

NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD – 26 September 2017

Motherwell, 26 September 2017 at 1.30 pm.

Minute of Meeting of the **NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD**

PRESENT

North Lanarkshire Council: Councillor Kelly (Chair), and Councillors Gallacher, Logue and Weir.

NHS Lanarkshire: Dr. A. Osborne (Vice-Chair); M. Fuller, and M. Morris.

Board Members: A. Armstrong, Divisional Nurse Director; Dr. A. Cook, Medical Director; Dr. R. Mackenzie, Chief of Medical Services; A. Gordon, Head of Children, Families and Justice Social Work Services (Chief Social Work Officer); J. Hewitt, Chief Accountable Officer; M. Moy, Finance Officer (S.95), and Dr. T. Smyth, GP.

K. Moffat, Chief Executive, VANL; H. Robertson, North Lanarkshire Carers Together; L. Seaton, Partnership for Change, and J. Watson, UNISON (NLC).

ALSO PRESENT

T. Steel, NHSL – Proxy for P. Campbell.

CHAIR

Councillor Kelly (Chair) presided.

IN ATTENDANCE

C. Campbell, Chief Executive (NHSL); K. Adamson, Head of Audit and Inspection; A. Aitken, Head of Business for Legal and Democratic Solutions (Monitoring Officer); C. Brown, Acting Head of Communications; R. Miller, Head of Adult Social Work Services; R. McGuffie, Head of Planning, Performance and Quality Assurance; O. Watters, Head of Health; E. Russell, Assistant Health Improvement Manager; S. Lyttle, VANL, and M. Shankland, Board Clerk.

APOLOGIES

P. Campbell (NHSL) and P. Jukes, Chief Executive (NLC).

DECLARATIONS OF INTEREST IN TERMS OF THE ETHICAL STANDARDS IN PUBLIC LIFE ETC. (SCOTLAND) ACT 2000

1. No declarations were made,

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MINUTE OF MEETING OF NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD HELD ON 18 JULY 2017

2. There was submitted the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board held on 18 July 2017.

Decided: that the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board held on 18 July 2017 be approved and noted.

MINUTE OF MEETING OF NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD (FINANCE AND AUDIT) SUB-COMMITTEE HELD ON 12 SEPTEMBER 2017

3. There was submitted the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board (Finance and Audit) Sub-Committee held on 12 September 2017.

Decided: that the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board (Finance and Audit) Sub-Committee held on 12 September 2017 be approved and noted.

MINUTE OF MEETING OF NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB-COMMITTEE HELD ON 12 SEPTEMBER 2017

4. There was submitted the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board (Performance, Scrutiny and Assurance) Sub-Committee held on 12 September 2017.

Decided: that the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board (Performance, Scrutiny and Assurance) Sub-Committee held on 12 September 2017 be approved and noted.

NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD ACTION LOG

5. There was submitted the Action Log for North Lanarkshire Health and Social Care Integration Joint Board detailing the actions to be undertaken within the prescribed timescales.

Decided: that the position be noted.

STRATEGIC PLANNING

INTEGRATED SERVICE REVIEW BOARD RECOMMENDATIONS

6. With reference to paragraph 16 of the Minute of the meeting of this Board held on 18 July 2017, when it was noted that a further report on the Integrated Service Review Board (ISRB) be submitted to a future meeting of this Board, there was submitted a report dated 5 September 2017 by the Medical Director (1) setting out the progress towards finalising a full report to the November meeting of this Board; (2) detailing the background relative thereto, together with a summary of key issues, and (3) concluding that the Integrated Service Review Board will propose that an integrated service model is
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developed for North Lanarkshire with appropriate organisational structures and processes to support this.

Decided:

- (1) that the report be noted, and
- (2) that a further report be submitted to the next meeting of this Board.

NORTH LANARKSHIRE LOCAL OUTCOME IMPROVEMENT PLAN

7. There was submitted a report dated September 2017 by the Chief Accountable Officer (1) providing an update on the Community Planning Developments consistent with the role of North Lanarkshire Partnership Board, as outlined in the Community Empowerment (Scotland) Act 2015 and, specifically, the preparation of the Local Outcome Improvement Plan (LOIP), as contained within Appendix 1 of the report; (2) advising (a) that the Community Empowerment (Scotland) Act 2015 reinforces the statutory duty on community planning partnerships and broadens responsibility to all statutory partners through a set of guiding principles, and (b) that, at a strategic level, there was an expectation that community planning partnerships would develop a set of focused strategic partnership priorities, as articulated in the LOIP, to provide a focus for all work delivered by the Partnership; (3) indicating (a) that the North Lanarkshire Partnership Board had previously agreed a set of shared strategic priorities to drive the development of the LOIP and focus partnership working in North Lanarkshire; (b) that a North Lanarkshire Partnership Officers' Group had been tasked with undertaking initial work to review progress under each of the priorities and propose key actions and approaches for each theme in order to drive improvement, and (c) that, since that time, further work had been taken forward to develop action plans for each theme which were at varying stages of development, as contained within Appendix 2 of the report; (4) amplifying that the approaches being developed through the LOIP gives increased recognition of the need to meaningfully engage and build capacity within communities and, also, to address the wider determinacy of health through collective action to tackle poverty and address the needs of specific vulnerable populations, and (5) further advising that, following endorsement of the LOIP by the North Lanarkshire Partnership partners in September 2017, a delivery plan would be presented to the North Lanarkshire Partnership Board in November 2017 outlining the specific actions to be taken forward under each theme in order to drive improvement.

Decided: that the Local Outcome Improvement Plan be endorsed and noted.

CHILDREN'S SERVICE PLAN AND IMPROVEMENT PROGRAMMES

8. There was submitted a report dated 21 August 2017 by the Chief Accountable Officer (1) advising (a) that the Children's Services Plan April 2017 to March 2020, as contained within the Appendix to the report, outlined a number of key priorities including investing in prevention and addressing the impact of neglect, domestic abuse and substance misuse, as well as having a focus on the mental health and wellbeing of children and young people and looked after children and young people, and (b) that the report also provided information on a number of key improvement programmes which were taking place within Children's Services and, which it was anticipated, would support the Plan and inform the future design and delivery of Children's Services in North Lanarkshire, and (2) setting out a summary of key issues in respect of the plan together with improvement programmes.

Decided:

- (1) that the contents of the report be noted, and
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- (2) that further reports be provided to this Board on proposals arising from the improvement programmes outlined.

COMMUNITY CAPACITY BUILDING - NORTH LANARKSHIRE COMMUNITY CAPACITY BUILDING AND CARER SUPPORT STRATEGY 2017/18

9. There was submitted a report by Voluntary Action North Lanarkshire (VANL) (1) advising that Health and Social Care in North Lanarkshire had commissioned Voluntary Action North Lanarkshire to lead and support a major locality led programme of Community Capacity Building and Carer Support, focused around prevention and anticipatory approaches; (2) indicating that this was initiated through the Reshaping Care for Older People Programme, which was now in transition and adapting to a new integrated world where its inputs, outputs and outcomes required to demonstrate positive impacts across all care groups, across all themes and across all age groups, and (3) detailing, within the Appendix to the report, the North Lanarkshire Community Capacity Building and Carer Support Strategy 2017/18.

Thereon, Susan Lyttle provided a presentation on the Strategy and responded to Board Members' questions.

Decided: that the North Lanarkshire Community Capacity Building and Carer Support Strategy 2017/18 be noted.

PROPOSED CHANGES TO THE MANAGEMENT AND PLANNING FOR SERVICES RELATING TO SUBSTANCE MISUSE IN NORTH LANARKSHIRE

10. There was submitted a report dated 26 September 2017 by the Head of Adult Social Work Services (1) outlining the changes to the management and planning for services relating to substance misuse in North Lanarkshire; (2) indicating (a) that for many years, the Scottish Government had recognised the need for national strategic initiatives to tackle problems regarding alcohol and drug misuse in Scotland; (b) that, as a result, the Scottish Government had produced an updated range of initiatives and approaches to this area through the release and ringfencing of funding made available to local Alcohol and Drug Partnerships (ADPs), via Health Boards, and (c) that this financial support must be used to implement national strategic priorities around substance misuse and, in each area, the money made available was to be used to supplement financial and service provision made by local Health Boards and Councils; (3) detailing the background relative thereto, together with a summary of key issues, and (4) concluding that, with the dissolution of Lanarkshire Alcohol and Drugs Partnership, there was a need to seek approval to establish a new structural arrangement for North Lanarkshire Health and Social Care Partnership to continue to demonstrate how it was meeting its requirements to the Scottish Government's strategies to tackle substance misuse.

Decided:

- (1) that the contents of the report be approved and noted, and
(2) that a further detailed report be submitted to the next meeting of this Board.

GP CONTRACT CHANGES 2018 – REFERRED FROM SOUTH LANARKSHIRE INTEGRATED JOINT BOARD

11. With reference to paragraph 18 of the Minute of the meeting of this Board held on 18 July 2017, when the work being undertaken to change the way General Practice is delivered in Lanarkshire was noted,
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there was submitted a report by the Director, South Lanarkshire Health and Social Care (1) advising of the current position and challenges regarding General Medical Services (GP) Contracts; (2) detailing the context and background relative thereto; (3) setting out the current position, and (4) outlining, in the Appendices to the report, General Medical Services' Sustainability Action Plan and the output from a Short Life Working Group.

Decided:

- (1) that a report be submitted to the next meeting of this Board on the North Lanarkshire position with regard to GP contracts, and
- (2) that otherwise the report be noted.

HEALTH AND SOCIAL CARE NORTH LANARKSHIRE - CAMPAIGNS

12. There was submitted a report dated 6 September 2017 by the Chief Accountable Officer (1) providing an update on North Lanarkshire Health and Social Care's approach to developing a series of Communication Campaigns aimed at having a measurable impact on achieving the Integration Joint Board's objectives; (2) advising (a) that Health and Social Care North Lanarkshire were taking forward a structured approach to developing effective campaigns based on the best practice planning framework OASIS (Objective, Audience Insight, Strategy, Implementation, Scoring/Evaluation), and (b) of the four prioritised campaigns that had been identified for 2017/18; (3) detailing the background relative thereto, and (4) proposing, for the reasons outlined, that a Campaigns Manager be appointed.

Decided:

- (1) that the progress on campaign development and delivery be noted, and
- (2) that the proposals to appoint a Campaigns Manager be continued to a future meeting of this Board.

WEST OF SCOTLAND REGIONAL DELIVERY PLAN

13. There was submitted the Regional Delivery Plan for the West of Scotland setting out proposals for creating a Regional Delivery Plan for Health and Social Care for the West of Scotland and detailing the background relative thereto together with a summary of key issues.

Decided: that the progress of the Regional Delivery Plan for the West of Scotland be noted.

INTERNAL AUDIT ANNUAL REPORT 2016/2017

14. There was submitted a report dated 26 September 2017 by the Chief Accountable Officer (1) providing details of the Internal Audit Annual Report for the Financial Year 2016/17, which also contains the independent annual audit opinion jointly agreed by the Board's Chief Internal Auditors on the adequacy and effectiveness of the Board's Governance, Risk Management and Internal Control Arrangements for the year ending 31 March 2017; (2) detailing the background relative thereto; (3) advising (a) that based on the work undertaken directly on behalf of this Board and being informed by Internal Audit work undertaken independently within the Council and NHS Lanarkshire, it had been concluded that reasonable assurance can be placed upon the adequacy and effectiveness of the Board's Framework of Governance, Risk Management and Internal Controls for the year ending 31 March 2017, and (b) that a qualification to the opinion had been added in respect of three issues
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requiring further development, and (4) containing, in the appendices to the report, the Annual Report 2016/17, Assurance Definitions and the Responsibilities of Management and Internal Audit.

Decided:

- (1) that the opinion of the Chief Internal Auditor that reasonable assurances can be placed upon the adequacy and effectiveness of the Board's Framework of Governance, Risk Management and Internal Control for the year ended 31 March 2017, be endorsed, and
- (2) that the three areas for further development be noted.

EXTERNAL AUDITOR'S ANNUAL AUDIT REPORT 2016/2017

15. There was submitted a report dated 12 September 2017 by the Chief Accountable Officer (1) outlining the outcome of the audit by the North Lanarkshire Integration Joint Board's External Auditor within the statutory timescale of 30 September 2017; (2) advising that the Auditor had submitted an Annual Audit Report setting out the key messages for consideration by the Board, as detailed on page four of the report; (3) detailing the background relative thereto; (4) providing details on the proposed management response to the Action Plan, as contained within Appendix 1 of the report, and (5) indicating that the external auditor had concluded that the financial statements for the Integration Joint Board for 2016/17 gave a true and fair view of the state of affairs of its net expenditure for the year and had therefore issued an unqualified independent auditors report with a clean audit certificate in respect of the 2016/17 accounts.

Decided:

- (1) that it be noted that a clean audit certificate in respect of the Integration Joint Board's Annual Accounts 2016/17 had been received;
- (2) that the External Auditor's Annual Audit Report be noted for the approval of the Integration Joint Board Annual Accounts, and
- (3) that the management response to the action points contained within the External Auditor's Annual Audit Report be approved.

INTEGRATION JOINT BOARD ANNUAL ACCOUNTS

16. With reference to paragraph 6 of the Minute of the meeting of the Finance and Audit Sub-Committee held on 12 September 2017, when it was agreed that the Integration Joint Board Annual Accounts 2016/17 be remitted to the Board for signature before the statutory deadline of 30 September 2017, there was submitted a report dated 12 September 2017 by the Chief Accountable Officer (1) providing details of the Integration Joint Board's unsigned audited annual accounts 2016/17, as contained within the Appendix to the report, for consideration before the statutory deadline of 30 September 2017; (2) detailing the background relative thereto; (3) advising that the annual accounts 2016/17 were prepared in accordance with the requirements of the Local Government (Scotland) Act 1973 and the Local Government (Scotland) Act 2003, and (4) indicating (a) that the External Auditor had concluded that the financial statements of the North Lanarkshire Integrated Joint Board for 2016/17 gave a true and fair view of the state of affairs of its net expenditure for the year and had therefore issued an unqualified independent auditor's report; (b) that the findings of the External Audit process had also been reported previously and an action plan approved, as set out in the External Auditor's Annual Audit Report, as noted in the preceding paragraph, and (c) that once signed the audited annual accounts 2016/17 would be advertised as being available to the general public in the Health and Social Care Partnership, Kirklands Hospital, Bothwell and also on the website.
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Decided:

- (1) that it be noted (a) that a clean audit certificate in respect of the Integration Joint Board's Annual Accounts 2016/17 had been received, and (b) that the signed audited annual accounts 2016/17 would be advertised as being available to the general public in the Health and Social Care Partnership, Kirklands Hospital, Bothwell and also on the website, and
- (2) that the Integration Joint Board Annual Accounts 2016/17 be signed before the statutory deadline of 30 September 2017.

FINANCIAL MONITORING REPORT 2017/2018

17. There was submitted a report dated 26 September 2017 by the Chief Accountable Officer (1) providing a summary of the financial position of the North Lanarkshire Health and Social Care Partnership for the period from 1 April to 31 July 2017 (Health Care Services) and 18 August 2017 (Social Work Services); (2) detailing the background relative thereto; (3) advising (a) that an early indication of the projected position as at 31 March 2018, based on the known commitments at August 2017, showed that the level of overspend for Social Care Services within the Partnership could result in an overspend of up to £4.077m for 2017/18; (b) that as at 31 March 2017, the Integration Joint Board approved the transfer of £7.462m to reserves, of which £3.168m was earmarked for specific commitments with the balance of £4.294m being available as a general fund contingency as at September 2017, and (c) that if the "test of change" for Integration Support Workers to meet the increase in activity levels during the winter period was endorsed, £0.250m of the balance of reserves would be required to fund this cost for a temporary six month period, and (4) indicating that there should be no further commitment against the remaining balance of the reserves fund of £4.044m until more up to date information was available on the financial projections of each partner and the progress of the Social Work management actions were known.

Decided:

- (1) that the projected year end overspend of £4.077m on Social Care Services in respect of which management action required to be taken be noted;
- (2) that the balance of the general fund reserves of £4.294m as at September 2017 be noted;
- (3) that consideration of the request that £0.250m of the general fund of £4.294m be earmarked to fund the "test of change" for Integrated Support Workers be continued , and
- (4) that the contents of the report be otherwise noted.

ANNUAL PERFORMANCE REPORT 2016/17

18. There was submitted a report dated 26 September 2017 by Head of Planning, Performance and Quality Assurance (1) providing details of the annual performance report 2016/17, as contained within the Appendix to the report, and (2) detailing the background relative thereto together with a summary of key issues.

Decided: that the contents of the report be noted.

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**INTEGRATED SUPPORT WORKER – REFERRED FROM THE FINANCE AND AUDIT
SUB-COMMITTEE HELD ON 12 SEPTEMBER 2017**

19. With reference to paragraph 8 of the Finance and Audit Sub-Committee held on 12 September 2017, when it was agreed that the Integrated Support Worker report be remitted to this Board, there was submitted a report dated 12 September 2017 by the Chief Accountable Officer setting out proposals for a "test of change" in relation to the Integrated Support Worker.

Arising thereon, the Chair advised that the report was being withdrawn.

Decided: that it be noted that the Integrated Support Worker report had been withdrawn.

STRATEGIC COMMISSIONING PLAN 2018/19

20. There was submitted a report dated 25 August 2017 by the Chief Accountable Officer (1) advising that, in March 2017, the Integration Joint Board approved the Strategic Commissioning Plan, "Achieving Integration", which set out the commissioning intentions for 2017/18, as contained within Appendix 1 of the report; (2) setting out the process for agreeing future commissioning intentions; (3) indicating that, to drive the delivery of the Plan, a Monthly Programme Board had been established with a number of supporting workstreams, as outlined in Appendix 2 of the report; (4) setting out the supporting pillars of the commissioning framework, as contained within Appendix 3 of the report; (5) detailing progress against the implementation of all 10 commissioning intentions; (6) outlining newly identified intentions for development through wider engagement, and (7) further advising that future intentions would be developed for 2018/19 and beyond largely from the outputs of the Integration Service Review Board, Children's Services Plan and Community Justice Outcome Improvement Plan.

Decided:

- (1) that the updates on the progress of the Strategic Commissioning Plan be submitted to a future meeting of this Board, and
- (2) that the contents of the report be otherwise noted.

PERFORMANCE UPDATE – QUARTER 1 (APRIL TO JUNE) 2017/18

21. There was submitted a report dated 26 September 2017 by the Head of Planning, Performance and Quality Assurance (1) providing an update on areas for improvement which had been identified as part of the Chief Executive Quarterly Performance Review for the period 1 April to 30 June 2017; (2) indicating (a) that the Chief Accountable Officer held Quarterly Performance Review meetings with the Chief Executive of NHS Lanarkshire and also North Lanarkshire Council, and (b) that these meetings were supported by a Chief Executive Performance Framework consisting of over 100 performance measures from across both Health and Social Work systems, including relevant targets and trajectories; (3) detailing the background relative thereto, and (4) setting out, within the Appendix to the report, areas requiring improvement together with corrective actions identified.

Decided: that the contents of the report be noted.

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BRUCE'S STORY

22. There was submitted a paper presenting the personal journey of "Bruce", a 49 year old man who had broken his neck whilst on holiday (1) outlining his life prior to the accident; (2) setting out his journey from hospital through a programme of rehabilitation, and (3) detailing the achievements of Bruce's recovery.

Decided: that the paper be noted.

DELAYED DISCHARGE ACTION PLAN AND DRIVER DIAGRAM

23. There was submitted a report dated 25 August 2017 by the Head of Planning, Performance and Quality Assurance (1) providing an update on the unscheduled care/delayed discharge driver diagram and associated action plan, which had been developed and agreed on a whole system basis via the Unscheduled Care/Delayed Discharge Improvement Board; (2) detailing the background relative thereto, and (3) concluding that delayed discharge and unscheduled care performance continues to be a major priority within the Health and Social Care Partnership.

Decided:

- (1) that the contents of the report be noted, and
- (2) that further progress reports be presented to future meetings of this Board.

REMIT FROM THE NORTH LANARKSHIRE COUNCIL'S INFRASTRUCTURE COMMITTEE HELD ON 16 AUGUST 2017 – FINANCIAL INCLUSION TEAM ACTIVITY REPORT 2016/17

24. With reference to paragraph 6 of the Minute of the meeting of North Lanarkshire Council's Infrastructure Committee held on 16 August 2017, when that Committee considered a report dated 16 August 2017 by the Head of Regulatory Services and Waste Solutions advising of the Financial Inclusion Team activity report for 2016/17, and agreed to refer that report to the Integration Joint Board for information, there was submitted said report.

Decided: that the report be noted.

RISK MANAGEMENT

25. With reference to paragraph 22 of the Minute of the meeting of this Board held on 18 July 2017, when an update on the Risk Register for the Health and Social Care Partnership was noted, there was submitted a report dated 4 September 2017 by the Chief Accountable Officer (1) providing a further update on the Risk Register for the Health and Social Care Partnership; (2) indicating that following a development session with Board Members, the Risk Register had been created outlining 10 key current risks around strategic planning and finance for the Board; (3) detailing the background relative thereto, and (4) outlining, in the Appendix to the report, the 10 risks identified.

Decided: that the contents of the report be approved and noted.

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PRESENTATION – STANDARDS OFFICER

26. The Head of Legal and Democratic Solutions (NLC)/Standards Officer provided a presentation in terms of the Ethical Standards in Public Life (Scotland) Act 2000 on the responsibilities of Board Members in terms of their appointment to the Integration Joint Board under the Public Bodies (Joint Working) (Scotland) Act 2014.

Decided: that the presentation be noted.

NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD – 26 October 2017

Motherwell, 26 October 2017 at 4.15 pm.

Minute of Meeting of the NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD

PRESENT

North Lanarkshire Council: Councillor Kelly (Chair), and Councillor Stubbs.

NHS Lanarkshire: Dr. A. Osborne (Vice-Chair), and P. Campbell.

Board Members: A. Armstrong, Divisional Nurse Director; Dr. A. Cook, Medical Director; R. Mackenzie, Chief of Medical Services; A. Gordon, Head of Children, Families and Justice Social Work Services (Chief Social Work Officer); J. Hewitt, Chief Accountable Officer; M. Moy, Finance Officer (S.95), and Dr. T. Smyth, GP.

ALSO PRESENT

Councillor Cameron – Proxy for Councillor Gallacher
C. Campbell, Chief Executive NHSL – Proxy for M. Fuller
N. Mahal, NHSL – Proxy for M. Morris

Stakeholder Representatives: C. McGinty, Unison (NHSL); J. Watson, Unison (NLC); K. Moffat, Chief Executive, VANL; H. Robertson, North Lanarkshire Carers Together, and L. Seaton, Partnership for Change.

CHAIR

Councillor Kelly (Chair) presided.

IN ATTENDANCE

R. McGuffey, Head of Planning, Performance and Quality Assurance and M. Shankland, Board Clerk

APOLOGIES

Councillor Logue, M. Fuller, M. Morris, Dr T. Smyth, K. Moffat and J. Watson.

DECLARATIONS OF INTEREST IN TERMS OF THE ETHICAL STANDARDS IN PUBLIC LIFE ETC. (SCOTLAND) ACT 2000

1. No declarations were made.

INTEGRATED SUPPORT WORKER

2. With reference to paragraph 8 of the Minute of the meeting of the Finance and Audit Sub-Committee held on 12 September 2017, when it was agreed that the report on the Integrated Support Worker be remitted to the Integration Joint Board for consideration, there was submitted a report dated 29 September 2017 by the Chief Accountable Officer (1) providing an outline of the benefits of Integrated Support Worker proposals, as contained within Appendix 1 of the report; (2) seeking approval for a non-recurring funding allocation of up to £0.250m from the general fund reserves to support the "test of change" for a six month period as part of the Winter Pressures Plan; (3) detailing the background relative thereto together with a summary of key issues, and (4) setting out, within Appendix 2 of the report, the Integrated Support Worker job description.

Decided: that the contents of the report be approved and noted.
