

## **BOARD EXECUTIVE TEAM REPORT**

### **Aim**

The aim of this report is to update Board Non Executive Directors on areas of activity within the Board Executive Team Director's portfolios. The template for this report has been revised following feedback from Non Executive Members, and Directors have been invited to focus on key strategic / operational issues to bring to the attention of Non Executive Directors, not otherwise covered in the Board papers.

### **1. Chief Executive**

#### **BREXIT**

Lanarkshire NHS Board actions to respond to the United Kingdom's decision to leave the European Union, commonly known as BREXIT, has resulted in a decision by the CMT to go live again with the Command Structure as of Monday, 2<sup>nd</sup> September 2019. Significant work has already taken place, but the full extent of the potential impact of this remains unclear and presents a significant risk to the NHS Board.

#### **ISS UK at University Hospital Hairmyres**

Having recently spoken with ISS UK and then met local MSPs/MPs to discuss the specific concerns regarding the changes to the ISS payroll and the impact this is having on staff working at University Hospital Hairmyres (UHH) I wrote on the 10<sup>th</sup> May 2019 to the Director, Prospect Healthcare (Hairmyres) Ltd, requesting his direct involvement in order that this matter comes to a sensible and quick conclusion.

A response was received on the 17<sup>th</sup> May 2019, noting their concern and assurance that they will continue to liaise with ISS over this matter.

I met with Directors of Prospect Healthcare and ISS on 3<sup>rd</sup> July 2019.

The meeting discussion focussed on NHS Lanarkshire's expectation that Prospect ensure no disruption to services during any industrial action and we sought assurances on business continuity planning and actions being taken to resolve this dispute.

I am disappointed that the ISS payroll changes at UHH are now going to result in industrial action. We are concerned that this could have a detrimental impact on patient care. The intended date of Strike Action is Monday 2 September 2019 commencing 00:01 to cease on Tuesday, 3<sup>rd</sup> September 00:01.

#### **Buchanan/St Ambrose High School Independent Review**

NHS Lanarkshire has welcomed an Independent Review Report, published on 9<sup>th</sup> August 2019 which confirms that the Buchanan and St Ambrose High School Campus in Coatbridge is safe.

The Independent Report endorses NHS Lanarkshire's position that the schools are safe, praises how the Public Health Team investigated and recommended that both schools open as planned on Wednesday, 14 August 2019, enabling pupils and staff to return and, crucially, to continue with the pupils' education.

The report was commissioned by the Scottish Government in June 2019, co-lead by an independent public health expert, to investigate health concerns at the school.

The Report can be reviewed on the Scottish Government website:

<https://news.gov.scot/news/independent-review-of-coatbridge-school-campus>

### **Monklands Replacement/Refurbishment Project**

The Board of NHS Lanarkshire approved proposals to implement the recommendations of the Independent Review of the process followed by the Monklands Replacement/Refurbishment Project on the 30<sup>th</sup> July 2019.

The review's findings were published on 27 June 2019 and the full report is available at the following link - [https://www.gla.ac.uk/media/media\\_653870\\_en.pdf](https://www.gla.ac.uk/media/media_653870_en.pdf)

On the 27<sup>th</sup> June 2019 the Cabinet Secretary for Health and Sport wrote to the NHS Board Chair, and in that letter recognised that the options to either refurbish or redevelop the existing site of University Hospital Monklands were not viable, and so it was recommended that the designation of the project moving forwards becomes the "Monklands Replacement Project" (MRP).

### **Strategic Partnership with the University of Strathclyde**

The NHS Board is seeking to work collaboratively with the University of Strathclyde.

This strategic collaboration seeks to deliver a shared vision of the NHS Lanarkshire strategy, Achieving Excellence and the University of Strathclyde vision of being '*A leading international technological university, inspired by its founding mission, that is socially progressive and makes a positive difference to the lives of its students, to society and to the world*'. Through this joint arrangement, both parties are seeking to transform lives by delivering proven innovative health and social care approaches, while enriching communities and innovating for health, social, and economic impact.

On behalf of NHS Lanarkshire, the Director for Allied Health Professions is the lead for the development of the University of Strathclyde Strategic Partnership.

It is proposed that a Strategic Partnership Agreement is signed with the University of Strathclyde that mirrors our Strategic Partnership Agreements with Glasgow Caledonian University and the University of the West of Scotland.

## **2. Executive Director of Nursing, Midwifery, & AHPs**

**NMAHP Development Events** focused on Building a Psychologically Safe and Fearless Organisation -*Through Confident, Competent, Compassionate and Collaborative Leadership* was held on both the 28 June and 12 July 2019 to ensure maximum opportunity was afforded to Senior NMAHP's and Service/Locality Managers to come together to reflect on a number of key pieces of theory which have been and continue to be applied by the Senior NMAHPs in undertaking their roles. The events allowed attendees to consider new theory in a collaborative and participative manner. The days provided opportunities for networking and building relationships with those who are strategically and operationally accountable for leading and managing the NMAHP workforce whilst discussing and debating the learning from a series of TED Talks by Simon Sinek on *Why Good Leaders Make You Feel Safe, First Why and then Trust* and *Start with Why – How Great Leaders Inspire Action*. A total of 53 Senior NMAHPs and Service/Locality Managers were in attendance and participated fully during these particular events.

**Safe Staffing - Workload Workforce Planning Activity** has commenced with the utilisation of a number of the available common staffing methodologies. As planned, ahead of each tool being deployed training has been provided for key stakeholders allowing familiarisation with the tools and methodologies. Support has been provided throughout the run and post run reviews have allowed user issues to be highlighted allowing the training and guidance to be enhanced ahead of any future runs.

This approach is allowing staff in NHS Lanarkshire to gain greater understanding of what is required and consider how best the data quality is improved ahead of full implementation.

### 3. Executive Medical Director

#### National meetings

I continue to attend meetings of Scottish Association of Medical Directors (SAMD) and represent that body on a number of committees with ongoing work since the May Board update including: Doctors and Dentists in Training Lead Employer Steering Group; 24 hour Expert Working Group; Scottish Junior Doctors/ Management Steering Group and Review of Aneurysm Screening Standards. The SAMD Annual General Meeting in May was a particularly valuable meeting to reflect with colleagues from across Scotland on the implications of the Sturrock Report and also offered an opportunity to support colleagues from NHS Highland who shared some of the challenges they had face. SAMD are also discussing the implications of Safe Staffing Legislation as it applies to medical staff and multi-professional teams.

I participated in the June meeting of the Discovery Oversight Board meeting and attended the Official Opening of the University of the West of Scotland Lanarkshire Campus.

I also attended the NHS Scotland Event at SEC Glasgow in May and supported our newly graduated Patient Safety Fellows at the Scottish Quality & Safety Fellowship Workshop at Golden Jubilee.

#### Within NHS Lanarkshire

The Head of Research & Development and I met with the team from Chief Scientist Office to consider the Board's performance in 2018-19 in the context of comparator boards and the national picture. This was a very positive reflection on the performance with R&D over that time and shows growing sustainability.

I chaired an Adverse Events Senior Stakeholder session at Hamilton Town House and led an induction session with new consultants; also input to a welcome and induction session for all newly qualified doctors (Foundation Year One) coming to work in NHSL.

I undertook a very impressive Patient Safety Leadership Walkround of Wards 20 & 21 at University Hospital Monklands (UHM) where staff demonstrated a transformative value management approach to reduce falls with harm and a reduction in associated costs.

I attended Quality Improvement Showcase Events at both University Hospital Hairmyres (UHH) & Wishaw (UHW) and had leadership walkrounds at both UHM & UHW.

I also undertook visits across other parts of the service:

- The Clinical Research Department in Ward 25, UHM and the Clinical Research Department in Ward 18 UHH. Staff shared their enthusiasm for recruiting to trials where in some multi-centre trials in which we participate, we are the highest recruiters in the UK. Lack of consistent space was noted by both teams
- Pharmacy Departments at UHM & UHH where teams shared their ongoing work in improving quality in medicines management and identifying areas for potential waste reduction with significant savings. I also visited the new Aseptic Suite which will serve all of NHSL.
- I met with Practice staff at Stonelaw Practice in Rutherglen Primary Care Centre. Here I met with 2 Pharmacists and a Pharmacy Technician, newly appointed by NHSL to provide pharmacotherapy input to the Practice. GPs, Practice Manager and the Pharmacy Team were all really pleased with how well the service was working with a faster turnaround for prescriptions following discharge from hospital; early face to face discussions between patients and

pharmacists to adjust medicines and significant release of GP time to develop other areas of professional practice.

#### **4. Director of Planning, Performance and Property**

The publication of the Independent Review of the Monklands Replacement/Refurbishment Project led to significant work by the Project Team and Planning & Development Team in the preparation of the action plan for submission to the Cabinet Secretary for Health & Sport. I chaired the final meeting of the MRR Project Board, to be superseded by the Monklands Project Oversight Board in the near future.

The newly-styled Monklands Replacement Project (MRP) Team continue to develop detailed plans and room data sheets for the proposed new hospital, albeit significant elements cannot be designed until a location is fixed.

The recruitment of a MRP Chief Nurse was unsuccessful. A further recruitment process will be launched.

The West of Scotland Laundry team was awarded a gold medal from the Royal Society for the Prevention of Accidents, the fifth time this accolade has been achieved.

Barry McDines was appointed from the private sector as Deputy Director for PSSD and will take up his new post in early September.

I was appointed as vice-chair of the National Directors of Planning Group.

Following recent discussions at CMT and APF, a test-of-change for the management of car parking will be trialled at University Hospital Hairmyres, Motherwell Health Centre and Kirklands. Further information will be brought to the September PP&RC meeting.

In my role as planning lead for the national Thrombectomy Advisory Group, I co-presented the initial business case for a pan-Scotland stroke thrombectomy service to the National Planning Board. The work in completing the business case and implementing a service across Scotland will continue well into 2020.

As part of the “back to the floor” and my continuing induction I spent time with colleagues in Kello Hospital, Ladyhome Hospital, UHM catering department, UHM maintenance services and UHM ward 16 (haematology).

#### **5. Director of Information and Digital Technology**

Hospital Electronic Prescribing and Medicine Administration (HEPMA): is nearing full deployment across University Hospital Monklands. Engagement has started at University Hospital Hairmyres and expected to be completed by the end of 2019.

Laboratory Information Management System (LIMS): We are now fully live on the Technidata LIMS, consolidating from three systems to one. The project is now progressing with Order Communications implementation across Primary and Secondary Care.

PatientTrak: The system is now live as a ‘test of change’ in 4 wards at University Hospital Monklands. Observations are being captured electronically, real-time at the bedside and linking to medical devices. A Business Case is being prepared to facilitate this functionality across our hospitals.

The Community IT Programme: has been progressing the building of the new platform to host Cambric Morse. The test / development environments are available enabling the project to progress to on-board the first service by end of 2019.

Cyber Security and Network Information Systems (NIS) Regulations. Our project continues to develop our Cyber Security posture to meet Cyber Essential Plus and NIS Regulations. Scottish Government (competent authority) are in the process of establishing an audit programme for all Health Boards classified as 'operators of essential services'.

GP IT Re-Provisioning: Work has started to prepare our GPs to plan for changing their GP Systems between 2020 and 2022. The system is currently 'on premise' and we will be moving to a 'Cloud' based GP System selected from the national GP Framework Contract.

## 6. Director of Human Resources

**Strategic HR Forum – Scottish Government Health Workforce Directorate:** I attended a meeting on 5<sup>th</sup> July 2019 of the Strategy Forum and a number of topics were discussed including Whistleblowing, Workforce Planning, Single System Collaboration, Brexit (preparedness), John Sturrock report and Staff Governance.

**NHS Scotland Global Citizenship:** I attended a seminar on Friday 24 May 2019 at University Hospital Wishaw to showcase the NHS Lanarkshire contribution to Global Citizenship. Guest speakers included Ms Kerry Chalmers, Scottish Global Health Collaboration Unit and Mr Mike McKirdy, Consultant Surgeon and Director of Global Health, Royal College of Physicians and Surgeons (RCPS), Glasgow.

**Patient Safety Leadership Walkround:** I participated in two patient safety leadership visits to Ward 11 and Out-Patients University Hospital Wishaw on 18<sup>th</sup> June 2019. I was impressed by the Team approach to service delivery and the clear focus on Patient Safety articulated by the Management Team and the staff we spoke with during both visits.

**Project Search Graduation:** As Chair of the Steering Group, I attended the 2019 Project Search Graduation event on the 11<sup>th</sup> June 2019. This year the event was hosted by North Lanarkshire Council and 24 students graduated. Recruitment for 2019/20 programme is complete with 24 students commencing on 26 August 2019. As this is the 10<sup>th</sup> Anniversary year for Lanarkshire, Search the partner organisations have agreed to mark this achievement with a number of events across the year. NHS Lanarkshire are hosting the Graduation on 9<sup>th</sup> June 2020 and planning has commenced to recognise the 10<sup>th</sup> Anniversary of the first and most successful Search site in Scotland.

**Staff Awards Ceremony 2019:** I was delighted to host a finalists table with my non-executive Director colleague Margaret Morris, this was an exceptional event and a marvellous opportunity to recognise the commitment, dedication and effort from individuals and teams.

**Promoting Attendance Seminar:** I co-chaired an Attendance Improvement Seminar on 23<sup>rd</sup> July 2019 with Lilian Macer, Employee Director. The event was well attended with equal representation from Staff Representatives and Service Leaders. The objective was to engage stakeholders in the design of an improvement plan which would then translate to a Project Initiation Plan to reduce absence rates by at least 0.5%. The focus of the work is policy compliance, employee support, general health and wellbeing, workforce efficiency and financial improvement.

## 7. Director of Finance

NHS Lanarkshire's Annual Procurement Report was published in August and can be found at <https://www.nhslanarkshire.scot.nhs.uk/download/procurement-annual-report/>.

To provide a broader overview of procurement activity within the Board and how it is adding value, the report goes beyond the requirements of the Procurement Reform (Scotland) Act 2014. As well as regulated procurements it reports on activity for those contracts under £50k, information on savings achieved or planned and also contract compliance.

## 8. Director of Public Health

**NHS Lanarkshire's health improvement department Infomercial:** NHS Lanarkshire's health improvement department has produced a new, short infomercial aimed at young people to highlight the importance of regularly checking your mouth and looking out for the signs and symptoms of mouth cancer. The infomercial, developed in partnership with the Coatbridge Peer Education Group and Community Learning and Development, North Lanarkshire, provides useful information on the steps to take to lower the risk of getting mouth cancer. The new resource was funded by the Ben Walton Scholarship and Development Grant hosted by the Royal College of Physicians and Surgeons of Glasgow. Following the launch of this new infomercial on 26 June 2019, a motion was lodged in the Scottish Parliament by the Central Scotland MSP Margaret Mitchell on 1 July 2019. More information is available at:

<https://www.nhslanarkshire.scot.nhs.uk/mouth-cancer-infomercial>

<https://www.parliament.scot/parliamentarybusiness/28877.aspx?SearchType=Advance&ReferenceNumbers=S5M-18026>

**Buchanan/St Ambrose School Campus:** The Independent Report on the campus was produced on Friday 9 August 2019. The Independent Review Team re-affirmed our assessment that there are no public health risks associated with the campus and also praised the efforts of the Public Health Team. Both NHSL and North Lanarkshire Council have accepted the recommendations made in the report and we will support the Council in their efforts regarding the Site Recovery Team which will be convened. I take this opportunity to praise the efforts of my department. I know that I should not highlight individuals as it was a brilliant team effort, however I take this opportunity to praise the work and the leadership of Dr David Cromie.

**Brexit :**With the change in Prime Minister, the risk of a 'no deal' exit from the European Union has increased. This has been fully discussed at CMT and significant efforts are underway to ensure that we are as best placed as we can be if a 'no deal' exit occurs.

**Director of Dentistry:** With the support of colleagues from Human Resources, a role description has been agreed and the Control of Recruitment (COR) has been approved and the process of recruitment is underway.

## 9. Director of Communications

**Communications and Engagement Strategy:** Work is underway to develop a new NHS Lanarkshire Communications and Engagement Strategy. A short life working group, which met for the first time in July, has been formed to ensure that representatives from the public partnership/health and social care forums, staff side, Scottish Health Council, NHS Lanarkshire and the health and social care partnerships are involved in the production of the strategy. The overall aim of the strategy is to ensure engagement resources and activities across Lanarkshire are coordinated to meet the requirements of relevant guidance and ensure effective engagement with stakeholders. Meetings are taking place with individual non-executive directors. A Board seminar session on the strategy is scheduled for 25 September 2019. It is anticipated that the strategy will be ready for consideration by the Board in January 2020.

**DBI Communications:** The national Distress Brief Intervention (DBI) programme took a decision in December 2018 to extend its communications support to a full time basis which began in April 2019. This support is provided by NHS Lanarkshire Communications Department through a service level agreement. The communications priorities over the 2019/20 period have been identified as:

- Continuing to support the ongoing incremental roll out of the programme in the four pilot areas.
- Support the extension of the programme to include 16&17-year-olds which began in Lanarkshire and the Borders in May, and Aberdeen and Inverness in July.
- Support the implementation of an ‘associate programme’ which aims to share DBI learning in other areas.
- As early evaluation of the programme highlights success, seek out opportunities to tell the positive DBI story.

**Primary Care Improvement Plan Communications and Engagement:** Plans are in progress for this year’s flu season, where NHS Lanarkshire staff will vaccinate two to five year olds (not in school) and 65 to 74 year olds, instead of GP practice staff. This has involved dedicated communications to GPs and practice staff. The dedicated website [www.thislanarkshire.org](http://www.thislanarkshire.org) has been refreshed and is being updated to host all information about the Primary Care Improvement Plan. Ongoing work to increase engagement and followers of the @LanPCIP twitter account. Meetings have been arranged with the community and voluntary sectors in North and South Lanarkshire to take forward work on the engagement plan.

## 10. Director of Acute Services / Deputy Chief Executive

### UNIVERSITY HOSPITAL WISHAW

- The Unscheduled Care improvement plan continues to be progressed by the Directorate team with a number of PDSA cycles being undertaken to support initiatives and improvements within the Emergency Department
- Support has been given to recruit a 1 year Band 7 Physiotherapist post within the ED Department to support an improvement initiative.
- An Emergency Department Multi-disciplinary “day away” event is planned for 22<sup>nd</sup> August 2019
- A successful re-launch event for the Discharge Lounge took place on 26<sup>th</sup> June 2019, supported by colleagues from the Scottish Ambulance Service
- The new hairdressers “Styles and Smiles” within Ward 9 has been selected as a finalist in the Scottish Dementia Awards
- 3 Submissions from the Directorate for posters for quality week 2019 have been selected under the Quality domain of Timely, Equitable and Efficient.
- ‘Best Start’ continues with two teams one of whom are using the on call system and the other the rostered system. It is hoped we will have another three teams up and running prior to December 2019.

### New Appointments

- Two new substantive ED Consultants have been recruited with one commencing in September and the second in October 2019
- Leanne Fowler has been appointed as substantive Senior Charge Nurse within Ward 5
- Jim Duffy has been seconded to the North Partnership for 9 months and Maureen Dobbin has been seconded to the post of Service Manager for 9 months
- The Directorate welcomes Dr Seenikatty Hakim who is a new Consultant for Stroke Services

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- Kim Brown, Charge Nurse in ward 11 has been appointed into the Surgical Senior Nurse post on an interim basis, providing backfill for Maureen Dobbin.
- Pauline Warnock the Surgical Service Manager has been seconded into the interim Deputy Site Director post.
- Carole Burns has been successful in gaining a short secondment to a Senior Midwife post at UHW for Inpatients.
- Elaine Drennan has been successfully appointed as Senior Midwife for Maternity and Neonatal Unit.

### UNIVERSITY HOSPITAL HAIRMYRES

- Hairmyres would like to welcome Graham Simpson, our new Interim Deputy Site Director. He is well known to the team and we are looking forward to working with him over the coming months. We have restructured our site management team to enable Graham to focus on our unscheduled care performance.
- We had a very successful multidisciplinary surgical vision away day where we investigated future options for the surgical floor at UHH.
- Brian McGurn and his QI team hosted a fantastic and very well attended quality improvement evening showcase. This multidisciplinary event highlighted a high volume of excellent improvement work in UHH and the community
- Following recommendation from the Scottish government we hosted visits from Ayrshire and Arran and the Royal Alexandra Hospital Paisley to share learning from our daily Hospital Safety Huddle.
- We launched a priority patient initiative to improve hospital safety and flow. This demonstrated earlier discharges across the hospital and this work continues to develop.

### UNIVERSITY HOSPITAL MONKLANDS

- The Patientrak electronic observations system is now up and running in the 4 pilot wards at Monklands. Benefits so far include increased compliance, accuracy and frequency of observations as well as nursing time saved. Sepsis six is being tested via Patientrak.
- Electronic Assessments for Malnutrition Universal Screening Tool (MUST), Nutrition & Fluid Balance have also now been added to the system and the site team are working through an implementation plan.

#### New Appointments

##### **Nursing Appointments**

Donna Marie McGroarty appointed as Senior Charge Nurse, Ward 2

##### **Consultant Appointments**

Dr Pankash Goyal, Acute – 07/08/19

Mr Tarek Amer, Urology – 19/08/19

Dr Graham McCallum, COTE – 26/08/19

Dr Morven Morrison, Respiratory – 14/08/19

Dr Viv Li, Acute – September 2019

Dr Tim Crowe, Respiratory – 16/09/19

- Mr Malcolm Wright visited the site on 1<sup>st</sup> July 2019. In his feedback he noted the challenges the building poses, service delivery and praised staff for the levels of care and commitment they displayed despite the environmental difficulties.



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- Professor Jason Leitch, Scottish Government visited the site on 21<sup>st</sup> June and provided positive feedback particularly around digital health and frailty work on site.
- University Hospital Monklands were the first hospital site to achieve 100% compliance for health and safety compulsory and mandatory training.
- Successful key recruitment, to hard to recruit areas, within medial directorate including two new consultants in both respiratory and acute medicine. Significant upturn in site coding performance following roll-out of Hospital Electronic Prescribing and Medicines Administration (HEPMA) across majority of wards on site.
- Throughout the month there have been particular challenges with flow as well as environmental issues within the Emergency Department and adjacent assessment unit which resulted in delays.
- Single Site Pharmacy Aseptic Unit opened.
- Kirstie Woods appointed as Respiratory Diagnostic Advanced Nurse Practitioner to help improve the Lung Cancer Waiting Times pathway.
- NHS Lanarkshire Board evaluation has taken place by an external assessment team for compliance with national standards for the safe delivery of Systemic Anticancer Therapy (SACT) Services in line with the Healthcare Improvement Scotland SACT Governance Framework. The main areas of good practice highlighted: 1) workforce planning 2) staff training 3) clear governance and reporting structures 4) nursing report to cancer management team.
- Scottish Government National Cancer Waiting Times Framework review has taken place by Margaret Kelly, National Cancer Framework Consultant. Excellent report with minor recommendations.
- Mhairi Simpson, Cancer Nurse Consultant has completed and achieved her Non-Medical Prescribing qualification which is a great achievement for Cancer Services.

### 11. Chief Officer, North Lanarkshire Health and Social Care Partnership

A series of staff roadshows are taking place throughout August to communicate the outputs of the Integration Review to frontline staff and managers. The roadshows have been set up in a world café format to support two-way discussions around the future direction of travel. To date around 400 staff have attended, with a further 3 sessions remaining.

The partnership presented its Annual Report on 31<sup>st</sup> July 2019, setting out progress made against the 2018/19 commissioning intentions, performance targets and outcome indicators:

- A&E attendances up by 2.88% against 2017/18
- Emergency admissions up by 0.27% against 2017/18
- Unscheduled bed days down by 4.17% against 2017/18
- Delayed Discharge bed days down by 2.86%
- Last 6 months of life spent at home up 2% to 89%
- Balance of care remaining static
- Improvements in 6 of the 8 outcome indicators currently released by ISD

The partnership's current Commissioning Plan runs until March 2020, with planning already underway to create the next plan for 2020-23. A series of Locality events have been organised for September 2019, with follow up events in November 2019. Wider engagement is planned through existing groups and committees, alongside sessions for elected members, the operational committees in both organisations and the IJB.

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I attended a patient safety walk round in University Hospital Wishaw covering ambulatory care and cardiology and was impressed with the commitment of the staff and innovative approaches displayed. We had a positive debrief with the hospital management team, who displayed a real focus on patient safety and quality improvement.

Following the success of the system within NHS Lanarkshire, the partnership has now rolled out Care Opinion to cover Social Work services.

The Frequent Attender project recently won the People's Choice Award at a recent NHS Scotland event. The project aims to provide intensive support to people who frequently attend Emergency Departments, demonstrating a 23% reduction in attendances and identifying a further 48% of attendances that could have been managed more appropriately by other services.

### **12. Director, South Lanarkshire Health and Social Care Partnership**

The Integration Joint Board of South Lanarkshire was recently pleased to publish its [Annual Performance Report](#) for 2018/19. The report details our achievements for the year and the way forward across the forthcoming years. Some highlights include:

- A reduction in the number of bed days associated with emergency admissions to hospital or unscheduled care
- Minimising the impact to people who have been in hospital and are ready to return home. Our delay discharge bed days have fallen by 10% over the period 2017/18 to 2018/19
- Increasing the number of people who spend the last six months of life at home from 84.2% in 2013/14 to 87% in 2018/19

Looking forward and building on the above, the IJB and its partners undertook significant work throughout 2018/19 to develop a new [Strategic Commissioning Plan](#) for the period 2019-22.

South Lanarkshire Health and Social Care Partnership is in the process of engaging with communities focusing on significant plans to modernise care. An information event on Tuesday 20 August, for example, aims to give people another chance to come along and find out about the plans for a state-of-the-art, new-build facility at the site of the former St Joseph's school in Blantyre, which is now subject to the normal planning process. The information evening follows successful public event on July 31 which was [widely welcomed](#) by the local community. A comprehensive communication plan is supporting the efforts and background materials include and [FAQ](#), [animation](#) and [regular news updates](#). More information will be made available on the partnership website in relation to future engagement events.

An initiative that has improved the lives of people in some Lanarkshire care homes is in the national spotlight once again. The Care Home Continence Improvement project set out to improve approaches to continence care and recently won the making research and evidence real category at the recent prestigious Scottish Social Services Awards. And the exemplary work was the focal point of a recent visit by Mental Health Minister Clare Haughey MSP to mark national Care Home Day. Another focus of the visit was CAPA (Care about Physical Activity) which is about taking part in everyday living skills and making every movement count. Ms Haughey recently met core members of the team during a visit to David Walker Gardens in Rutherglen, one of the care homes where the initiative had been tested. Similarly, Maree Todd, Minister for Minister for Childcare and Early Years also visited David Walker Gardens to see some of exemplary intergenerational work being carried out.

Our Building and Celebrating Communities programme continues to explore how we can generate more space for communities to create the things that matter to them - and how we can support these activities. On August 19, Jason Leith will visit South Lanarkshire Autism Resources Coordination Hub

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on August 19. Since its inception, ARCH has been focussed on facilitating the development of autism support in South Lanarkshire communities - much of which is delivered by communities themselves - alongside partners in the statutory, private and third sectors. For the first time individuals and organisations who have been previously working independently of each other are discovering shared interests and collaborative ventures. For more information visit: <https://bit.ly/2THmVUX>

Final preparations are being made for the introduction of innovative technology that will allow some patients in Lanarkshire to have virtual consultations with their General Practice.

Several Lanarkshire practices will be among the first in Scotland to use Attend Anywhere as part of an improvement study. Attend Anywhere, which works on a similar basis to Facetime, helps health care providers offer secure video call access to their services as part of their day-to-day work. Instead of travelling to their appointment, patients or service users enter an online waiting area from their computer, smartphone or tablet. The service is notified when they arrive, and a health care provider joins the virtual consultation. Trial consultations have now been conducted at some surgeries across North and South Lanarkshire. Some patients of these surgeries may now be offered this type of appointment, where appropriate. Lanarkshire Telehealth team, a Lanarkshire-wide service hosted within South Lanarkshire Health & Social Care Partnership, is leading the ground-breaking work.

We are delighted to announce that three projects under the partnership made it through to shortlisting stage of the prestigious national COSLA awards.

These are:

- Care Home Continence Promotion Project
- Mobile Men's Shed Project
- Clydesdale Integrated Community Support Team

At the time of submission it was confirmed that Clydesdale Integrated Community Support Team had made the shortlist. Congratulations have been extended to all re: the stellar Partnership working that has seen these teams a progress in a highly competitive process.

The Board is asked to **note** the report.

<b>Policy/Strategy Implications</b>	Policy/strategy implications will be addressed in the management of any actions resulting from these events, activities and issues.
<b>Consultation</b>	Board Executive Team
<b>Consultation with Professional Committees</b>	None
<b>Risk Assessment</b>	Risk assessment will be addressed in the management of any actions resulting from these events, activities and issues.
<b>Compliance with Board Policy requirements on Equality and Diversity</b>	Compliant
<b>Resource/Staffing Implications</b>	Resource/staffing implications will be addressed in the management of any actions resulting from these events, activities and issues.

**Approved by**

<b>Name</b>	<b>Designation</b>
Calum Campbell	Chief Executive

**Author(s)**

<b>Name</b>	<b>Designation</b>	<b>Name</b>	<b>Designation</b>
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Irene Barkby	Executive Director for NMAHPs	Heather Knox	Director of Acute Services / Deputy Chief Executive
Jane Burns	Executive Medical Director	Ross McGuffie	Chief Officer, North Lanarkshire Health & Social Care Partnership
Colin Lauder	Director of Planning, Performance and Property	Val de Souza	Director, South Lanarkshire Health & Social Care Partnership
Donald Wilson	Director of Information and Digital Technology		
John White	Director of Human Resources		
Laura Ace	Director of Finance		
Gabe Docherty	Director of Public Health		