

HEALTHCARE QUALITY ASSURANCE AND IMPROVEMENT COMMITTEE

This paper summarises the key issues considered by the Healthcare Quality Assurance and Improvement Committee at its meeting on Thursday 9th February 2017.

1. **Quality Assurance and Improvement Board Dashboard** – The Committee considered the most recent Quality Assurance and Improvement Dashboard, and noted positive movements and areas and actions for improvement
2. **Transforming Patient Safety and Quality of Care Strategy Implementation Plan** – Consideration was given to an update report on progress with delivery of the Implementation Plan and the Work Programme. This confirmed further demonstrable progress in a number of key areas.
3. **Medical Staffing** – Members considered an update on Medical staffing, which highlighted progress with recruitment, recruitment and retention challenges and confirmed the actions current and planned to mitigate their impact on service sustainability.
4. **Medical Revalidation** – Consideration was given to an update report on progress, which overall is positive. The report also highlighted some challenges, and described the means by which these are being actively addressed.
5. **Safety in Mental Health Services** – Members received a presentation on safety in Mental Health Services, with a particular focus on suicide. Members found this themed presentation useful, and agreed to consider further themed service presentations at future meetings.
6. **Clinical Effectiveness** – The Committee considered a Highlight Report on National Audit and Benchmarking Reports published from April 2016 till January 2017, evaluations completed during the reporting period, and action planning in relation to those indicators that did not meet the targets or were reported as outliers, with monitoring through the Acute Clinical Governance Committee and the Healthcare Quality Assurance and Improvement Steering Group.
7. **Multi-Agency Inspection of Services for Older People in South Lanarkshire** – Members considered and welcomed an update on progress with delivery of the Improvement Plan to address the recommendations arising from the inspection.
8. **Incident Management** – Members noted an update report on Incident Management with particular regard to performance against the indicator for the completion of Significant Adverse Event Reviews for Category 1 incidents within 90 days. Members were reassured by the actions in place and planned to improve performance, but emphasised the need to maintain a firm focus on this key area of performance. Members will continue to review performance against the 90 day KPI for Category 1 SAERs at future meetings.
9. **Clinical Extract of Corporate Risk Register** – The current clinical component of the Corporate Risk Register was reviewed and noted.
10. **Scottish Public Services Ombudsman and High-Value Complaints** – Members received a report on SPSO Reports and Decision Letters and on High Value Claims, noting the trend in upheld complaints and the continuation of communication as the main theme in complaints. Members noted the focus on utilising the performance management arrangements in place for the Operational Units to monitor issues and themes in complaints.
11. **Public Health Governance** – Members considered a Public Health Governance Report on Colorectal Cancer Screening, and noted the key issues and actions.
12. **Equality Reporting to the Equality and Human Rights Commission** – Members received and welcomed a positive report on Equality Reporting, in compliance with statutory requirements.

13. **Reports from Committees** – Members received and noted reports from: the Healthcare Assurance and Improvement Steering Group; the Acute Clinical Governance and Risk Management Group; the North Health and Social Care Partnership Support, Care and Clinical Governance Group; the South Health and Social Care Partnership Support, Care and Clinical Governance Group; and the Lanarkshire Infection Control Committee.
14. **Next Meeting:** the Healthcare Quality Assurance and Improvement Committee is due to meet again on Thursday 11th February 2017.

Michael Fuller – Committee Chair

Iain Wallace, Medical Director