

**LANARKSHIRE NHS BOARD
INTEGRATED CORPORATE PERFORMANCE REPORT – NARRATIVE REPORT**

Subject: eHealth	Executive Lead: Donald Wilson
Governance Committee: PP&RC	Author: Donald Wilson
Period covered: To November 2018	Date: 12/11/2018

CONTEXT / BACKGROUND:

The NHS Lanarkshire eHealth Strategy and underpinning delivery plan as approved by the Board on 26 August 2015 sets out the key strategic objectives during the period 2015-2017/18 and provides a delivery plan outlining the programme of work.

This report provides a brief overview of progress over the period highlighting key successes within the programme. In addition, the report highlights exceptions, key risks and challenges.

**HIGHLIGHTS & EXCEPTIONS AGAINST KEY ACTIONS FOR THIS PERIOD:
(Summary of most recent report to Governance Committee)**

A high level programme plan is included in Appendix 1 for reference.

HIGHLIGHTS

Cyber Security

Following the implementation of a wide range of cyber security controls NHS Lanarkshire achieved Cyber Essential certification in September 2018. Work is underway to deliver Cyber Essential + certification as well as meeting the requirement of the Network and Information Systems (NIS) directive.

HEPMA The implementation of HEPMA has started. NHS Lanarkshire will go-live with the new product JAC 2018 by mid December 2018. There is a light delay to the HEPMA programmes as a result of delays in establishing the HEPMA project team and issues arising from the User Acceptance Testing process.

LIMS Replacement and Order Communications

The implementation of the new LIMS has started and is progressing in line with the original plan. Go-live is planned for April 2019. Once the core product is operation the Board will start rolling out order communications.

Community IT Systems (NATIONAL)

The outline business case for a national community IT system was submitted to Scottish Government in November 2017, to date no feedback has been received.

A local business case has been prepared and will be presented to the eHealth Executive

Group in November 2018.

2 way text reminders

The eHealth team have developed a 2 way SMS patient reminder solution which will enable patient appointments to be cancelled/rescheduled via SMS. This is proposed to go-live in November 2018.

Treatment Rooms On Line

The implementation of the Vision treatment room solution as a test of change was unsuccessful due to performance issues experienced by the users. The cause is down to the system architecture and INPS/Vision are reviewing how this could be improved before continuing.

Windows 10

The Windows 10 Programme is progressing with 38% of devices now running Windows 10.

Optometry Referrals

Now fully live as of September 2018.

FURTHER ACTION PLANNED IN LIGHT OF ABOVE:

The delivery of Anticipatory Care Plans solution has been identified as the first deliverable from the NES Digital Service.

RISK MANAGEMENT:

Currently on a Risk Register Yes If Yes, Risk Register ID: 1363 & 1364

Level 1 Corporate Level 2 Operating Division Level 3 Operating Division

Require Escalation to higher level Yes No

GOVERNANCE AND MANAGEMENT ASSURANCE:

PP&RC

STATEMENT OF ASSURANCE on PERFORMANCE MANAGEMENT:

It is hereby confirmed that all performance shortfalls arising in this period have been reported to the PP&RC, and that each has an appropriate remedial action plan in place that is reported to, and will be open to further scrutiny by the Committee.

C Sloey, Director of Strategic Planning & Performance

FURTHER DETAILS:

Further Information

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