

Meeting of NHS Board

Lanarkshire NHS Board

28<sup>th</sup> November 2018

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**SUBJECT: INTEGRATED CORPORATE PERFORMANCE REPORT – Quarter 2, 2018/19**

### 1. PURPOSE

This paper is coming to the Board:

For approval	<input type="checkbox"/>	For endorsement	<input type="checkbox"/>	To note	<input checked="" type="checkbox"/>
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### 2. ROUTE TO THE BOARD

This paper has been:

Prepared	<input type="checkbox"/>	Reviewed	<input checked="" type="checkbox"/>	Endorsed	<input checked="" type="checkbox"/>
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By the following Committee: Corporate Management Team

### 3. SUMMARY OF KEY ISSUES

#### **Integrated Corporate Performance Report (ICPR) and Dashboard**

The Integrated Corporate Performance Report (ICPR) was developed in 2014/15 and for 2018/19 comprises:

- An electronic dashboard of some 82 current KPIs, including the former LDP Standards for 2017/18, and the draft Annual Operational Plan Targets for 2018/19, and deriving data from validated published sources;
- A suite of 14 short narrative reports for those areas that would not be well represented by numerical KPIs;
- A standard format for the narrative reports;
- A forward programme of reports for each meeting of the PP&RC.

The ICPR dashboard is available on Firstport (Applications - MiLAN Dashboard Integrated Corporate Performance Report) to view at any time.

#### **Quarter 2 2018/19 Report – November 2018**

This report, based on published data at 31<sup>st</sup> October 2018, comprises:

- The list of the 82 KPIs and 14 narrative reports, provided for information;
- The electronic ICPR dashboard, accessed via Firstport as above;

- A written Exceptions report – a summary of current Red and Amber KPIs drawn from the ICPR dashboard on 31<sup>st</sup> October 2018;
- Paper copies of 4 narrative reports due at this meeting:
  - Out of Hours;
  - Delayed Discharges;
  - eHealth;
  - Estates – SCART Compliance.
- The agreed forward programme of reports for 2018/19.

The Quarter 3 report for 2018/19 will be prepared for the February PP&RC meeting.

#### **Annual Operational Plan 2018/19**

During January 2018 Scottish Government (SG) advised that Local Delivery Plans (LDPs) would be replaced with Annual Operational Plans (AOPs) from 2018/19. A draft Annual Operational Plan was duly submitted to SG on 28<sup>th</sup> February, with feedback and sign-off awaited. The implications of the replacement of LDPs with AOPs is part of the consideration of the Review of the ICPR agreed at the September 2018 PP&RC meeting.

#### **Review of Integrated Corporate Performance Framework**

The September 2018 meeting of PP&RC received a paper proposing a review of the ICPF dashboard and its reports, and this is now underway. Recommendations will be formulated in time for a launch of a refreshed system from April 2019.

#### **Scottish Government Waiting Times Improvement Plan - October 2018**

The implications of the above Plan, including the revised annual targets for the three years to 2021, will also be considered as part of the above Review.

### **4. STRATEGIC CONTEXT**

This paper links to the following:

Corporate objectives	<input checked="" type="checkbox"/>	LDP/AOP	<input checked="" type="checkbox"/>	Government policy	<input checked="" type="checkbox"/>
Government directive	<input type="checkbox"/>	Statutory requirement	<input type="checkbox"/>	AHF/local policy	<input type="checkbox"/>
Urgent operational issue	<input type="checkbox"/>	Other	<input type="checkbox"/>		

### **5. CONTRIBUTION TO QUALITY**

This paper aligns to the following elements of safety and quality improvement:

#### ***Three Quality Ambitions:***

Safe	<input checked="" type="checkbox"/>	Effective	<input checked="" type="checkbox"/>	Person Centred	<input checked="" type="checkbox"/>
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#### ***Six Quality Outcomes:***

Everyone has the best start in life and is able to live longer healthier lives; (Effective)	<input checked="" type="checkbox"/>
People are able to live well at home or in the community; (Person Centred)	<input checked="" type="checkbox"/>
Everyone has a positive experience of healthcare; (Person Centred)	<input checked="" type="checkbox"/>
Staff feel supported and engaged; (Effective)	<input checked="" type="checkbox"/>
Healthcare is safe for every person, every time; (Safe)	<input checked="" type="checkbox"/>
Best use is made of available resources. (Effective)	<input checked="" type="checkbox"/>

## 6. MEASURES FOR IMPROVEMENT

The ICPR provides details of performance across a range of areas using a variety of KPIs and measures.

## 7. FINANCIAL IMPLICATIONS

None.

## 8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

The ICPR is provided for assurance purposes. Reports within it will have links to the Risk Register where appropriate.

## 9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

Vision and leadership	<input type="checkbox"/>	Effective partnerships	<input checked="" type="checkbox"/>	Governance and accountability	<input checked="" type="checkbox"/>
Use of resources	<input checked="" type="checkbox"/>	Performance management	<input checked="" type="checkbox"/>	Equality	<input type="checkbox"/>
Sustainability	<input type="checkbox"/>				

## 10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

An E&D Impact Assessment has been completed

Yes   
No

EDIA will be completed for workstreams than underpin the delivery of individual KPIs.

## 11. CONSULTATION AND ENGAGEMENT

The preparation of each ICPR includes discussions with each lead Executive Director in agreeing findings and contents of any additional narrative reports.

## 12. ACTIONS FOR THE BOARD

The Board is asked to:

Approve	<input type="checkbox"/>	Endorse	<input type="checkbox"/>	Identify further actions	<input type="checkbox"/>
Note	<input checked="" type="checkbox"/>	Accept the risk identified	<input type="checkbox"/>	Ask for a further report	X

Specifically:

- a) To note availability of, and access to, the electronic dashboard;
- b) To note the assurances provided by Executive Directors in the Exceptions Report;
- c) To note the assurances provided by Executive Directors in the narrative reports;
- d) To note the forward programme of reports for 2018/19;
- e) To note the Review of ICPE and its reports.

### **13. FURTHER INFORMATION**

For further information about any aspect of this paper, please contact Colin Lauder, Director of Planning, Property and Performance, telephone: 01698 858201.