

COMMITTEE NAME: CHAIR AND COMMITTEE COMMENTS
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Population Health & Primary and Community Services Governance Committee (Meeting on 16 July 2019)
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Chair: Margaret Morris Non-Executive Director

Key Issues Considered

The committee considered the SBAR on current performance pressures on the **Speech and Language Therapy Children and Young Peoples Service** demand has been increasing since 2012 and to date 82% since that period. Management action has been taken to target *right time* services and to recruit to vacancies and backfill maternity leave. Management will continue to monitor the impact these mitigation measures have on performance and waiting times.

The committee considered the **North & South HSCPs Review of Integration** self-evaluation reports on social care. The committee was satisfied with both reports and commended both HSCPs on the work undertaken to date. The reports have been considered by NHSL Board and North and South Integrated Joint Board. There is an expectation these self-evaluations will be used as a measure for future visits and inspections.

The committee considered the progress report on the **Patient Musculoskeletal Service (MSK) Improvement Plan** (deep dive). It was noted the service has consistently breached the 12 week waiting times target over the last 12 months. A 'deep dive' was undertaken to examine where there were opportunities for service improvement in order to reduce waiting times. This focussed on: benchmarking the service against other NHS boards, demand and capacity, policies, procedures and guidelines and service user/ staff feedback. A copy of the Deep Dive has been provided in the Board papers.

The committee considered the SBAR on **Urgent Care Out of Hours Performance**. The service has experienced workforce sustainability challenges in relation to the GP workforce for some years and the nursing practitioner workforce for the last 6 months. GP sustainability has also been mirrored in the in hours service in recent times. The workforce situation has had an impact on being able to sustain a 2 site model of care in Hamilton and Airdrie localities with a requirement to reduce to 1 site on 4 occasions mid-May to mid-June 2019. Performance has been maintained for 1 and 2 hour home visit and primary care centre appointments. However 4 hour visits and appointments continue to be not met primary due to staffing issues.

The Committee noted the SBAR on **Lady Home Community Hospital staffing pressures** due to the reliance on use of Bank staff, excess hours and overtime. Rural location of the hospital has presented recurrent recruitment issues. A significant investment has been made in both Community Hospitals within the locality to address these pressures.

The committee noted the SBAR on **Fairer Scotland Duty: Strathclyde University/NHSL Health & Social Innovation Programme for Health and Wellbeing**. The Independent Review Panel on the Monklands Replacement Refurbishment Project highlighted the need to engage the community in the planning of the future use of the existing Monklands site after the hospital moves site. The work with UoS will be integral to this process. The committee noted the challenges in resourcing the wider aspirations of the Programme.

The committee noted the **Health Protection Update on: Buchanan/St Ambrose High School Campus situation**: The committee accepted the reassurance there was confidence that the situation has been managed appropriately by NHSL Public Health. **Listeriosis Outbreak UHH**. The committee noted the risk for NHSL is assessed as low, however due to the 70 day incubation period vigilance will be maintained during this period. To date there are no diagnosed cases related to UHH.

The committee received a presentation on the **Needs Assessment of Children Experiencing Homelessness**. The committee noted an SLWG has been convened to tackle the recommendations of the needs assessment.

The committee received a presentation on the **Lanarkshire Green Health Partnership** and noted the programme is funded through Scottish Heritage and Health Promoting Health Services and that financial assessment tools will measure outcomes using qualitative data from service users.

The committee noted the progress report on **Children and Young People's Health Plan 2018-2020 Annual Report**. This report relates to Year 1 implementation of the 2018-20 plan and assesses performance against actions and outcomes. The report highlighted particular areas where lack of resource may limit progress however good progress is being made and longer term goals will be closely monitored.

Any Decisions/Approvals taken to highlight

Speech and Language Therapy Children and Young Peoples Service. An update on progress will be provided in due course. The committee endorsed the recommendations of the SBAR.

Patient Musculoskeletal Service (MSK) Improvement Plan. The committee endorsed the recommendations of the report to encourage self-management; introduce a rolling recruitment programme; maximise appointment opportunities through increased efficiencies in administration processes. An update on the action plan will come to the committee in due course.

Urgent Care Out of Hours Performance The committee noted the situation is recorded on the OoH risk register, an action plan is in place which is monitored monthly and update will be provided in due course.

Lady Home Community Hospital Staffing pressures. The situation will be closely monitored by management, the committee will receive an update in due course.

Needs Assessment of Children Experiencing Homelessness. The committee commended the work undertaken to date.

Lanarkshire Green Health Partnership. The committee commended the work undertaken to date.

Children and Young People's Health Plan 2018-2020 Annual Report. The committee commended the report but expressed concern of the issues which still exist in the 21st Century. The Committee will receive an update in due course.

Any risks identified that need to be highlighted

- Urgent Care Out of Hours Performance (SHSCP)