input type="checkbox"/>	To note	<input checked="" type="checkbox"/>
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## 2. ROUTE TO THE BOARD

This paper has been:

Prepared	<input checked="" type="checkbox"/>	Reviewed	<input type="checkbox"/>	Endorsed	<input type="checkbox"/>
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by the Executive Director of Nursing, Midwifery and Allied Health Professionals and has been shared for comment and approval by the family with regard to the level of disclosure of the patient's identity.

## 3. SUMMARY OF KEY ISSUES

Yvonne Robson was an inpatient in Ward 20 in Hairmyres Hospital from 9 October 2014 until 26 November 2014, and from 23 December 2014 until her death on 23 May 2015. Her diagnosis was of severe depression in the context of a 25+ year history of bipolar affective disorder. At the time of her death she was on an extended weekend pass from hospital which had been pre-arranged as part of a discharge plan.

On 24 May 2015 the ward was contacted by the Police reporting that they had found a body, which was later identified as Yvonne.

Following Yvonne's death, in line with NHS Lanarkshire protocol, a Significant Adverse Event Review (SAER) was undertaken, and an Action Plan compiled. The outstanding action within the Plan was to provide an opportunity for the family to meet with the Board to present their experience, and this has been arranged in collaboration with the family for the March 2019 Board meeting.

Yvonne's brother Damian, and sister, Karen, will address the Board, and will be supported in their presentation by their brother Brian and sister Elaine.

## 4. STRATEGIC CONTEXT

This paper links to the following:

Corporate Objectives	<input checked="" type="checkbox"/>	LDP	<input type="checkbox"/>	Government Policy	<input type="checkbox"/>
Government Directive	<input type="checkbox"/>	Statutory Requirement	<input type="checkbox"/>	AHF/Local Policy	<input type="checkbox"/>
Urgent Operational Issue	<input type="checkbox"/>	Other	<input checked="" type="checkbox"/>		

## 5. CONTRIBUTION TO QUALITY

This paper aligns to the following elements of safety and quality improvement:

### *Three Quality Ambitions:*

Safe	<input checked="" type="checkbox"/>	Effective	<input checked="" type="checkbox"/>	Person Centred	<input checked="" type="checkbox"/>
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### *Six Quality Outcomes:*

Everyone has the best start in life and is able to live longer healthier lives; (Effective)	<input type="checkbox"/>
People are able to live well at home or in the community; (Person Centred)	<input checked="" type="checkbox"/>
Everyone has a positive experience of healthcare; (Person Centred)	<input checked="" type="checkbox"/>
Staff feel supported and engaged; (Effective)	<input type="checkbox"/>
Healthcare is safe for every person, every time; (Safe)	<input checked="" type="checkbox"/>
Best use is made of available resources. (Effective)	<input type="checkbox"/>

## 6. MEASURES FOR IMPROVEMENT

These were captured in the Action Plan established after the investigation arising from Yvonne's death and have been reported via the Healthcare Quality Assurance & Improvement Committee.

## 7. FINANCIAL IMPLICATIONS

There are no financial implications.

## 8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

An Action Plan was established following the investigation of Yvonne's death and the presentation to the NHS Board is the final action to be completed.

## 9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

Vision and leadership	<input type="checkbox"/>	Effective partnerships	<input checked="" type="checkbox"/>	Governance and accountability	<input checked="" type="checkbox"/>
Use of resources	<input type="checkbox"/>	Performance management	<input type="checkbox"/>	Equality	<input type="checkbox"/>
Sustainability	<input type="checkbox"/>				

## 10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

Yes   
No

Not appropriate.

## 11. CONSULTATION AND ENGAGEMENT

This paper has been prepared without prior consultation with any formal group; however it has been shared for comment and approval by the family with regard to the level of disclosure of the patient's identity.

The paper sets out the purpose prior to the Board engagement with Yvonne Robson's family. It is intended to provide Board Members with some background information in advance of a presentation by Karen Wood and Damian Robson.

## 12. ACTIONS FOR THE BOARD

The Board are asked to:

Approval	<input type="checkbox"/>	Endorsement	<input type="checkbox"/>	Identify further actions	<input type="checkbox"/>
Note	<input checked="" type="checkbox"/>	Accept the risk identified	<input type="checkbox"/>		

## 13. FURTHER INFORMATION

For further information about any aspect of this paper, please contact Irene Barkby, Executive Director of Nursing, Midwifery and Allied Health Professionals on 01698 858194 or by email at [irene.barkby@lanarkshire.scot.nhs.uk](mailto:irene.barkby@lanarkshire.scot.nhs.uk)