

## Health and Social Care North Lanarkshire Winter Plan

What	Lead	By When / Duration	Input quantum	Expected Outcome	RAG
<b>Winter Plan Actions</b>					
<b>GP Enhanced Service (South hosted)</b> - Additional GP Practice opening over the two four-day holiday weekends	Craig Cunningham	26/12/18 – 2/1/19 And 5 and 12/1 19			
<b>Occupational Therapy at Front Door (Cost included in South)</b> - Increasing OT presence in ED depts in the 2 North acute sites	Janice McClymont	Dec 18 – Mar 19	The plan is to have additional staff at all 3 hospitals and also in each locality to assist in both admission avoidance and early discharge. The service will run over 7 days	To provide OT front door capacity at the three hospital sites and additional support around equipment needs largely at weekends. Additional staff will also be available in each locality. It is also proposed to maximise 'Discharge to assess' opportunities where possible.	
<b>Dietetics (£42.3k)</b> - Dietetic input in the emergency receiving units on each of the three acute sites	Maureen Lees	Dec 18 – Mar 19	- 3wte B5 and 3wte B3	Early intervention to respiratory patients identified as nutritionally compromised following screening within 24hrs of admission, shortening length of stays	
<b>Community Nursing (£150k)</b> - Additional DN capacity in mornings, early evenings and weekends to support discharges and maintain people in community - Additional flu vac support to free up GP Practice time to focus on LTC management	Trudi Marshall	Dec 18 – Mar 19	- 14hrs B5 per week per Locality for additional capacity - 14hrs B5 and 7hrs B2 per week per Locality for flu support	Additional Nursing capacity for discharges and supporting people in community	
<b>Equipment Store (£16k)</b> - Additional drivers and technicians, covering weekends and extended opening throughout January and February 2018	Hugh Holt	Jan 19 – Feb 19	4 staff on Saturdays and Sundays throughout Jan/Feb	Increased capacity, particularly on high demand areas like beds	

## ITEM 10E

What	Lead	By When / Duration	Input quantum	Expected Outcome	RAG
<b>Communications (£5k)</b> - Links with local campaigns in NHSL and NLC	Marysia Waters Stephen Penman	Dec 18 – Mar 19	Corporate comms campaigns	Increased understanding of how to access service	
<b>SALUS (£3k)</b> - Additional flu clinics for staff	Kay Japp	Oct 18 – Dec 18	Additional flu clinics		
<b>GP Out of Hours (South hosted)</b> - To provide additional OOH capacity: Pharmacy, Drivers, Support staff in HUB, Clinical support worker, Nurse Practitioner, Car Hire, GP's, and CPN hours	Marianne Hayward	Dec 18 – Mar 19	To provide additional OOH Capacity: Pharmacy, Drivers, Support staff in HUB, Clinical support worker, Nurse Practitioners, Car Hire, GP's and CPN Hours  Currently rated amber as despite improving position following updated financial offer to GPs, more unfilled sessions than ideal. However, situation has improved to support two sites over the key periods.	Reduced reliance in hospital attendance and in-hours GMS.  There continues to be a higher than desirable number of unfilled shifts.	
<b>Additional Social Work (£124k)</b> - Additional Social Worker, Home Support Manager and Home Support Worker capacity - particular focus on weekend working and additional capacity in the peak January/early Feb	Bobby Miller	Jan 19 – Mar 19	Additional £15k in each Locality and Hospital team to support overtime in SW and Home Support	Increased discharge capacity over peak demand times	
<b>Paediatrics (£9k) + OOH (tbc)</b> - Additional B5 Nurse to provide additional capacity within wards 19 and 20 - Additional hours for Paediatric OOH (tbc)	Jim Murray	Dec 18– Mar 19	Additional 1wte B5 post throughout Dec - Mar	Additional ward capacity	
<b>Physiotherapy (Cost included in South)</b> - Additional B5 hours to support Localities and discharge arrangements - In reach to off-site facilities to improve throughput - Pilot around discharge to assess (1.5wte B6)	Claire Rae	Dec 18 – Mar 19	Additional 1wte B5	Reducing Physiotherapy waiting times, creating capacity for Locality rehab	
<b>Additional 4x4 transport (£34k)</b> - 7 vehicles for Homecare - 2 vehicles for Merrystone	Raymond Taylor	Nov 18 – Mar 19	Cars to be procured via NLC. NHS staff will require to undertake a brief assessment		

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- 6 vehicles for DN					
<b>Immediate Actions</b>					
<b>Home Support model roll out</b>	Margaret French				
<b>Discharge to Assess Pilot</b>	Alastair Cook				
<b>Integrated Support Worker Pilot?</b>	Anne Armstrong				
<b>Rehab Demonstrator Pilot</b> - Pilot of extending L1 Assessment criteria, informing development of discharge to assess - In-reach rehab to Strathclyde Ward, Airbles Rd to improve flow	Owen Watters		12 staff from health (community and Hospital) and SW now formed integrated team	Reduced complex assessment delays on Wishaw site and increased flow in Strathclyde Ward	
<b>Annual Leave Planning</b> - Work taking place with all community teams to ensure strong coverage of staff for key dates, particularly around the first two weeks in January.	Margaret French/Owen Watters	Dec 18 – Jan 19	No additional resource, ensuring positive staff profile across periods of peak demand	Staff availability at times of peak demand	
<b>Extended Staff capacity in Muirpark</b>	Dennis McLafferty				
<b>Transitional Wards???</b>					