

HEALTHCARE QUALITY ASSURANCE AND IMPROVEMENT COMMITTEE
9 November 2017

This paper summarises the key issues considered by the Healthcare Quality Assurance and Improvement Committee at its meeting on Thursday 9 November 2017.

1. **Quality Planning and Professional Governance Group** – The Committee considered a verbal update from Dr Wallace on the key issues considered by the Group at its last meeting.
2. **Care and Clinical Governance and Risk Management** – the Committee received Highlight reports on the key issues considered by the Acute Clinical Governance and Risk Management Group, and of particular focus was a Never Event and an associated Theatre Improvement Plan. The Committee was assured that learning was being taken forward appropriately.
3. **Public Health Governance** – the Committee considered reports on: Health Inequalities; Healthy Weight Strategy; and Frequent Users of A&E Departments. In addition, some time was spent discussing the final report following the AAA Incident, and the Committee was assured on the steps taken to learn from the event.
4. **Quality and Safety Dashboard** – consideration was given to a further update, showing positive movement and areas where performance had dipped, along with an indication of actions to address these areas. The Committee sought reassurances around outlier HSMR data and a further report will come to the next Committee meeting.
5. **Incident Management** – the Committee considered an update report on adverse event trends and Serious Adverse Event Reviews.
6. **Realistic Medicine** – Dr Wallace provided an overview, it was agreed to focus on this issue at the March 2018 meeting.
7. **Scottish Public Services Ombudsman Reports and Decision Letter and High-Value Claims** – Members received a report on SPSO Reports and Decision Letters and on High Value Claims, noting the trend in upheld complaints and the main themes in complaints. Members noted and welcomed the focus on utilising the performance management arrangements in place for the Operational Units to monitor issues and themes in complaints, and the intention to utilise the information on incidence, themes and trends to further inform the Quality Improvement endeavour.
8. **Equality & Diversity Committee - Mid Year Report** - Members considered the mid-year report, which was highly commended. It was noted that there would be opportunities in 2018 to showcase some of the excellent work being taken forward.
9. **Radiation Committee** - The Committee considered and welcomed the Radiation Committee Annual Report which was noted.
10. **Next Meeting:** the Healthcare Quality Assurance and Improvement Committee was due to meet again on Thursday 11 January 2018 but this was cancelled. The next meeting is on 8 March 2018.

Michael Fuller – Committee Chair

Iain Wallace, Medical Director